United College, The Chinese University of Hong Kong

General Education Course

GEUC 2101A SOCIAL SERVICE: PARTICIPATION AND REFLECTION 2nd Term. 2022/23

Course Instructor: Ms FUNG Yin King, Helina, Department of Social Work

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Language: Cantonese (with English materials)

Class Dates: Tuesday evenings; 7, 14 Feb; and 18 Apr 2023 (6:45 pm – 9:15 pm)

Plus compulsory visit to social enterprises

Class Venue: UCA 312

Course Overview:

The objective of this course is to foster students to become positive and responsible citizens through participating in community social service and visiting social enterprises. Based on the principles of service-learning, social enterprising, and theories of experiential learning, the course assists students to consolidate their prior and on-going community service experiences. Through self-reflection, small group discussion, community agency and social enterprise case study and project presentation, students will be able to understand the needs of vulnerable groups, aware of human issues related to social justice and develop positive attitude to community social service. The purpose of this course is to facilitate students' self-development and develop a long-term interest in caring of the community and populations in need.

(Remark: This Course is not for students major in Social Work)

Learning Objectives and Outcomes:

After completion of this course, students will be able to:

- 1. Get a basic understanding of the needs of disadvantaged groups in Hong Kong;
- 2. Identify major types of social enterprises in Hong Kong;
- 3. Describe purposes of social enterprises;
- 4. Review on the use of social enterprises in response to societal needs; and
- 5. Reflect on the part they can play to serve the community as a citizen.

Grade Descriptors:

Р	All learning outcomes/assessment criteria have been met. The work demonstrates most or all the following characteristics in related to those expected at the given		
	level of study within the discipline:		
	Adequate to good understand and exploration		
	2. No significant inaccuracies, misunderstandings or errors		
	3. The specifications for the assessment task, including word limit/time limit where		
	appropriate, have been adhered to		
	4. The outside classroom activities are well organized, coherent and the standard		
	presentation, including referencing where appropriate, is up to standard		

	5. Appropriate contextualization, including relevant theory / literature / artefacts
	/performance
	6. Evidence of quality analysis, synthesis, reflection and critical appraisal
F	One or more key learning outcome/assessment criterion has/have not been met.
	The work fails to meet the requirements in relation to those expected at the given
	level of study within the discipline, exemplified by any of the followings:
	Poor understanding and exploration of ideas
	2. Some significant inaccuracies, misunderstandings or errors
	3. Not participating required classroom activities, including group presentations
	4. Not participating required outside classroom activities, including service projects
	or visit to organizations
	5. No evidence of analysis, synthesis, reflection and critical appraisal
	6. Insufficient attention paid to some of the assessment criteria and some
	significant aberrations from the specifications for the assessment task

Teaching and Learning Method:

The course will be presented by lectures, discussion, interactive exercises, case study through on-site visits and interviews with key informants. Case materials, videotapes and exercises will be used to convey the concepts and principles of disadvantaged groups and social entrepreneurship. Recommended readings are set for further reflection. Class will be divided into small groups, each comprises of around 10 students, to conduct case study on a designated social enterprise in Hong Kong. Students' active participation in class and visits is highly encouraged. Discussion board on Blackboard is set to provide for discussion beyond classroom.

Course Schedule:					
Lecture	Case study ²	Date	Time	Venue	Lecture Themes
Class		7 Feb. 2023 (Tue)	Tuesday 6:45 – 9:15 pm		Introduction Course requirement Conceptualization
Class		14 Feb. 2023 (Tue)	Tuesday 6:45 – 9:15 pm		Understanding social enterprise Principles and skills in case study, SE visit and interview
	Small groups	Between Feb and Mar 2023	Varied	Designated organizations/Social enterprise	
Class		18 April 2023 (Tue)	Tuesday 6:45 – 9:15 pm		Group Presentation Evaluation

- 1. Conceptualization and Training Lectures: 2 x 2.5 hours = 5 hours;
- Case study (visit to social enterprise and interview staff concerned): 1 x 4 hours = 4 hours;
 (All the students will be divided into groups of 10 persons. Each group will do case study on one of the designated social enterprises through on-site visit; interview staff concerned, etc.; and make critical review of the experience);

- 3. Group Presentation and Evaluation in classroom: 1 x 2.5 hours = 2.5 hours and
- 4. Online sharing on Blackboard.

Course Requirement & Assignment:

Students will be assessed according to the following:

- 1. **Attendance**: Attendance of the field visit cum interview is compulsory. 2/3 of attendance in lectures is required (2 out of 3 lectures). Failure to comply with the attendance requirement will lead to failure in this course. Punctuality for classes is greatly appreciated.
- Participation: Students are expected to participate actively in class activities. They are expected to
 explore related information with initiatives and read recommended readings, as well as prepare for and
 participate in discussions.
- 3. Case Study cum Presentation: The class is divided into 5 small groups, each composing of around 10 students. Each group will choose a social enterprise serving the deprived targets in Hong Kong for case study, pay a visit to the designated social enterprise and interview key informants (depends on pandemic situation). Each group will then make a presentation as well as lead a discussion to facilitate critical reflection on social enterprise. Total time for each group is 25 minutes. Each group is required to meet the course instructor at least once for preparation of the presentation. Presentation outline is encouraged but not graded.
- 4. **Personal Reflection Journal**: Each student will submit a reflection journal individually on issues of social enterprise that he/she considers important.

Deadline	21 April 2023
Length	Not more than 1,000 words in either English or Chinese. (Double spacing, font 12)
Submission Method	 Each student must upload on or before 21 April 2023 a soft copy of the completed assignment to the plagiarism detection engine VeriGuide, at the URL: http://www.cuhk.edu.hk/veriguide (each student should upload only once to this engine). The system will issue a receipt which also contains a declaration of honesty. The declaration should be signed by the student, and the receipt should be uploaded together with the paper via the "Assignment drop box" of Blackboard Learn of this course. Assignments without the receipt will not be graded by teacher. Please format the file name as: "student name-student ID-GEUC2101A", Late submission: Late submission without prior written approval will result in deduction of marks.
Format	APA citation and reference format: American Psychological Association (2010) (6 th ed.) Publication Manual of the American Psychological Association. Washington, DC.

Cour	se Assessment Scheme:		
1.	Participation	20%	
2.	Peer Review	10%	
3.	Group Presentation cum discussion	35%	
4.	Personal Reflection Journal	35%	

Students scoring 50% or above will be given "Pass" for the course.

Channel for Course Announcement: Details of Course Website

Follow the following step to access the course website:

- Log in to Blackboard Learn: https://elearn.cuhk.edu.hk
- 2. Choose the course: 2022R2-GEUC2101A
- 3. Choose the functions that you want to use or materials to download, e.g. discussion, mail or course slides.
- 4. Please visit the course website regularly to get information, announcement, give opinions and for communication with instructor, tutors and classmates.

Feedback for Evaluation:

- Students are encouraged to put forth their viewpoints and opinions regarding the course on the Blackboard Learn discussion forum. The lecturer will log on the discussion forum and give feedback to opinions posted by students.
- 2. An evaluation questionnaire will also be conducted at the end of the course to collect students' opinions on the course.

Recommended Readings:

Social Enterprise

- 1. Au, K. & Birtch, T.A. (2010). Social enterprise as an interactive process between entrepreneurs and the community: a social capital perspective. In S.H. Ng, S.Y.L. Cheung & B. Prakash (Eds.), *Social capital in Hong Kong: Connectivities and social enterprise* (pp. 279-301). Hong Kong: City University of Hong Kong Press.
- 2. *Chan, K.T., Kuan, Y.Y. and Wang, S.T. (2011), "Similarities and divergences: comparison of social enterprises in Hong Kong and Taiwan", *Social Enterprise Journal*, Vol. 7 No. 1, pp. 33-49.
- 3. Defourny, J. and Kim, S.Y. (2011), "Emerging models of social enterprise in Eastern Asia: a cross-country analysis", *Social Enterprise Journal*, Vol. 7 No. 1, pp. 86-111.
- 4. Ko, S. (2012), "Viability of social enterprises: the spillover effect", *Social Enterprise Journal*, Vol. 8 No. 3, pp. 251-263.
- **5.** Ridley-Duff, R. & Bull, M. (2011). *Understanding social enterprise: theory & practice* (pp. 56-81). London; Thousand Oaks, Calif.: SAGE. (Chapter 3: Defining Social Enterprise, p.56-81)
- 6. 社企流 (2014)。《社企力》。臺灣:果力文化。
- 7. 張瑞霖(2011)。《黑暗中對話:經營社會企業的體悟》。香港:商務印書館。
- 8. *李美儀、陸人龍主編。(2010)。《社會創新: 香港社企發展研究 (第一版) 》。香港: 商務印書館。
- 9. 謝家駒主編 (2007)。《新愚公移山:十個社會企業創業者的故事》。香港:社會創業論壇。
- 10. 香港(中國). 社會福利署。(2006)。《企業匯眾, 社會共融:復康-社會企業》。香港:社會福利署。

Useful Websites:

- The Hong Kong Council of Social Service http://www.hkcss.org.hk/
- 2. HKSAR Government Official Site Social Enterprise http://www.social-enterprises.gov.hk/

- 3. Social Enterprise Summit http://www.social-enterprise.org.hk/
- 4. Hong Kong Social Entrepreneurship Forum http://www.hksef.org/
- Hong Kong Social Enterprise Incubation Centre Ltd. http://www.seic.hk/
- 6. Social Ventures Hong Kong http://www.sv-hk.org/
- 7. Wofoo Social Enterprises www.wse.hk
- Commission on Poverty http://www.cop.gov.hk/
- 9. Social Enterprise Directory https://socialenterprise.org.hk/en/sedb

Academic Honesty and Plagiarism

<u>Honesty in academic work:</u> In writing their papers, students must refer to University policy and regulations on honesty in academic work, and to the disciplinary guidelines and procedures applicable to breaches of such policy and regulations. Details can be found at http://www.cuhk.edu.hk/policy/academichonesty/.

Declaration to be included in assignments

Every assignment handed in should be accompanied by a signed declaration as below. For group projects, all students of the same group should be asked to sign the declaration. For assignments in the form of a computer-generated document that is principally text-based and submitted via VeriGuide, the statement, in the form of a receipt, will be issued by the system upon students' uploading of the soft copy of the assignment. Assignments without the receipt will not be graded by teachers. Only the final version of assignment should be submitted via VeriGuide.

acknowledged, and that the same submitted for another course. I all regulations on honesty in academ	re submitted is original except for source material explice or closely related material has not been previously also acknowledge that I am aware of University policy an inic work, and of the disciplinary guidelines and proceduolicy and regulations, as contained in the website.
Signature	Date
Name	Student ID