

Teaching with Tech Overview

Welcome to this guide for CUHK Teachers, Teaching Assistants, and Support Staff.

This presentation provides one-stop access to updates on eLearning systems, tools, services, and features available for the 2025/26 academic year.

If you're new to any of the systems or tools mentioned, links are included throughout to help you access relevant information pages. For questions, please contact [ITSC Service Desk](#) or email elarning@cuhk.edu.hk for further questions.

 teachingtech.presentation.e... 

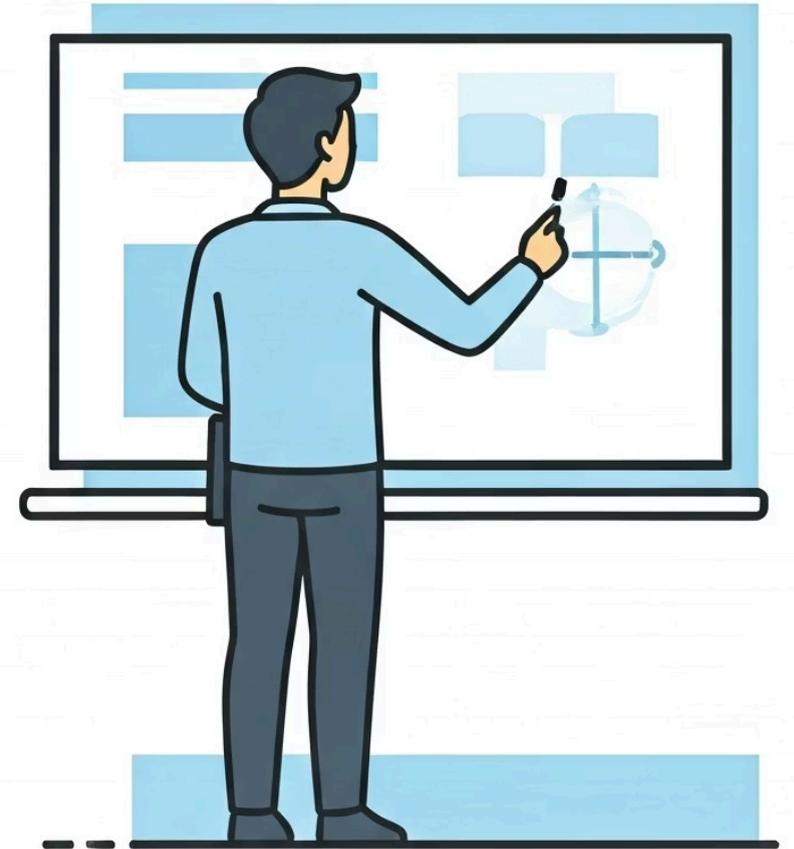
Web version



PDF file



Print version



Support Resources



[eLearning Website](#)

Access news, ideas, and resources

The screenshot displays three columns of resource links. The first column, 'Learning with Technology', includes links for CUHK's Learning Portal, Learning with Tech Overview, Online Courses and Activities, Strategies, Suggestions & Tips, Use of Artificial Intelligence Tools in Teaching, Learning and Assessment - A Guide for Students, Tips for Successful Online Learning @ CUHK, How to Maximize Your Online Learning Experience, Copyright Basics: Copyright in Teaching and Learning, and MOOCs in Academic Work. The second column, 'Teaching with Technology', includes links for CUHK's Learning Portal, Online courses, resources, announcements, and events, Educational Innovation, Strategies, Suggestions & Tips, Use of OpenSource AI Tools in Education, Supporting Self-Directed Learning, Tips on Hybrid Classrooms, General Tips for Online Students and Learning, Suggestions and Tips for Online Examinations, Suggestions for Non-Residential Examination "Take Home" Open-Book Exam, Innovative Online Examination Measures to Mitigate Plagiarism and Cheating, Copyright Basics: Copyright in Teaching and Learning, Online and Things at CUHK, Quality of Content, access, Tips, and Pedagogical Tips, and FAQs & Top 10s. The third column, 'Supporting Teaching and Learning with Technology', includes links for News & Ideas, Information Security Best Practices, ITSC News, Wiki and Network, Check Access: Our Connectivity Audit-Qc Service, Instructional Continuity Plans shared by other Universities, Accessibility, Equity, Equity and Inclusion (OEI) (EDUCAUSE), Initiatives/Projects/Communities, Teachers and Learning Innovation Expo, e-Learning Community of Practice, Innovative Teaching - ELMOD Classroom Community, Mobile Learning @ CUHK, Outcomes-based Learning @ CUHK, Grants, UGC Funding Scheme for Teaching and Learning Project Proposal, Teaching Development and...



[EdTech Help Center](#)

Find documentation and guides

Teachers, TAs & Support Staff

- Online Teaching
- uReply
- Blackboard
- Gradescope
- Workshops, Seminars, Briefings and Events
- Microsoft
- Online Assessment
- ZOOM
- Panopto
- Pilot ChatGPT Service
- Respondus Lockdown Browser
- Online Courses



[ITSC Service Desk](#)

Get technical support

The screenshot shows the ITSC Service Desk login page. At the top, it says 'Welcome to ITSC Service Desk (Continue as a Guest)'. Below that, it asks 'CUHK staff and students, please sign in ITSC Service Desk. [Forgot Password?](#)'. There is a search bar with the text 'Search ITSC Knowledge Base for Answer'. Below the search bar are input fields for 'Category', 'Title*', 'Name*', 'Email (CUHK)*', 'Email (Other):', and 'Phone:'. To the right, there are contact options: 'You can contact ITSC through any of the following options.', 'Log in ITSC Service Desk using your staff / student account', 'Fill in this form to continue as a guest', and 'During office hours: Call 39438845, Visit Service Desk in [User Areas or Learning Commons](#)'. At the bottom, it says 'Further assistance on [OnePass password](#) if your staff / student account?'.

Classroom Internet Connection



PDF file



[Audio-Visual Services Unit \(AVSU\)](#)

Provides support for classroom equipment and technology.



[Equipment Overview](#)

Find details about available classroom equipment.



[Technical Support](#)

Contact AVSU for assistance with classroom technology setup and troubleshooting.

Two-Factor Authentication (2FA)



Systems Requiring [2FA](#)

Blackboard, Zoom, Panopto, Qualtrix, CUHK EdTech
Software License Management System



[Learn More](#)

Visit ITSC Service Desk for detailed 2FA User Guides and
FAQs

⚠ Important: After each round of the the [Regular Mock Phishing Assessment](#) exercise, the staff / student who got phished is required to go through the training materials and to complete an online quiz. The online quiz has to be completed within 14 days, otherwise, the Wi-fi and VPN usage (including classroom internet connection) will be suspended until the staff / student completed the quiz.

Support for Students with Special Educational Needs (SEN)



Technologies and Tools for Supporting SEN Students at CUHK

Padlet

Technologies and Tools for Supporting SEN Students at CUHK

Made with Padlet

Resources

- Tips to facilitate eLearning for SEN students

Contact

For assistance, reach out to ITSC Service Desk or email elarning@cuhk.edu.hk

Wellness and Counselling Centre

 Wellness and Counselling Centre, Office of Student Affairs, The Chinese University of Hong Kong –



SEN Service – Wellness and Counselling Centre, Office of Student Affairs, The Chinese University of Hong Kong



Counselling Services

Professional support for students' mental health and well-being.



Wellness Programs

Workshops and activities promoting overall student health.



Online Resources

Digital tools and information for self-help and support.

Policies, Guidelines, and Procedures



Academic and Quality Section (AQS), Registry, The Chinese University of Hong Kong



Policies, Guidelines and Procedures

Documents related to the programme of study of undergraduate programmes, and course and programme planning and revisions are included in this section for reference of Departments/Schools/Programmes in programme and course planning and revisions.

- **Quality Manual**

Comprehensive guidelines for maintaining educational standards.

- **Assessment of Student Learning**

Policies for evaluating student performance in taught programmes.

- **Virtual Teaching and Learning**

Guidelines for approval and implementation of online courses.

- **Use of AI Tools**

Guidance on integrating AI in teaching, learning, and assessments.

System and Tools - Reminder

Teachers should consider using the recommended eLearning systems/tools to help ensure a uniform student learning experience.

Other options are available in CUHK and in the market.

Teachers should check with respective Faculty/ Department/ Programme/ Unit Head if they choose to use other systems/tools to support teaching.

Learning Management System (LMS)

Recommended: Blackboard

Primary LMS with automated course shell creation and enrollments.

Alternatives at CUHK

KEEP Moodle, KEEP Open edX, MS Teams

Other Options

Coursera Private Course Authoring, XueTangX Cloud

 help.edtech.cuhk.edu.hk



Blackboard Teaching Guide – Getting Started (Ultra Course View) | CUHK EdTech

(For those who are familiar with the Base Navigation, you could jump to 0:42 for the new Ultra Course View.)

Teaching and Learning Video System

Recommended: Panopto

Video streaming system for asynchronous content delivery and lecture recording.

Alternatives

H5P (available in Blackboard and KEEP Moodle), YouTube, Vimeo

 help.edtech.cuhk.edu.hk

Panopto Instructor Guide | CUHK EdTech

To learn more, please see User Permission (6. User Type Breakdown).



H5P

 help.edtech.cuhk.edu.hk



Blackboard's H5P integration | CUHK EdTech

With H5P, you have the power to create interactive content for your Blackboard course. It offers a wide range of templates and content types, including course presentations, quizzes, scenario branching exercises, interactive videos, and more. By utilizing H5P, you can easily incorporate...



 h5p.org



Examples & downloads

H5P empowers everyone to create, share and reuse interactive content – all you need is a web browser and a web site that supports H5P.

Online Meeting Tools

 help.edtech.cuhk.edu.hk



ZOOM Instructor Guide | CUHK EdTech

To learn about the features of Zoom Meetings, please refer to CUHK Help Center: ZOOM: Features

CUHK Information Technology Services Centre



Microsoft Teams

Microsoft Teams is available for free as part of the Office365 services. It allows you to have real-time chat, meetings, file sharing and more. Departments can also create a Teams to facilitate project communication and collaboration.

VeriGuide

Purpose

Plagiarism detection system for maintaining academic integrity.

Integration

Seamlessly integrated with Blackboard for easy submission checks.

Benefits

Promotes original work and proper citation practices among students.

 academic2.veriguide.org

VeriGuide



Integrated Tools in Blackboard

 help.edtech.cuhk.edu.hk



Blackboard Teaching Guide – Integrations | CUHK EdTech

Online meetings – Blackboard–ZOOM Integration, Blackboard–ZOOM–Panopto Integration

 help.edtech.cuhk.edu.hk



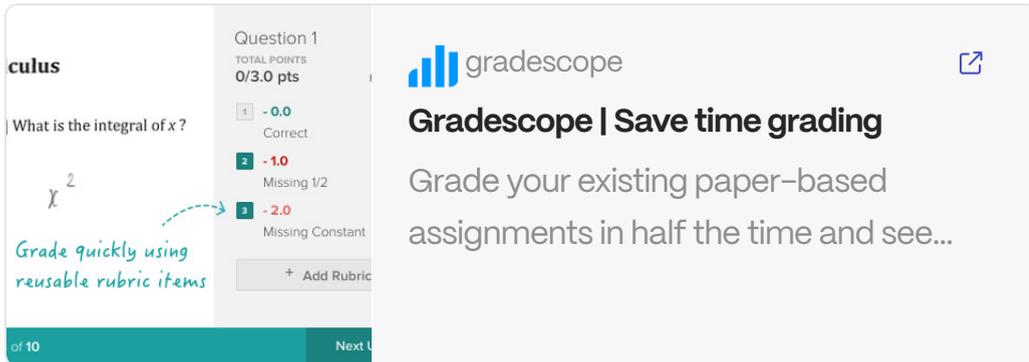
Gradescope Overview | CUHK EdTech

 help.edtech.cuhk.edu.hk



FeedbackFruits (Pilot) | CUHK EdTech

Instructors and TA/Support Staff of any Blackboard courses can participate in FeedbackFruits (Pilot) now.



The screenshot shows the Gradescope interface. On the left, a question from 'culus' asks 'What is the integral of x^2 ?'. A handwritten answer $\frac{x^3}{3}$ is visible. On the right, a grading rubric is shown for 'Question 1' with a total of 3.0 points. The rubric has three items: 1. Correct (0.0 points), 2. Missing 1/2 (-1.0 points), and 3. Missing Constant (-2.0 points). A note says 'Grade quickly using reusable rubric items' with an arrow pointing to the question. The Gradescope logo and the text 'Gradescope | Save time grading' are also visible.



Gradescope | Save time grading

Grade your existing paper-based assignments in half the time and see...

 feedbackfruits.com



Feedback & Assessment: One system to manage all your...

FeedbackFruits brings together all the learning activities needed to design, deliver, and scale authentic assessment, aligned with...



The Piazza logo is displayed in white lowercase letters on a blue background.

 piazza.com



Piazza • Ask. Answer. Explore. Whenever.

With Piazza, easily answer questions, manage course materials, and track student participation. It'll save you time, and your students will love using it. It's free, and easy to...

"Bullet Screen" / Danmu Tool

Purpose

Enhances engagement in virtual and in-class learning through real-time comments.

Features

Allows students to share thoughts and reactions during lectures or presentations.

 help.edtech.cuhk.edu.hk



Bullet Screen for Virtual and In-class Learning | CUHK EdTech

Bullet screen, also known as "Danmu", is an interactive tool that allows viewers to overlay text comments on online videos. It can be used for enhancing student engagement, facilitate student-student and student-teacher exchanges, and promote a shared viewing and learning...

Camtasia and Snagit Subscription

Camtasia

Powerful screen recording and video editing software for creating professional instructional videos.

Snagit

User-friendly tool for capturing screenshots and creating quick explanatory videos.

 香港中文大學資訊科技服務處



Camtasia and Snagit Site License Program

CUHK has purchased a TechSmith Camtasia and Snagit site license to cover all faculty, staff and students to use the software (with license expiration date July 1, 2028).

RemoteApp for Accessing University Software

Purpose

Allows remote access to university-licensed software from personal devices.

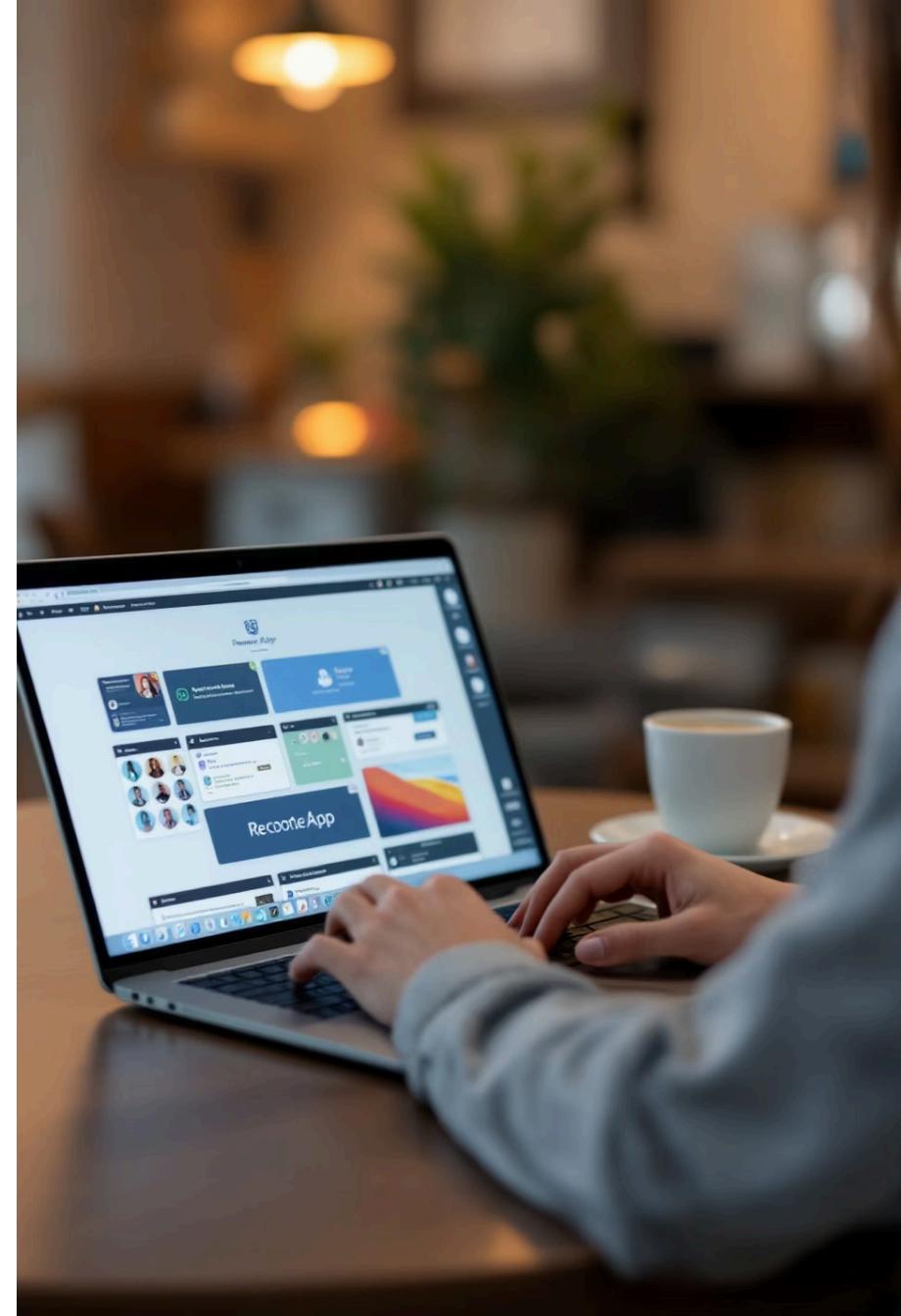
Availability

Access to a wide range of academic and professional software tools.

Benefits

Enables flexible learning and work from any location with internet access.

www.itsc.cuhk.edu.hk



Coursera Partner Consortium Learning Program

 help.edtech.cuhk.edu.hk

Coursera Opportunities | CUHK EdTech



Digital Exam Tools

On-Campus Options

- University-managed computers
- Students' own devices (BYOD)

Remote Options

- Students' own devices
- Proctoring software

 help.edtech.cuhk.edu.hk



Transforming Assessments with ExamSoft: Streamlining, Securing, and Providing Insights to Enhance Educational Quality and...

Discover how ExamSoft can enhance assessment processes across programs and class sizes. This seminar will provide insights into streamlining exam administration, securing testing, and gathering actionable data to support educational quality and student success. We'll discuss both th...

 help.edtech.cuhk.edu.hk



LockDown Browser: Live Proctoring | CUHK EdTech

The "Instructor Live Proctoring" option uses LockDown Browser (LDB) to prevent cheating on the computer itself, while the instructor watches students via video conferencing.

AI Hub @ CUHK

The AI Hub @ CUHK serves as a central resource, providing comprehensive information and support for artificial intelligence tools and services across The Chinese University of Hong Kong. It aims to guide users in effectively choosing and utilizing suitable AI technologies for their academic and research needs.

 www.cuhk.edu.hk

AI Hub @ CUHK



Pilot ChatGPT Service for Teaching and Learning

 help.edtech.cuhk.edu.hk



Pilot ChatGPT (& AI) Service for Teaching and Learning | CUHK EdTech

*The Pilot ChatGPT (& AI) Service is primarily designed to assist teachers and students in exploring the use of ChatGPT (& AI) for teaching, learning, and implementing innovative pedagogies at CUHK. Any other use cases must be explicitly detailed and will be evaluated individually.

AI Learning Assistant

Customizable Chatbots

Structured Learning

Flexible Access

 cuhk-edt.knowledgeowl.com



AI Learning Assistant | CUHK EdTech

Welcome to our interactive educational platform, designed to enhance learning through AI-powered chatbots. This website enables users to engage with chatbots that serve as virtual teaching assistants. Teachers can input subject-specific knowledge into each chatbot, allowing...

Training Calendar



Outlook



Early Feedback Collection (EFCS)

- Gathers student feedback on individual classes mid-term.
- Complements the end-of-term Course and Teaching Evaluation (CTE).

Feedback reports are available online to relevant staff (teachers, Directors, Chairmen, Deans) for timely identification and resolution of course delivery issues.



PDF file

