

# COMMON TIPS IN HANDLING PHISHING EMAILS

## 處理網絡釣魚電郵的常用技巧

# Common Tips to Identify Phishing Emails

識別網絡釣魚電郵的常見技巧

# 1. The message contains a mismatched URL 電郵內容包含不匹配的網址

Subject: One Unread message From Admin Office365

Dear Client,

Your storage space is almost full.

95% Used

To prevent your Incoming/Outgoing mail from getting blocked,

Click <http://quota.microsoftonline.com/free-data/index.cfm?> to add additional **10 gig** free and mandatory storage.

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Mismatched URL  
不匹配的網址

<http://canineheadquarterspolicek9.com/web/bncinfoccc.html?email=&email&>  
Click or tap to follow link.

Mouseover the link  
移上鼠標

This URL is very suspicious!  
這條網址相當可疑！



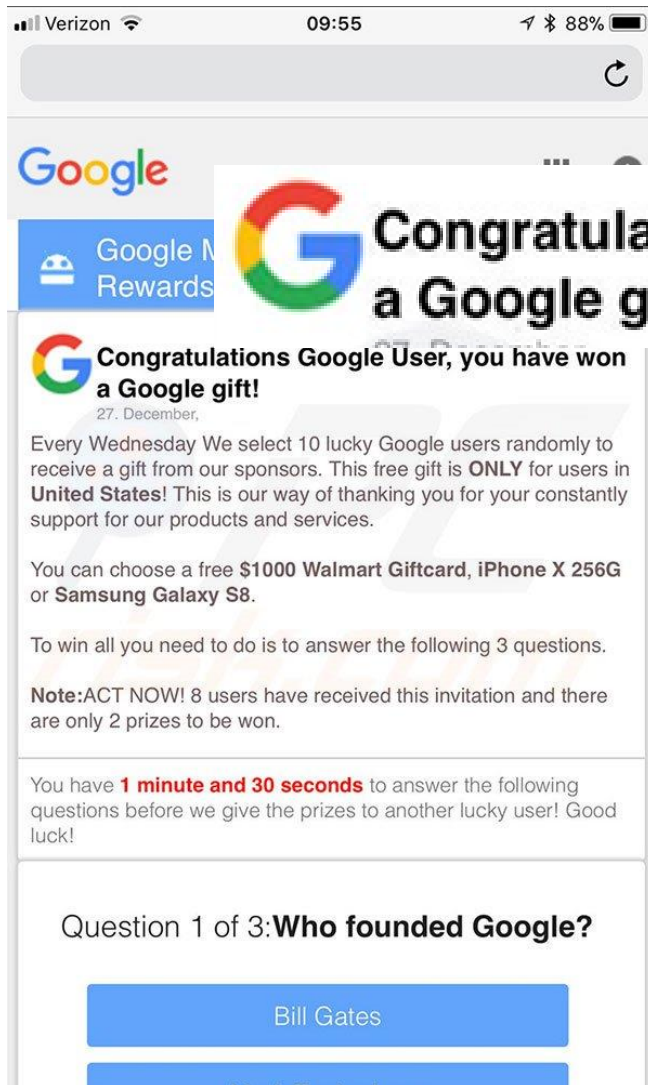
## 2. They ask for personal sensitive information 對方指示交出個人敏感資料



Why do you ask for my password?  
何故要我交出密碼？



### 3. The offer seems too good to be true 內容好得令人難以置信



## 4. You didn't initiate the action 你之前沒有做過相關的行動

Hi there,



You have a new voicemail

[Sign in](#) to listen to the message.

If you no longer want to receive email alerts about new voicemails, [unsubscribe now](#).

Talk soon



## 5. You are asked for money 被要求匯款

Hi there...

我有你的聯絡資料和密碼

This will not take too much of your efforts, therefore direct to the condition. I obtained a movie of you playing with yourself while at a pornweb site you are went to, due to an excellent ass application I have was able to place on several sites with that type of content.

You hit play button and all of the webcams and a mic begin their work in addition, it saves every fucking element from your laptop, just like contact information, passwords or shit similar to that, guess exactly where i got this e-mail from?) Therefore now we all know who my goal is to deliver that to, in case you not necessarily planning to negotiate this with me

匯680美元的比特幣到我帳戶

I will place a account wallet address below for you to send me 680 dollars within 2 days maximum via btc. See, it is not that huge of a total to cover, suppose that can make me not that terrible of a person.

You're allowed to try and do what ever da fuck you wish to, however if i will not find the total within the time period mentioned above, well... u undoubtedly realize what will happen.

若你不照我說的做，後果自負

So it's your choice at this point. Now i'm not going to proceed through all the info and stuff, just ain't got precious time for this as well as you possibly know that web is flooded with emails similar to this, therefore it is as well your decision to believe in this not really, there is certainly only one way to figure out.

This is the btc wallet address: 1CKCx4xYubw6SHMLUyMXSuRVYuAsmQsvA8

Have a great time and keep in mind that wall clock is ticking))

Should I double check before surrender?  
要先核實再匯款吧？



## 6. Sending address not exactly right 發送電郵者有可疑

Facebook <update+nwjqhnzb@facebookmail.com>

From: Facebook <update+nwjqhnzb@facebookmail.com>  
Subject: Facebook Account Update  
Date: October 28, 2009 4:02:31 PM PDT  
To: Tom O'Leary ((Messaging Times))

facebook

Dear Facebook user,

In an effort to make your online experience safer and more enjoyable, Facebook will be implementing a new login system that will affect all Facebook users. These changes will offer new features and increased account security.

Before you are able to use the new login system, you will be required to update your account.

Click [here](#) to update your account online now.

If you have any questions, reference our New User Guide.

Thanks,  
The Facebook Team

This message was intended for tom@messagingtimes.com.  
Facebook's offices are located at 1601 S. California Ave., Palo Alto, CA 94304.

Why is it NOT from facebook.com?  
電郵不應來自 Facebook.com 嗎？

Update your  
Facebook account

Update





## 7. Urgent or threatening language 讓人焦慮或威脅性的字句



**NETFLIX**

### We're sorry to say goodbye

Hello,

iTunes let us know that you asked to cancel your membership. We've cancelled your membership effective.

Obviously we'd love to have you back. If you change your mind, simply [restart your membership](#) to enjoy all the best TV shows & movies without interruption.

**RESTART MEMBERSHIP**

We're here to help if you need it. Visit the [Help Center](#) for more info or [contact us](#).

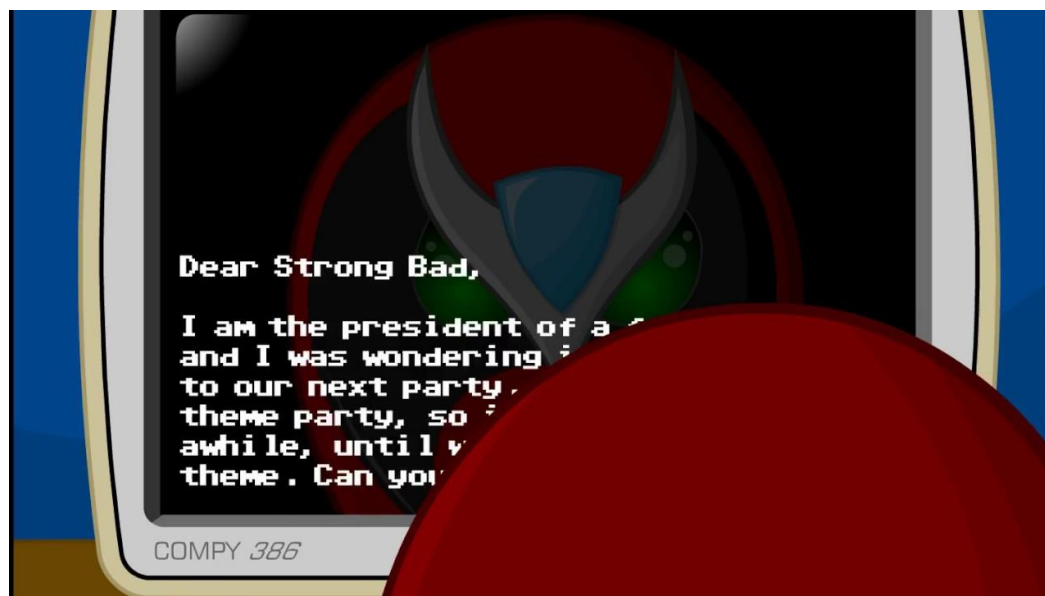
-Your friends at Netflix

# Some Recommendations

一些建議

# 1. Look, but don't click 眼看手勿動

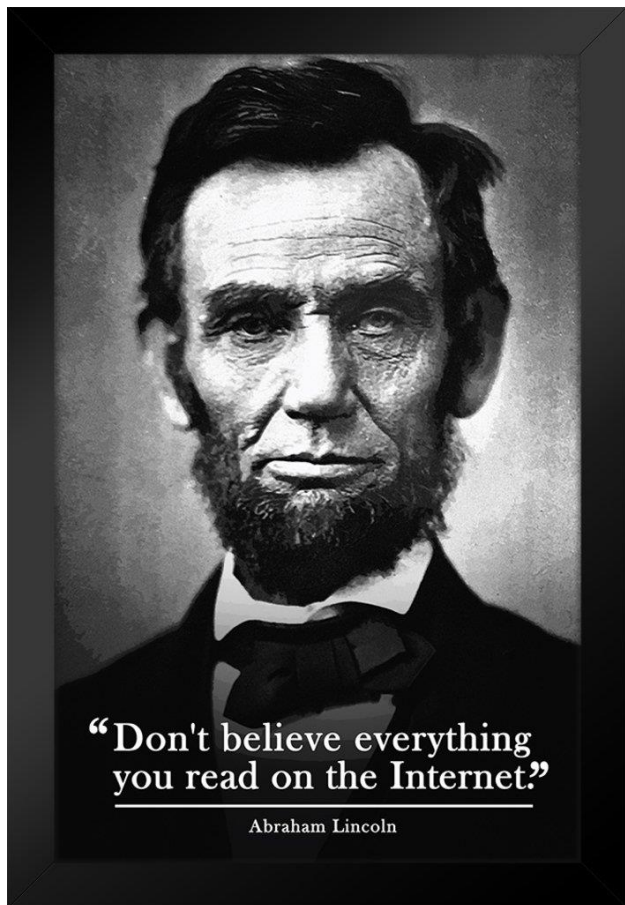
Beware of the above situations, don't click on any links or open any email attachments. 若遇有以上情況，切勿隨便點擊電郵內的連結或打開附件



I won't click anything before  
confirmation.  
弄清楚前，絕不點擊。

## 2. Don't believe everything you see 不要只相信表面信息

100%  
EXPERT



### 3. Report serious incidents 通知相關部門

Hello ITSC, ...



# Conclusion

結語

# Can I stop all phishing emails? 可以阻截所有釣魚電郵嗎？



**No, you cannot, even with the latest technologies.**

**不，就算用上最新科技，也是不可能。**

# What can I do? 可以做些甚麼？

You can Mitigate & Prevent phishing attacks  
with **Knowledge & Good Practices**

通過**知識與良好習慣**，  
減輕及預防遭受釣魚攻擊。



**Thanks for your time!**  
**謝謝你的時間！**