

Client Solutions Specialist | Summer Internship

Flexport helps more than 10,000 clients and suppliers lead all aspects of their supply chain operations. Started in 2013, we've raised over \$300M from investors that include the Founders Fund, Google Ventures, First Round Capital, Bloomberg Beta, Y Combinator, & Wells Fargo.

With offices on three continents, our team is as global as our client base and we're excited to continue building a product and service they love. Wherever you are, whichever role you play, you're guaranteed to share your day with committed, encouraging, and resourceful team members.

Our Global Operations Specialist role is the first step in a career path in our broader Global Operations Team. Global Operations empowers our clients, partners with asset owners around the world, and handles end-to-end global coordination of shipments to help us on our mission of fixing the user experience in Global Trade.

http://www.flexport.com

We are reinventing global trade.

What you'll do:

- Be responsible for the quality of data from client and supplier through to Flexport Operating System and client's system;
- Support Operations Associates in moving international shipments from origin to destination (import and export);
- Refine and expand the processes to optimize our data reporting;
- Ensure quality control on international shipment documents;
- Complete special projects to support the team with serving our clients and partners.

What you'll need:

- Current undergraduate student in CUHK;
- A selfless mindset willing to work in the nitty gritty of the freight and logistics industry to deliver for our clients;
- Excellent communication, interpersonal, and organizational skills;
- Next-level attention to detail and follow-through;
- High level of computer literacy;
- Courage to challenge the status quo when logic and reason require it. See something broken? Fix it.

Where you'll work:

This role is located in Quarry Bay, Hong Kong. You are going to enjoy the modernized office with a spectacular view, multicultural working environment, unforgettable teamwork and *free lunch*!

Working hour is Monday to Friday from 9am to 6pm. Overtime work will happen upon business need.

Working period:

Any 8-week full-time in July to September

How you can apply:

Please send your resume to <u>summerinterns hk@flexport.com</u> with your available period. Please quote "Application for CUHK CURE Fund Internship" in your email subject.

Investing your time with Flexport means having an immediate impact, all over the world. You're empowered to do what's best for everyone and trusted to make the right decisions when and where you need them. Join our collective of entrepreneurs and improve the world's experience in global trade.

We are an equal opportunity employer and value diversity at our company. We do not discriminate on the basis of race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status.

A place to do your best work