

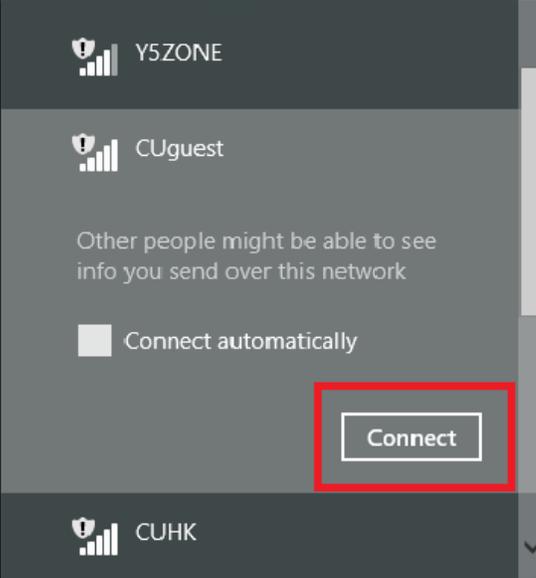
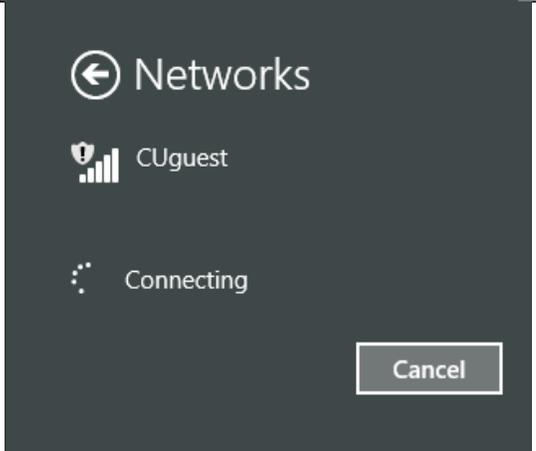
Connect to CUGuest Wi-Fi Service

(This user guide is applicable to different operation systems. The screens below are based on Windows 10.)

Table of Content

A. Detect a WiFi Signal of CUGuest	2
B. Connect to CUGuest	3

A. Detect a WiFi Signal of CUguest

<p>1. Turn on the Wi-Fi function on the device.</p>	 <p>Not connected - Connections are available</p> <p>Bluetooth, Location, Airplane mode, Wi-Fi (circled in red), Mobile data, ENG, 3:06 PM, 16/7/15</p>
<p>2. Available wireless networks will be listed.</p> <p>Select CUguest, and then click Connect.</p>	 <p>Y5ZONE</p> <p>CUguest</p> <p>Other people might be able to see info you send over this network</p> <p><input type="checkbox"/> Connect automatically</p> <p>Connect</p> <p>CUHK</p>
<p>3. While connecting, be patient to wait for successful connection.</p>	 <p>← Networks</p> <p>CUguest</p> <p>Connecting</p> <p>Cancel</p>

B. Connect to CU guest

1. Open a browser and visit any homepage e.g. The HKSAR page at <http://www.gov.hk>.

Note: User can browse CUHK homepage at <http://www.cuhk.edu.hk> even without logging-in the Wi-Fi service

2. Browser will prompt to **Use Policies and Guidelines of CUguest Wi-Fi Service** page. Click **Accept** to continue.

Use Policies and Guidelines of CUguest Wi-Fi Service

The University Information Technology Services Centre (ITSC) has implemented a Wi-Fi service (SSID=CUguest) for SCS full-time students, University alumni and guests who have registered for the service.

Note:

1. To access the CUguest Wi-Fi Service, you should have read and agreed to the policies and guidelines published at http://www.cuhk.edu.hk/itsc/about/wlan_policy.html.
2. Except for the initial password checking, all the data are transferred in plain text without encryption. You should therefore avoid accessing sites that ask for your sensitive / personal information without proper encryption.
3. Smartphone users should temporarily disable mobile data services such as GPRS, EDGE, UMTS or HSDPA provided by your mobile operator. This helps to avoid the associated service charge from your mobile operator caused by the accidental change of Internet access from the campus free Wi-Fi connections to mobile data services when the Wi-Fi signal becomes weak or inaccessible. For details of how to disable your mobile data services, please contact your mobile operator.
4. According to the University policy, Win XP computer is not allowed to connect to the campus network including, but not limited to, departmental networks, Central WiFi (e.g. SSID=CUguest), ResNet, ClassNet and VPN. Please upgrade your computer to Win 7 or above if you want to connect to the campus network.
5. For more details, please visit <http://www.cuhk.edu.hk/itsc/network/wlan>.

For service enquiries, please contact:

- Departmental guest users: Departmental Wi-Fi Guest Account Coordinator whom distribute accounts to you
- CUHK SCS users:
 - CUHK SCS Student Support Contact: <http://student.scs.cuhk.edu.hk/en/info/contacts/Pages/support.aspx>
 - CUHK SCS Staff Support Contact: http://staff.scs.cuhk.edu.hk/en/info/hrs_contacts/Pages/default.aspx
- General enquiries: ITSC Service Desk at <http://servicedesk.itsc.cuhk.edu.hk>

3. At Login to CUguest Wi-Fi Service page, enter the following:

User ID

- a. CUHK Alumni:
Alumni ID + @alumni.wifi
(i.e. 1xxxxxxx@alumni.wifi)
- b. CUHK SCS Students:
SCS ID+ scs.cuhk.edu.hk
(i.e. 3xxxxxxx@scs.cuhk.edu.hk)
- c. Visiting guests
(i.e. gxxxxxx@guest.cuhk.edu.hk)
- d. Conference
(i.e. Confx@conference.cuhk.edu.hk)

Password:

(The corresponding password)

Then click **Log In**.

Login to CUguest Wi-Fi Service

Note:

1. The CUguest Wi-Fi Service is for CUHK alumni, SCS full time HD and top-up degree students, visiting guests, and conference participants registered for the service only.
2. Logging in the service indicates you have read and accepted the [Use Policies and Guidelines](#).
3. Except for the initial password checking, all the data are transferred in plain text without encryption; therefore, please do not carry out sensitive activities with this connection.
4. The Wi-Fi connection will be disconnected if the connection has been idle for an hour; should that happen, please login again for reconnecting to the service.
5. According to the University policy, Win XP computer is not allowed to connect to the campus network. Please upgrade your computer to Win 7 or above if you want to connect to the campus network.

Please enter your User ID and Password to login CUguest Wi-Fi Service. Your User ID is

- CUHK Alumni: your 10-digit Alumni ID (e.g. 1234567891)
- CUHK SCS Students: your 8-digit ID (e.g. 31234567)
- Visiting Guests: your Account ID (e.g. g123456)
- Conference Participants: your User ID (e.g. Conft)

User ID -- Please select your user category --

Password

For service enquiries, please contact:

- CUHK Alumni: Visit Alumni Affairs Office homepage for [Alumni ID](#) and [service details](#)
- CUHK SCS users:
 - CUHK SCS Student Support Contact: <http://student.scs.cuhk.edu.hk/en/info/contacts/Pages/support.aspx>
 - CUHK SCS Staff Support Contact: http://staff.scs.cuhk.edu.hk/en/info/hrs_contacts/Pages/default.aspx
- Visiting Guests: Departmental Wi-Fi Guest Account Coordinator whom distribute accounts to you
- Conference Participants: Conference Organiser whom distribute accounts to you
- General enquiries: ITSC Service Desk at <http://servicedesk.itsc.cuhk.edu.hk>

Information Technology Services Centre, The Chinese University of Hong Kong.

4. A window showing **Login successful** will pop up.

User may enjoy CUGuest Wi-Fi service from now on.

 You have been successfully login to CUGuest Wi-Fi Service

In 5 seconds, you will be automatically redirected to your original visiting page.

[Logout](#)

Information Technology Services Centre, The Chinese University of Hong Kong.

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