

$M/G/1$ queues and Busy Cycle Analysis

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Outline

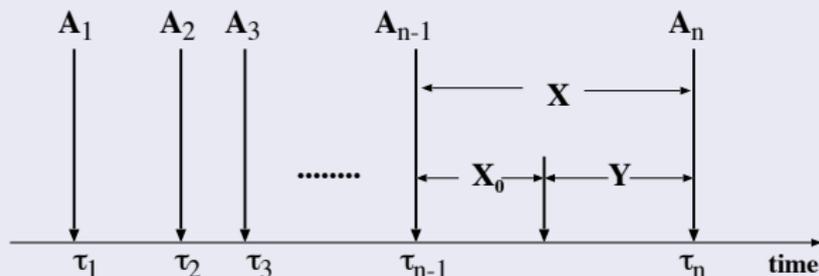
1 Renewal Theory

2 $M/G/1$

Another notation for transform

- Given a discrete r.v \tilde{G} with $g_i = \text{Prob}[\tilde{g} = i]$
 - ① $G(Z) = \sum_{i=0}^{\infty} g_i Z^i$
 - ② $E[Z^{\tilde{G}}] = \sum_{i=0}^{\infty} Z^i \text{Prob}[\tilde{g} = i] = \sum_{i=0}^{\infty} Z^i g_i$ Therefore, $E[Z^{\tilde{G}}] = G(Z)$
- Given a continuous r.v \tilde{X} with $f_{\tilde{X}}(x)$
 - ① $F_{\tilde{X}}^*(s) = \int_{x=0}^{\infty} f_{\tilde{X}}(x) e^{-sx} dx$
 - ② $E[e^{-s\tilde{X}}] = \int_{x=0}^{\infty} e^{-sx} f_{\tilde{X}}(x) dx$

Residual Life



- Interarrival time of bus is exponential w/ rate λ while hippie arrives at an arbitrary instant in time
- Question: How long must the hippie wait, on the average, till the bus comes along?

Answer

- Answer 1 : Because the average interarrival time is $\frac{1}{\lambda}$, therefore $\frac{1}{2\lambda}$
- Answer 2 : Because of memoryless, it has to wait $\frac{1}{\lambda}$
- General Result:

$$f_X(x)dx = kxf(x)dx = \frac{xf(x)}{\int_0^{\infty} xf(x)dx}$$

$$f_Y(y) = \frac{1 - F(y)}{\int_0^{\infty} xf(x)dx}$$

$$F^*(s) = \frac{1 - F^*(s)}{m_1}$$

$$r_n = \frac{m_{n+1}}{(n+1)m_1}$$

Particularly, $r_1 = \frac{\bar{x}^2}{2\bar{x}}$

Derivation

$$P[x < X \leq x + dx] = f_X(x)dx = kxf(x)dx$$

$$\int_{x=0}^{\infty} f_X(x)dx = k \int_{x=0}^{\infty} xf(x)dx \Rightarrow 1 = km_1$$

Therefore,

$$f_X(x) = \frac{1}{m_1}xf(x)$$

$f_Y(y) = ?$

$$P[Y \leq y | X = x] = \frac{y}{x}$$

$$P[y < Y \leq y + dy, x < X \leq x + dx] = \left(\frac{dy}{x}\right) \left(\frac{xf(x)}{m_1}\right) dx$$

continue:

$$\begin{aligned}
 f_Y(y)dy &= \int_{x=y}^{\infty} P[y < Y \leq y + dy, x < X \leq x + dx] \\
 &= \int_{x=y}^{\infty} \left(\frac{dy}{x}\right) \left(\frac{xf(x)}{m_1}\right) dx = \frac{1 - F(y)}{m_1} dy \\
 f_Y(y) &= \frac{1 - F(y)}{m_1} \quad \text{since} \quad f(y) = \frac{dF(y)}{dy} \\
 &= \frac{1 - F^*(s)}{sm_1}
 \end{aligned}$$

M/G/1

$$\begin{aligned}
 A(t) &= 1 - e^{-\lambda t} & t \geq 0 \\
 a(t) &= \lambda e^{-\lambda t} & t \geq 0 \\
 b(t) &= \text{general}
 \end{aligned}$$

- Describe the state

$$[N(t), X_o(t)]$$

$N(t)$: The no. of customers present at time t

$X_o(t)$: Service time already received by the customer in service at time t (or remaining service time).

- Rather than using this approach, we use the method of the *imbedded Markov Chain*

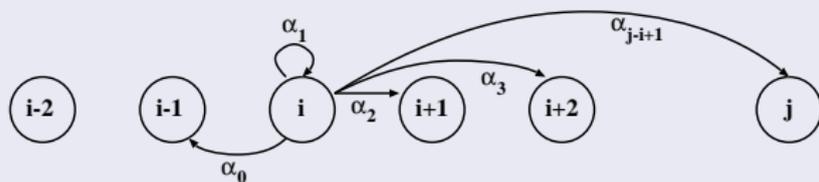
Imbedded Markov Chain $[N(t), X_o(t)]$

- Select the "departure" points, we therefore eliminate $X_o(t)$
- Now $N(t)$ is the no. of customers left behind by a departure customer.
 - ① For Poisson arrival: $P_k(t) = R_k(t)$ for all time t . Therefore, $p_k = r_k$.
 - ② If in any system (even it's non-Markovian) where $N(t)$ makes discontinuous changes in size (plus or minus) one, then

$$r_k = d_k = \text{Prob}[\text{departure leaves } k \text{ customers behind}]$$

- Therefore, for $M/G/1$,

$$p_k = d_k = r_k$$



$\alpha_k = \text{Prob}[k \text{ arrivals during the service of a customer}]$

$$P = \begin{bmatrix} \alpha_0 & \alpha_1 & \alpha_2 & \alpha_3 & \cdots \\ \alpha_0 & \alpha_1 & \alpha_2 & \alpha_3 & \cdots \\ 0 & \alpha_0 & \alpha_1 & \alpha_2 & \cdots \\ 0 & 0 & \alpha_0 & \alpha_1 & \cdots \\ 0 & 0 & 0 & \alpha_0 & \cdots \\ \vdots & \vdots & \vdots & \vdots & \vdots \end{bmatrix}$$

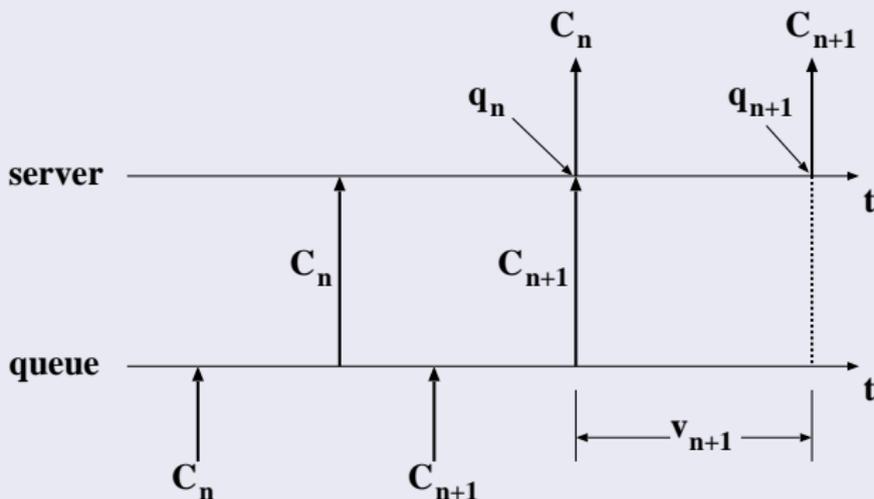
$$\alpha_k = P[\tilde{v} = k] = \int_0^{\infty} P[\tilde{v} = k | \tilde{x} = x] b(x) dx = \int_0^{\infty} \frac{(\lambda x)^k}{k!} e^{-\lambda x} b(x) dx$$

$\pi = \pi P$ and $\sum \pi_i = 1$. **Question:** why not $\pi Q = 0, \sum \pi_i = 1$?

The mean queue length

We have two cases.

Case 1: $q_{n+1} = q_n - 1 + v_{n+1}$ for $q_n > 0$



$$E[q_{n+1}] = E[q_n] - E[\Delta_{q_n}] + E[v_{n+1}]$$

- Take the limit as $n \rightarrow \infty$, $E[\tilde{q}] = E[\tilde{q}] - E[\Delta_{\tilde{q}}] + E[\tilde{v}]$
- We get,

$$E[\Delta_{\tilde{q}}] = E[\tilde{v}] = \text{average no. of arrivals in a service time}$$

- On the other hand,

$$\begin{aligned} E[\Delta_{\tilde{q}}] &= \sum_{k=0}^{\infty} \Delta_k P[\tilde{q} = k] \\ &= \Delta_0 P[\tilde{q} = 0] + \Delta_1 P[\tilde{q} = 1] + \dots \\ &= P[\tilde{q} > 0] \end{aligned}$$

- Therefore $E[\Delta_{\tilde{q}}] = P[\tilde{q} > 0]$. Since we are dealing with single server, it is also equal to $P[\text{busy system}] = \rho = \lambda/\mu = \lambda\bar{x}$. Therefore,

$$E[\tilde{v}] = \rho$$

Since we have

$$q_{n+1} = q_n - \Delta_{q_n} + v_{n+1}$$

$$q_{n+1}^2 = q_n^2 + \Delta_{q_n}^2 + v_{n+1}^2 - 2q_n\Delta_{q_n} + 2q_nv_{n+1} - 2\Delta_{q_n}v_{n+1}$$

Note that : $(\Delta_{q_n})^2 = \Delta_{q_n}$ and $q_n\Delta_{q_n} = q_n$

$$\lim_{n \rightarrow \infty} E[q_{n+1}^2] = \lim_{n \rightarrow \infty} \{E[q_n^2] + E[\Delta_{q_n}^2] + E[v_{n+1}^2] -$$

$$2E[q_n] + 2E[q_nv_{n+1}] - 2E[\Delta_{q_n}v_{n+1}]\}$$

$$0 = E[\Delta_{\tilde{q}}] + E[\tilde{v}^2] - 2E[\tilde{q}] + 2E[\tilde{q}]E[\tilde{v}] - 2E[\Delta_{\tilde{q}}]E[\tilde{v}]$$

$$E[\tilde{q}] = \rho + \frac{E[\tilde{v}^2] - E[\tilde{v}]}{2(1 - \rho)}$$

Now the remaining question is how to find $E[\tilde{v}^2]$.

- Let $V(Z) = \sum_{k=0}^{\infty} P[\tilde{v} = k] Z^k$

$$\begin{aligned}
 V(Z) &= \sum_{k=0}^{\infty} \int_0^{\infty} \frac{(\lambda x)^k}{k!} e^{-\lambda x} b(x) dx Z^k \\
 &= \int_0^{\infty} e^{-\lambda x} \left(\sum_{k=0}^{\infty} \frac{(\lambda x Z)^k}{k!} \right) b(x) dx \\
 &= \int_0^{\infty} e^{-\lambda x} e^{\lambda x Z} b(x) dx \\
 &= \int_0^{\infty} e^{-(\lambda - \lambda Z)x} b(x) dx
 \end{aligned}$$

- Look at $B^*(s) = \int_0^{\infty} e^{-sx} b(x) dx$. Therefore,

$$V(Z) = B^*(\lambda - \lambda Z)$$

- From this, we can get $E[\tilde{v}]$, $E[\tilde{v}^2]$, ...

$$\begin{aligned} \frac{dV(Z)}{dZ} &= \frac{dB^*(\lambda - \lambda Z)}{dZ} = \frac{dB^*(\lambda - \lambda Z)}{d(\lambda - \lambda Z)} \bullet \frac{d(\lambda - \lambda Z)}{dZ} \\ &= -\lambda \frac{dB^*(y)}{dy} \\ \frac{dV(Z)}{dZ} \Big|_{Z=1} &= -\lambda \frac{dB^*(y)}{dy} \Big|_{y=0} = +\lambda \bar{x} = \rho \end{aligned}$$

$$\frac{d^2 V(Z)}{dZ^2} = \bar{v}^2 - \bar{v}, \text{ since } V(Z) = B^*(\lambda - \lambda Z)$$

$$\frac{d^2 V(Z)}{dZ^2} = \frac{d}{dZ} \left[-\lambda \frac{dB^*(y)}{dy} \right] = -\lambda \frac{d^2 B^*(y)}{dy^2} \frac{dy}{dZ}$$

$$\frac{d^2 V(Z)}{dZ^2} \Big|_{Z=1} = \lambda^2 \frac{dB^{2*}(y)}{dy^2} \Big|_{y=0} = \lambda^2 B^{*(2)}(0)$$

$$\bar{v}^2 - \bar{v} = \lambda^2 \bar{x}^2 \Rightarrow \bar{v}^2 = \bar{v} + \lambda^2 \bar{x}^2$$

Go back, since

$$E[\tilde{q}] = \rho + \frac{E[\tilde{v}^2] - E[\tilde{v}]}{2(1 - \rho)}$$

$$E[\tilde{q}] = \rho + \frac{\lambda^2 \bar{x}^2}{2(1 - \rho)} = \rho + \rho^2 \frac{(1 + C_b^2)}{2(1 - \rho)}$$

This is the famous **Pollaczek - Khinchin Mean Value Formula**.

- For M/M/1, $b(x) = \mu e^{-\mu x}$, $\bar{x} = \frac{1}{\mu}$; $\bar{x}^2 = \frac{2}{\mu^2}$

$$\bar{q} = \rho + \frac{\lambda^2 \bar{x}^2}{2(1-\rho)} = \rho + \frac{2 \frac{\lambda^2}{\mu^2}}{2(1-\rho)} = \rho + \rho^2 \frac{2}{2(1-\rho)}$$

$$\bar{q} = \frac{\rho}{1-\rho} = \bar{N} \text{ in } M/M/1$$

- For M/D/1, $\bar{x} = x$; $\bar{x}^2 = x^2$

$$\bar{q} = \rho + \rho^2 \frac{1}{2(1-\rho)} = \frac{\rho}{1-\rho} - \frac{\rho^2}{2(1-\rho)}$$

→ It's less than M/M/1 !

- For M/H₂/1, let $b(x) = \frac{1}{4}\lambda e^{-\lambda x} + \frac{3}{4}(2\lambda)e^{-2\lambda x}$; $\bar{x} = \frac{5}{8\lambda}$; $\bar{x}^2 = \frac{56}{64\lambda^2}$

$$\bar{q} = \rho + \frac{\frac{56}{64}}{2(1-\rho)} \text{ where } \rho = \lambda \bar{x} = \frac{5}{8}; \bar{q} = 1.79$$

Distribution of Number in the System

$$q_{n+1} = q_n - \Delta_{q_n} + v_{n+1}$$

$$Z^{q_{n+1}} = Z^{q_n - \Delta_{q_n} + v_{n+1}}$$

$$E[Z^{q_{n+1}}] = E[Z^{q_n - \Delta_{q_n} + v_{n+1}}] = E[Z^{q_n - \Delta_{q_n}} \cdot Z^{v_{n+1}}]$$

Taking limit as $n \rightarrow \infty$

$$Q(Z) = E[Z^{q - \Delta_q}] \cdot E[Z^v] = E[Z^{q - \Delta_q}] V(Z) \rightarrow (1)$$

$$E[Z^{q - \Delta_q}] = Z^{0-0} \text{Prob}[q = 0] + \sum_{k=1}^{\infty} Z^{k-1} \text{Prob}[q = k]$$

$$= Z^0 \text{Prob}[q = 0] + \frac{1}{Z} [Q(Z) - P[q = 0]]$$

$$= \text{Prob}[q = 0] + \frac{1}{Z} [Q(Z) - P[q = 0]]$$

Continue

Putting them together, we have:

$$Q(Z) = V(Z)(\text{Prob}[q = 0] + \frac{1}{Z}[Q(Z) - P[q = 0]])$$

But $P[q = 0] = 1 - \rho$, we have:

$$Q(Z) = V(Z) \left[\frac{(1 - \rho)(1 - \frac{1}{Z})}{1 - \frac{V(Z)}{Z}} \right] = B^*(\lambda - \lambda Z) \left[\frac{(1 - \rho)(1 - Z)}{B^*(\lambda - \lambda Z) - Z} \right]$$

This is the famous **P-K Transform equation**.

Example

$$Q(Z) = B^*(\lambda - \lambda Z) \frac{(1 - \rho)(1 - Z)}{B^*(\lambda - \lambda Z) - Z}$$

For $M/M/1$: $B^*(s) = \frac{\mu}{s + \mu}$

$$Q(Z) = \left(\frac{\mu}{\lambda - \lambda Z + \mu} \right) \frac{(1 - \rho)(1 - Z)}{\left[\frac{\mu}{\lambda - \lambda Z + \mu} \right] - Z} = \frac{1 - \rho}{1 - \rho Z} = \frac{(1 - \rho)}{1 - \rho Z}$$

Therefore,

$$P[\bar{q} = k] = (1 - \rho)\rho^k \quad k \geq 0$$

This is the same as

$$P[\tilde{N} = k] = (1 - \rho)\rho^k$$

Continue

$$Q(Z) = B^*(\lambda - \lambda Z) \frac{(1 - \rho)(1 - Z)}{B^*(\lambda - \lambda Z) - Z}$$

$$\text{For } M/H_2/1 : B^*(s) = \frac{1}{4} \frac{\lambda}{s + \lambda} + \frac{3}{4} \frac{2\lambda}{s + 2\lambda} = \frac{7\lambda s + 8\lambda^2}{4(s + \lambda)(s + 2\lambda)}$$

$$\begin{aligned} Q(Z) &= \frac{(1 - \rho)(1 - z)[8 + 7(1 - z)]}{8 + 7(1 - z) - 4z(2 - z)(3 - z)} \\ &= \frac{(1 - \rho)[1 - \frac{7}{15}Z]}{[1 - \frac{2}{5}Z][1 - \frac{2}{3}Z]} = (1 - \rho) \left[\frac{\frac{1}{4}}{1 - \frac{2}{5}Z} + \frac{\frac{3}{4}}{1 - \frac{2}{3}Z} \right] \end{aligned}$$

Where $\rho = \lambda \bar{x} = \frac{5}{8}$

$$P_k = \text{Prob}[\tilde{q} = k] = \frac{3}{32} \left(\frac{2}{5}\right)^k + \frac{9}{32} \left(\frac{2}{3}\right)^k \quad k = 0, 1, 2, \dots$$

We know $q_{n+1} = q_n - \Delta_{q_n} + v_{n+1}$. From the r.v. equation, we derived:

$$\bar{q} = \rho + \frac{\lambda^2 \bar{x}^2}{2(1-\rho)} = \rho + \rho^2 \frac{(1 + C_b^2)}{2(1-\rho)}, \quad (1)$$

where $C_b^2 = \frac{\sigma_b^2}{\bar{x}^2}$

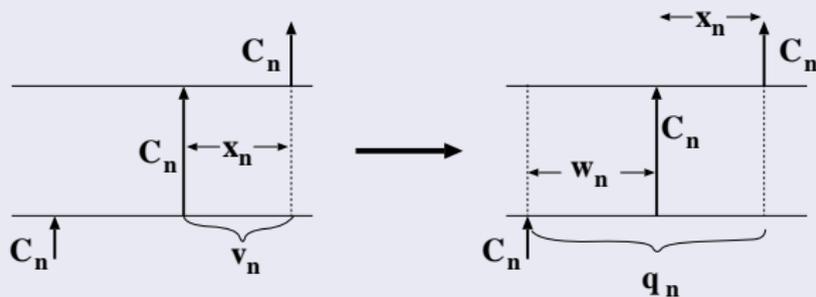
$$\begin{aligned} Q(Z) &= V(Z) \frac{(1-\rho)(1-\frac{1}{Z})}{1-\frac{V(Z)}{Z}} \\ &= \frac{B^*(\lambda - \lambda Z)(1-\rho)(1-Z)}{B^*(\lambda - \lambda Z) - Z} \end{aligned} \quad (2)$$

because $V(Z) = B^*(\lambda - \lambda Z)$

$$Q(Z) = S^*(\lambda - \lambda Z) = B^*(\lambda - \lambda Z) \frac{(1-\rho)(1-Z)}{B^*(\lambda - \lambda Z) - Z} \quad (3)$$

$$\rightarrow W^*(s) = \frac{s(1-\rho)}{s - \lambda + \lambda B^*(s)}$$

Distribution of Waiting Time



$$V^*(z) = B^*(\lambda - \lambda z) \quad Q(z) = S^*(\lambda - \lambda z)$$

$$S^*(\lambda - \lambda z) = B^*(\lambda - \lambda z) \frac{(1 - \rho)(1 - Z)}{B^*(\lambda - \lambda z) - Z}$$

Let $s = \lambda - \lambda z$, then $z = 1 - \frac{s}{\lambda}$

$$S^*(s) = B^*(s) \frac{s(1 - \rho)}{s - \lambda + \lambda B^*(s)}$$

What is $W^*(s)$?

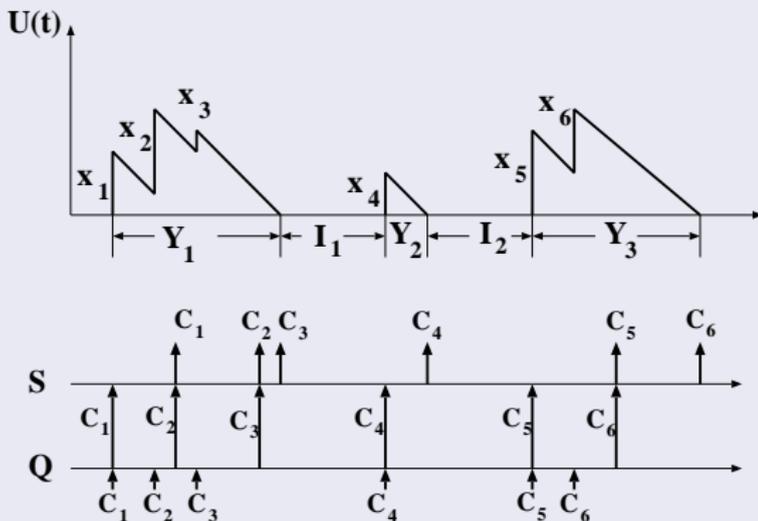
For $M/M/1$,

$$\begin{aligned}
 S^*(s) &= B^*(s) \frac{s(1-\rho)}{s-\lambda+\lambda B^*(s)} & B^*(s) &= \frac{\mu}{s+\mu} \\
 &= \left[\frac{\mu}{s+\mu} \right] \left[\frac{s(1-\rho)}{s-\lambda+\lambda \frac{\mu}{s+\mu}} \right] \\
 &= [\mu] \left[\frac{s(1-\rho)}{s^2+s\mu-s\lambda} \right] \\
 &= \frac{s\mu(1-\rho)}{s[s+\mu-\lambda]} = \frac{\mu(1-\rho)}{s+\mu-\lambda} \\
 &= \frac{\mu(1-\rho)}{s+\mu(1-\rho)} \\
 s(y) &= \mu(1-\rho)e^{-\mu(1-\rho)y} & y &\geq 0 \\
 S(y) &= 1 - e^{-\mu(1-\rho)y} & y &\geq 0
 \end{aligned}$$

$$\begin{aligned}
 W^*(s) &= \frac{s(1-\rho)}{s-\lambda+\lambda\frac{\mu}{s+\mu}} = \frac{s(1-\rho)(s+\mu)}{s^2+s\mu-s\lambda} \\
 &= \frac{s(1-\rho)(s+\mu)}{s[s+\mu-\lambda]} = \frac{(1-\rho)(s+\mu)}{s+\mu-\lambda} \\
 &= (1-\rho) + \frac{\lambda(1-\rho)}{s+\mu-\lambda} = (1-\rho) + \frac{\lambda(1-\rho)}{s+\mu(1-\rho)} \\
 w(y) &= (1-\rho)\mu_0(y) + \lambda(1-\rho)e^{-\mu(1-\rho)y} \quad y \geq 0 \\
 W(y) &= 1 - \rho e^{-\mu(1-\rho)y} \quad y \geq 0
 \end{aligned}$$



- Let $U(t)$ = the unfinished work in the system at time t



- Y_i are the i^{th} busy period; I_i is the i^{th} idle period.
- The function $U(t)$ is INDEPENDENT of the order of service!!! The only requirement to this statement hold is the server remains busy where there is job.

- For $M/G/1$

$$A(t) = P[t_n \leq t] = 1 - e^{-\lambda t} \quad t \geq 0$$

$$B^*(x) \Leftrightarrow P[X_n \leq x]$$

- Let

$$F(y) = P[I_n \leq y]$$

= idle-period distribution

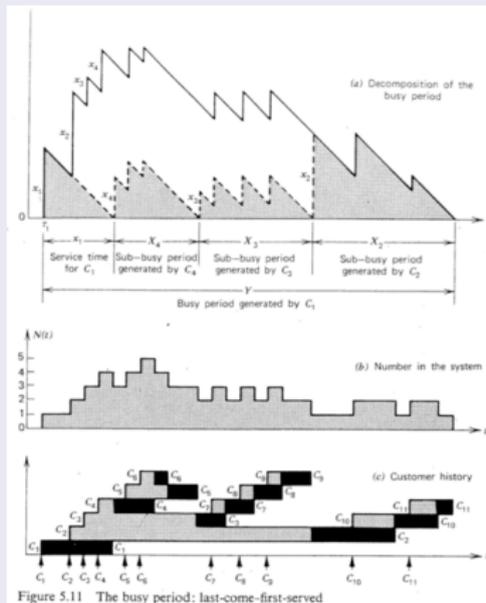
$$G(y) = P[Y_n \leq y]$$

= busy-period distribution

$$F(y) = 1 - e^{-\lambda y} \quad y \geq 0$$

- $G(y)$ is not that trivial! Well, thanks to Takacs, he came to the rescue.

The Busy Period



- The busy period is independent of order of service
- Each sub-busy period behaves statistically in a fashion identical to the major busy period.

- The duration of busy period Y , is the sum of $1 + \tilde{\nu}$ random variables where

$$Y = x_1 + X_{\tilde{\nu}} + \cdots + X_1$$

where x_1 is the service time of C_1 , $X_{\tilde{\nu}}$ is the $(\tilde{\nu} + 1)^{th}$ sub-busy period and $\tilde{\nu}$ is the r.v. of the number of arrival during the service of C_1 .

- Let $G(y) = P[Y \leq y]$ and $G^*(s) = \int_0^\infty e^{-sy} dG(y) = E[e^{-sY}]$

$$E[e^{-sY} | x_1 = x, \tilde{\nu} = k] = E[e^{-s(x + X_{k+1} + X_k + \cdots + X_2)}]$$

$$= E[e^{-sx}] E[e^{-sX_{k+1}}] E[e^{-sX_k}] \cdots E[e^{-sX_2}]$$

$$= e^{-sx} [G^*(s)]^k$$

$$E[e^{-sY} | x_1 = x] = \sum_{k=0}^{\infty} E[e^{-sY} | x_1 = x, \tilde{\nu} = k] P[\tilde{\nu} = k]$$

$$\begin{aligned}
 E[e^{-sY} | x_1 = x] &= \sum_{k=0}^{\infty} e^{-sx} [G^*(s)]^k \frac{(\lambda x)^k}{k!} e^{-\lambda x} \\
 &= e^{-x[s + \lambda - \lambda G^*(s)]} \\
 E[e^{-sY}] = G^*(s) &= \int_0^{\infty} E[e^{-sY} | x_1 = x] dB(x) \\
 &= \int_0^{\infty} e^{-x[s + \lambda - \lambda G^*(s)]} dB(x)
 \end{aligned}$$

Therefore, we have

$$G^*(s) = B^*[s + \lambda - \lambda G^*(s)]$$

$$G^*(s) = B^*[s + \lambda - \lambda G^*(s)]$$

Since,

$$g_k = E[Y^k] = (-1)^k G^{*(k)}(0) \quad \text{and} \quad \bar{x}^k = (-1)^k B^{*(k)}(0)$$

$$\begin{aligned} g_1 &= (-1)G^{*(1)}(0) = -B^{*(1)}(0) \frac{d}{ds}[s + \lambda - \lambda G^*(s)]|_{s=0} \\ &= -B^{*(1)}(0)[1 - \lambda G^{*(1)}(0)] \end{aligned}$$

$$g_1 = \bar{x}(1 + \lambda g_1)$$

- Therefore $g_1 = \frac{\bar{x}}{1-\rho}$ where $\rho = \lambda \bar{x}$
- The average length of busy period for $M/G/1$ is equal to the average time a customer spends in an $M/M/1$ system

$$\begin{aligned} g_2 &= G^{*(2)}(s)|_{s=0} = \frac{d}{ds}[B^{*(1)}[s + \lambda - \lambda G^*(s)][1 - \lambda G^{*(1)}(s)]|_{s=0} \\ &= B^{*(2)}(0)[1 - \lambda G^{*(1)}(0)]^2 + B^{*(1)}(0)[- \lambda G^{*(2)}(0)] = \frac{\bar{x}^2}{(1-\rho)^3} \end{aligned}$$

The number of customers served in a busy period

- Let N_{bp} = r.v. of no. of customers served in a busy period.

$$f_n = \text{Prob}[N_{bp} = n]$$

$$F(Z) = E[Z^{N_{bp}}] = \sum_{n=1}^{\infty} f_n Z^n$$

$$E[Z^{N_{bp}} | \tilde{v} = k] = E[Z^{1+M_k+M_{k-1}+\dots+M_1}]$$

(where M_i = no. of customers served in the i^{th} sub-busy period)

$$\begin{aligned} E[Z^{N_{bp}} | \tilde{v} = k] &= E[Z]E[Z^{M_k}] \dots E[Z^{M_1}] = E[Z](E[Z^{M_i}])^k \\ &= Z[F(Z)]^k \end{aligned}$$

Continue

$$\begin{aligned} F(Z) &= \sum_{k=0}^{\infty} E[Z^{N_{bp}} | \tilde{\nu} = k] P[\tilde{\nu} = k] \\ &= \sum_{k=0}^{\infty} Z[F(Z)]^k P[\tilde{\nu} = k] \\ &= ZV[F(Z)] \end{aligned}$$

$$\Rightarrow F(Z) = ZB^*(\lambda - \lambda F(Z))$$