Evolution of Management (Looking back: The history of Management, p. 52-60)

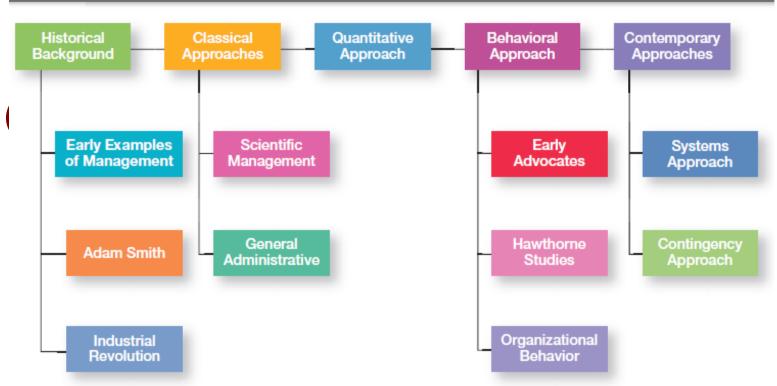
Dr. Joyce lun

Department of Management

The Chinese University of Hong Kong



Exhibit MH.1: Major Approaches to Management





Scientific Management

Fredrick Taylor

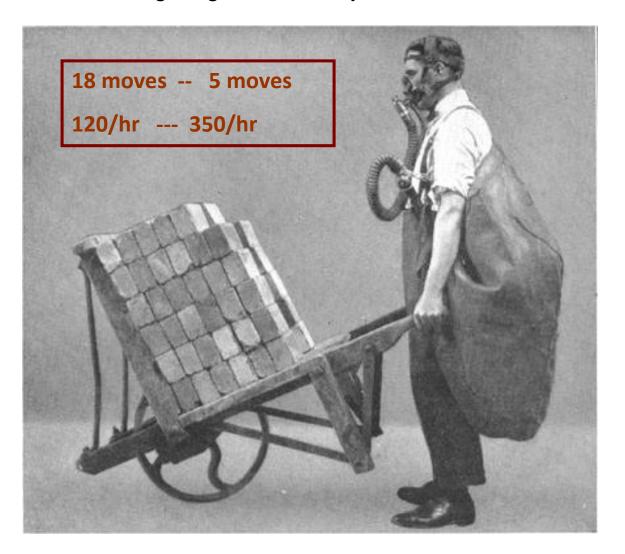
The "father" of scientific management (1911)

The theory of scientific management

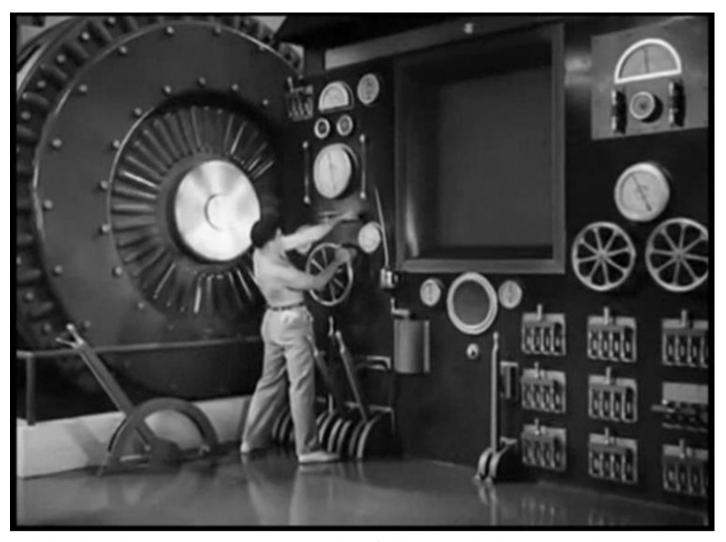
- Using scientific methods to define the "one best way" for a job to be done:
 - Putting the right person on the job with the correct tools and equipment.
 - Having a standardized method of doing the job.
 - Providing an economic incentive to the worker.



Measuring fatigue, 1920s style – Frank Gilbreth







Click the above image or go to the following link to watch the video https://www.youtube.com/watch?v=bDkM0ux6H50 (from 00:00 to 15:00)



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