



香港中文大學
The Chinese University of Hong Kong

IT @ YOUR SERVICE

Orientation Programme for
Postgraduate Students 2017 - 2018

itsc Information Technology
Services Centre

Your IT Experience @CUHK

- CUHK Official Accounts
- Manage Study at MyCUHK and CUSIS
- Get Online
- eLearning
- Free Email, Storage, Office Suite
- CUHK Mobile
- Use Computers and Printers
- Free Anti-virus Software
- Security Tips
- Get Help from ITSC



GET YOUR DOOR KEY READY

Computing Account

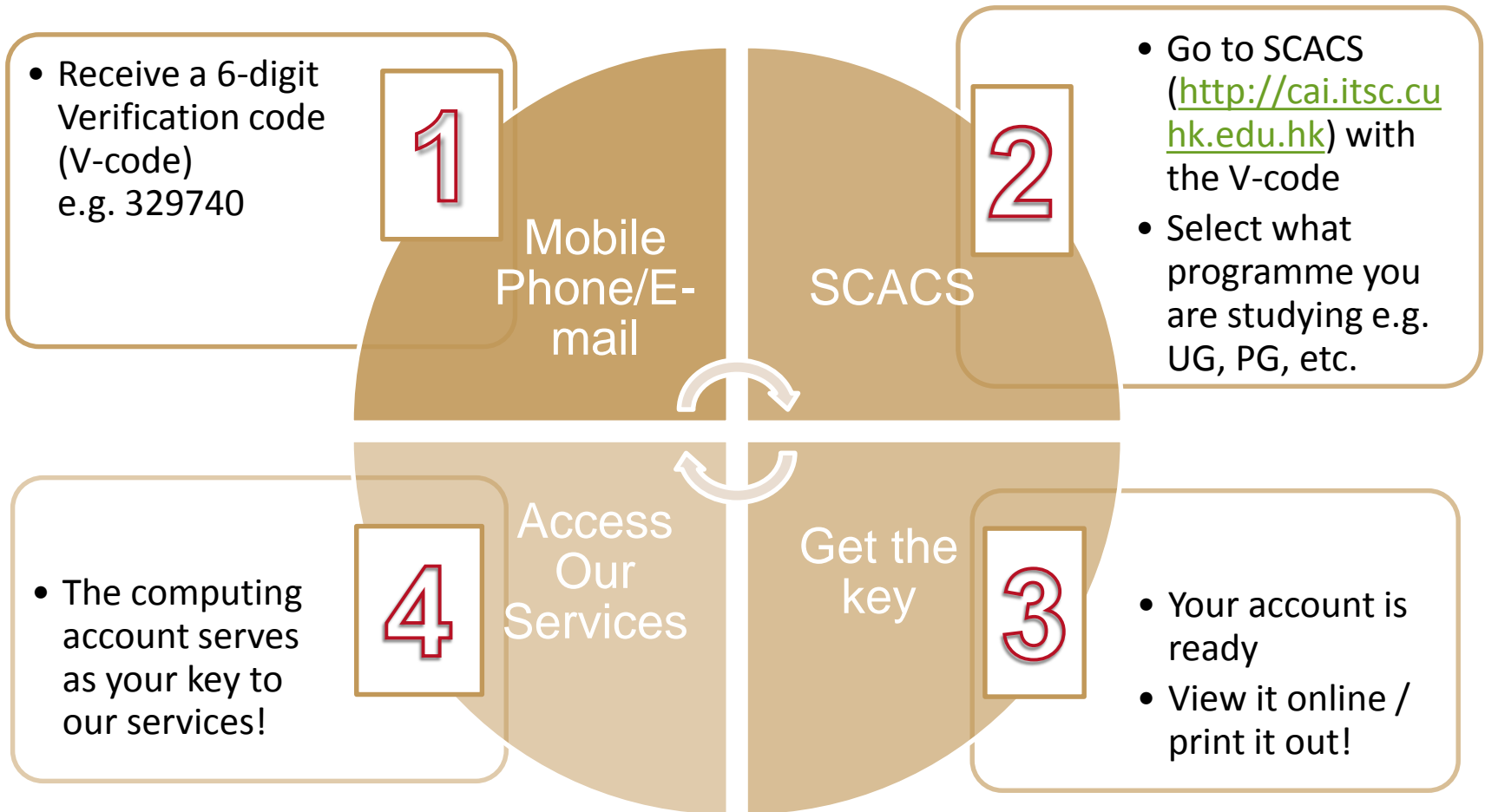
Account is key

What's the key for?



Did You Complete Student
Registration in CUSIS / MyCUHK?

How to Get My Key?



C. Computing Account Details:

(1) OnePass (CWEM) Account

Student ID:

Computing ID:

OnePass (CWEM) Password:

E-mail Address:

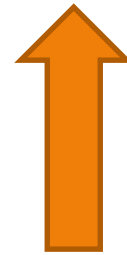
Expiry Date:

The Chinese University of Hong Kong
Information Technology Services Centre
Computing Account Information (CAI) Slip

Student Name and Study Programme

Student ID

Computing ID



Your Key Is Computing Account Information (CAI) Slip

Student ID:
1234567890

For online systems
e.g. MyCUHK

Computing ID:
s1234567890

Mostly for network
connection
e.g. WiFi / VPN

Email Address:
1234567890@link.cuhk.
edu.hk

For CUHK Login (O365,
emails, LibSearch) /
eLearning, ITSC's PCs

**OnePass (CWEM)
Password**

For all ITSC Services
+ other IT platforms

Change Password

- <https://cai.itsc.cuhk.edu.hk/chgpwd/default.aspx>



Changing OnePass (CWEM) Password

Login ID:

Current / Expired Password:

New Password:

Re-enter New Password:

Verification Code: 
[Generate New Image](#)

 [繁體中文](#)

(CADS Reference Number: 064)

The service is for staff and students only.

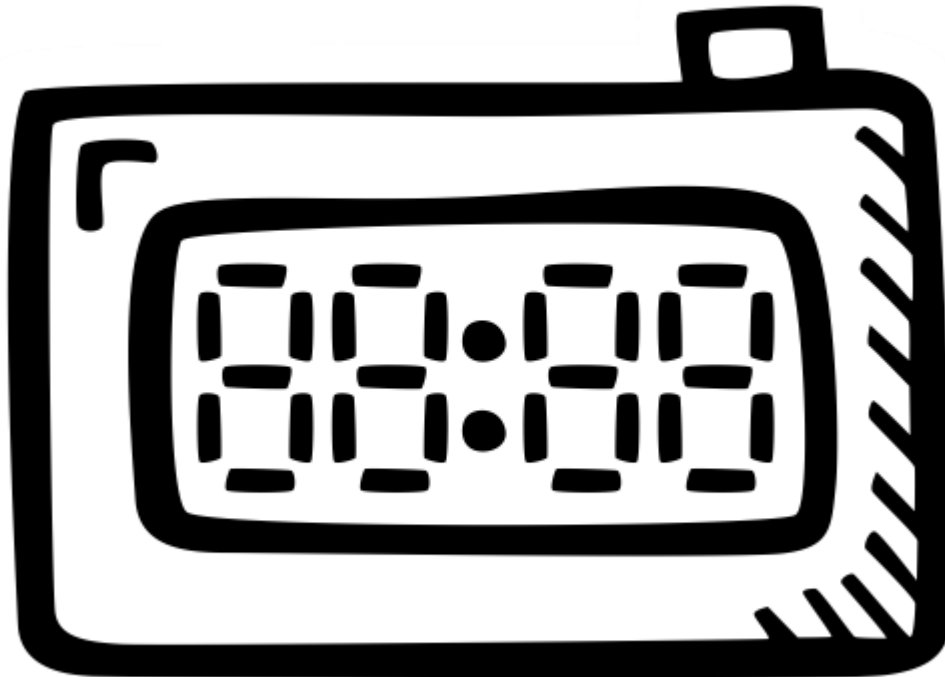
Your password must

- Have length between 8 and 20 characters
- Contain at least 4 unique characters
- Contain at least 1 letter, 1 digit, and 1 special character
- Use only these special characters:
! ? . % + = ^ \$ & # - @
e.g. ab!2cd34, mon=2xyz, BE.Best1
- NOT reuse your last 4 passwords
- NOT contain your login ID

[Check recommendations of secure passwords](#)

For Staff Using Departmental MS Exchange (Outlook) Email:

By changing your OnePass (CWEM) password, the same password can also be used to log in departmental MS Exchange (Outlook) email.



Mind Your OnePass (CWEM)
Password Expiry Date.

MANAGE ACADEMIC MATTERS @MYCUHK

CUSIS

Course Registration

Exam Result

Payment

Login MyCUHK via OnePass

MyCUHK

Welcome

Login with CUHK OnePass

This will log you in via the CUHK Central Authentication System

What is MyCUHK?
MyCUHK not only is your personal CUSIS services.

Current Staff and Students
Check [here](#) for instructions on getting started.

Alumni Account Initialization
Click [here](#) for steps to initialize your account. Please click [here](#) if you forgot your password.

To protect your privacy
To prevent unauthorized use of your account, please log out after you finish your work.

Avoiding security certificate warnings
This portal web site uses security certificates. Please click [here](#) for more information. Please click [here](#) if you forgot your password.

[Using Chrome?](#)

CUHK OnePass
Information Technology Services Centre

Welcome to OnePass

Login ID:

Password:

[Login](#) [Clear](#)

CADS
(CADS Reference Number: 246)

[Change Current / Expired Password](#)
Forgot Your Password? [Staff](#) | [Students](#) | [Alumni](#) | [Others](#)

[繁體中文](#)

What Login ID is?

- Staff / Student ID; or Computing ID for Department / Project / Student Organization
- Alumni ID ([Account Initialization](#) | [Forgot Alumni ID?](#))

Need Help? Write to [ITSC Service Desk](#)

MyCUHK:
<http://portal.cuhk.edu.hk>

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Access to Various CUHK Systems

The screenshot displays the MyCUHK dashboard interface. At the top, there is a navigation bar with links for "My page", "News and Events", "CUSIS and MyStudy", "Library", and "Useful Links". The main content area is organized into several columns of widgets:

- MyCUHK Updates:** Includes links for "CUSIS Maintenance Schedule", "MyCUHK FAQ", and "Strategic Planning 2016-2020".
- Today:** Shows the date "Tue, 4 August, 2015" and weather information: "sunny 29 °C".
- My Links:** A section for managing favorite pages, with an "Edit My Links" button.
- Account Summary:** A link to "View details about your financial account."
- Office 365 / @Link Email:** Information about CUHK Office 365 and @Link Student E-mail, including a link to "Register for CUHK Office 365".
- Personal Information:** A link to "Personal Information".
- My Class Schedule:** A link to "View your class schedule for a specified term."
- Course Enrollment:** A link to "Enrol in classes."
- Consent for Research Project:** A link to "Consent for Research Project" and "Consent to use HKID for research project on Language Proficiency Monitoring".
- My Tasks:** A section for task management, currently showing "No Task(s) entries found." and buttons for "Add a Task" and "Show All/Enhanced...".
- Service Desk:** A link to "Service Desk".
- OnePass (CWEM) Password:** Links for "Change OnePass (CWEM) Password" and "Set up OnePass Personalized Security Question".
- CUHK e-Ticketing Service:** A link to "E-Ticketing Service".
- Sports Facilities Booking:** A link to "Sports Facilities Booking".
- Find a Staff or Department:** A link to "Find a Staff or Department".
- University Health Service:** A link to "Book Medical Appointment".
- Student Development Portfolio:** A link to "Student Development Portfolio".
- Walk For Green:** A link to "Walk For Green".

The dashboard also features a "Personalize" button in the top right corner and a login status indicator: "Welcome, [Name], You are now logged in as a Student. Last successful login: 00:42 Tue, Aug 04th, 2015."

Manage Academic Matters @ CUSIS

- View/Update Personal Information
- Search Teaching Timetable by Subj/Dpt
- Enroll Courses
- View Timetable Planner
- Check Debit Notes
- View Grades
- References:
 - Computer-based Training on CUSIS functions: <http://www.cuhk.edu.hk/cusis/login/howto/cbt-student/>
 - Graduate School: <https://www.gs.cuhk.edu.hk/>

The screenshot shows the MyCUHK website interface. At the top, there is a navigation bar with tabs for "MyPage", "News and Events", "CUSIS and MyStudy", and "Li". Below this, a "CUSIS Services" menu lists various options: "Computer-Based Training", "Registration", "Personal Information", "My Class Schedule", "My Planner", "My Academics", and "Accent / Decline Award". To the right, a user ID "CHUNG, NAME OF 09400734" is displayed, along with buttons for "Search", "Plan", and "Enroll". Below the navigation, a grid of service tiles is visible, including "General Information", "Online Registration", "Course Enrollment", "Credit Transfer", "View Grades and Transcript", "Make Online Payments", "View College Affiliation and Grades in MyCUHK", "Program Change", and "Review Academic Advisement Report".

The screenshot shows the Graduate School website interface. The header includes the logo for "The Chinese University of Hong Kong Graduate School" and navigation links for "HOME", "FAQ", "SEARCH", and "A A A". A dark blue navigation bar contains the following menu items: "ABOUT GS", "PROSPECTIVE STUDENTS", "STUDENTS", "DIVISION/TEACHING STAFF", and "ANNOUNCEMENTS". The "STUDENTS" menu item is highlighted with a red box. Below the navigation bar, the "Students Area" is displayed, featuring a list of links: "GS Platform (Students)", "MyCUHK", "Academic Calendar", "Course Selection & Add/Drop", and "Application for Transcript, Certifying letter, etc". A circular image of students running is also visible on the right side of the page.

Teaching Timetable & Class Info

1

MyPage News and Events CUSIS and MyStudy Use

CUSIS Services

- » Computer-Based Training
- » Registration
- » Personal Information
- » My Academics
- » Course Enrollment
- » Timetable Planner
- » My Class Schedule
- » My Planner
- » Teaching Timetable by Subj/Dpt
- » **Teaching Timetable by Prog**
- » Class Search
- » Browse the Catalog
- » Browse the Exam Information
- » My Course History
- » My Academic Requirements

Teaching Timetable by PG Program

Enter Search Criteria

Term: 2015-16 Term 2

Faculty:

Division:

Academic Program:

2

Go to GSO's web to know your study programme information.

Search and click the course to know more information about the class

Class Code	Class Nbr	Course Title	Units	Teaching Staff	Quota (s)	Vacancy	Course Component	Section Code	Language	Period	Room	Meeting Date	Add Consent	Drop Consent	Course Offering Dept
CHLL1901C	4224	Professn'l PTH for CHI 中國語言及文學專業普通話	2.00	- MS CHAN Ning	21	2	LEC	C	P	We 02:30PM - 04:15PM	UCC_207	11/01/2012 - 18/04/2012			Dept of Chin Lang & Literature
					21	2	TUT	CT01	P	Fr 01:30PM - 03:15PM	LSK_202	13/01/2012 - 20/04/2012			Dept of Chin Lang & Literature
CHLL1901D	4137	Professn'l PTH for CHI 中國語言及文學專業普通話	2.00	- MS CHAN Ning	21	0	LEC	D	P	Tu 12:30PM - 12:15PM	LSK_202	10/01/2012 - 17/04/2012			Dept of Chin Lang & Literature
					21	0	TUT	DT01	P	Th 10:30AM - 12:15PM	LSK_204	12/01/2012 - 19/04/2012			Dept of Chin Lang & Literature
CHLL1920A	5651	Introduction to Literature 文學概論	3.00	- MISS TSE Hiu Hung Dorothy	66	6	LEC	A	P	Mo 02:30PM - 04:15PM	UCC_C5	09/01/2012 - 16/04/2012			Dept of Chin Lang & Literature
					33	6	TUT	AT01	P	We 01:30PM - 02:15PM	LSB_C3	11/01/2012 - 18/04/2012			Dept of Chin Lang & Literature
					33	0	TUT	AT02	P	We 12:30PM - 01:15PM	LSB_C3	11/01/2012 - 18/04/2012			Dept of Chin Lang & Literature
CHLL1920B	5650	Introduction to Literature 文學概論	3.00	- Professor WONG Nim Yan	66	1	LEC	B	C	Mo 02:30PM - 04:15PM	MMW_LT2	09/01/2012 - 16/04/2012			Dept of Chin Lang & Literature
					33	0	TUT	BT01	C	We 01:30PM - 02:15PM	LSB_G36	11/01/2012 - 18/04/2012			Dept of Chin Lang & Literature
					33	1	TUT	BT02	C	We 12:30PM - 01:15PM	LSB_G36	11/01/2012 - 18/04/2012			Dept of Chin Lang & Literature

Know Course Enrollment Date

The screenshot shows the MyCUHK website interface. The navigation menu includes: MyPage, News and Events, CUSIS and MyStudy, Library, Webmail, Useful Links. The left sidebar lists CUSIS Services, with 'Course Enrollment' highlighted. The main content area features a 'Term Information' section with links for Enrollment Dates, Assignments, Learning Management, Exam Schedule, and Grades. Four numbered callouts (1, 2, 3, 4) and arrows indicate the steps to find the enrollment date: 1 points to the 'Enroll' button, 2 points to 'Course Enrollment' in the sidebar, 3 points to the 'View my enrollment dates' link, and 4 points to the 'Enroll' link in the footer navigation.

1

2

3

4

MyCUHK

MyPage News and Events CUSIS and MyStudy Library Webmail Useful Links

CUSIS Services

- » Computer-Based Training
- » Registration
- » Personal Information
- » Timetable Planner
- » My Class Schedule
- » My Planner
- » My Academics
- » My Academic Requirements
- » Accept / Decline Award
- » Account Summary
- » Browse Course Catalog
- » Browse Program Information
- » My Course History
- » **Course Enrollment**
- » Make a Payment
- » My Advising
- » Class Selection
- » Teaching Assistant by Subi/Dpt
- » View My Assignments
- » View My Grades
- » View My Transcript
- » Withdrawal
- » Academic Information
- » Class Change
- » Transfer
- » Exchange
- » Exchange
- » Study
- » Financial
- » Application

Search my class schedule

Enroll swap

My Academics edit

Academic Requirements term information

Term Information

Enrollment Dates [View my enrollment dates](#)

Assignments [View my class assignments and grades](#)

Learning Management [View learning management systems](#)

Exam Schedule [View my exam schedule](#)

Grades [View my grades](#)

[Search](#) [Plan](#) [Enroll](#) [My Academics](#) [Academic Requirements](#)

[My Class Schedule](#) [Add](#) [Drop](#) [Swap](#) [Edit](#) [Term Information](#)

Courses Enrollment & Class Schedule

CUSIS Services

- » [Computer-Based Training](#)
- » [Registration](#)
- » [Personal Information](#)
- » [My Academics](#)
- » [Course Enrollment](#)
- » [Timetable Planner](#)
- » [My Class Schedule](#)
- » [My Plan](#)
- » [Teaching Timetable by Subj/D](#)



Timetable Planner

[Shopping Cart](#)

<< previous week

Week of 10/1/2011 - 16/1/2011

next week >>

Show Week of

Start Time

End Time

Time	Monday 10 Jan	Tuesday 11 Jan	Wednesday 12 Jan	Thursday 13 Jan	Friday 14 Jan	Saturday 15 Jan	Sunday 16 Jan
8:30AM	FINA 2010 - G Lecture 8:30AM - 11:15AM Teaching Complex at W.Campus 302						
9:30AM							
10:30AM							
11:30AM					GEUC 1000 - -A01 Assembly 11:30AM - 1:15PM Location: TBA		
12:30PM							
1:30PM	DSME 1040 - G Lecture 1:30PM - 2:15PM Teaching Complex at W.Campus 304						
2:30PM	Shopping Cart: UGED 1112 - A Lecture 2:30PM - 4:15PM Science Centre L3		DSME 1040 - G Lecture 2:30PM - 4:15PM Teaching Complex at W.Campus 210				
3:30PM							
4:30PM	Shopping Cart: CHLT 1813 - G Lecture 4:30PM - 6:15PM Lady Shaw Bldg G36						
5:30PM							

Check Academic Result



MyPage | News and Events | MyStudy | Library | Webmail | Useful Links

2008-09 Term 2 | Undergraduate | CUHK [change term](#)

Class Grades - 2008-09 Term 2


Official Grades

Class	Description	Units	Grade	Grade Points	Grade Date
ECON 3340	Trade & Invest Among the Chi E	3.00	D+	3.900	31/07/2009
ELTU 2455	Exp Writing (Arts/Edu/Law/Ssc)	3.00	B+	9.900	31/07/2009
GENA 1000	College Biweekly Assembly		PP		31/07/2009
GENA 2292	Am Themes Thr Creative Express	2.00	A	8.000	31/07/2009
JASP 2460	New Practical Japanese IV	3.00	C+	6.900	31/07/2009
MGNT 4510	China Business	3.00	B	9.000	31/07/2009

Term Statistics - 2008-09 Term 2

	From Enrollment	From Transfer Credit	Combined Term Total	Cumulative Total

[CUSIS Services](#)
 >> [Registration](#)
 >> [Personal Information](#)
 >> [My Class Schedule](#)
 >> [My Planner](#)
 >> [My Academics](#)
 >> [Accept / Decline Award](#)
 >> [Account Summary](#)
 >> [Browse Course Catalog](#)
 >> [Browse Program Information](#)
 >> [My Course History](#)
 >> [Course Enrollment](#)
 >> [Make a Payment](#)
 >> [My Advisors](#)
 >> [Class Search](#)
 >> [View My Assignments](#)
 >> [View My Grades](#)
 >> [View Unofficial Transcript](#)
 >> [Application for Program Change](#)
 >> [Transfer Credit / Exemption](#)
[eLearning](#)
[Graduate School Policies and Guidelines](#)



Tuition Payment



The screenshot shows the MyCUHK website interface. At the top, there is a navigation bar with links for Home, MyPage, News and Events, CUSIS and MyStudy, Library, Webmail, and Useful Links. Below this is a sidebar menu for CUSIS Services, including options like Computer-Based Training, Registration, Personal Information, My Academics, Course Enrollment, Timetable Planner, My Class Schedule, My Planner, Teaching Timetable by Subj/Dpt, Teaching Timetable by Prog, Class Search, Browse Course Catalog, Browse Program Information, My Course History, My Academic Requirements, What-if Report, View My Grades, View My Assignments, View Unofficial Transcript, My Advisors, Account Summary, Print Online Debit Note, Make a Payment, Accept / Decline Award, Apply for Program Change, Transfer Credit / Exemption, Exchange Application Summary, and Financial Aid Online Appl Form. An arrow points to the 'Account Summary' link in the sidebar. The main content area is titled 'Account Summary' and displays a summary of the user's account balance. It states 'You owe 21,250.00. For the breakdown, access [Charges Due](#)'. Below this, a table shows the breakdown: 'Due Now' at 21,250.00 and 'Future Due' at 0.00. A note indicates '** You have a past due balance of 21,250.00. **'. A table titled 'What I Owe' is highlighted with a red box, showing the following data:

Term	Outstanding Charges & Deposits	Total Due
2009-10 Term 1	21,050.00	21,050.00
2009-10 Term 2	200.00	200.00
Total	21,250.00	21,250.00

Below the table, it states 'Currency used is Hong Kong Dollar.' and a green button labeled 'MAKE A PAYMENT'. Further down, there are sections for 'Remittance Addresses' and 'Financial Aid'. At the bottom, there are links for 'Account Inquiry', 'Electronic Payments/purchases', and 'Print Online Debit Note', along with a search bar.

GET YOURSELF ONLINE

CUHK WiFi

Hostel Network

WiFi Hotspot Partnership Programme

WiFi on Campus



WiFi on / off Campus

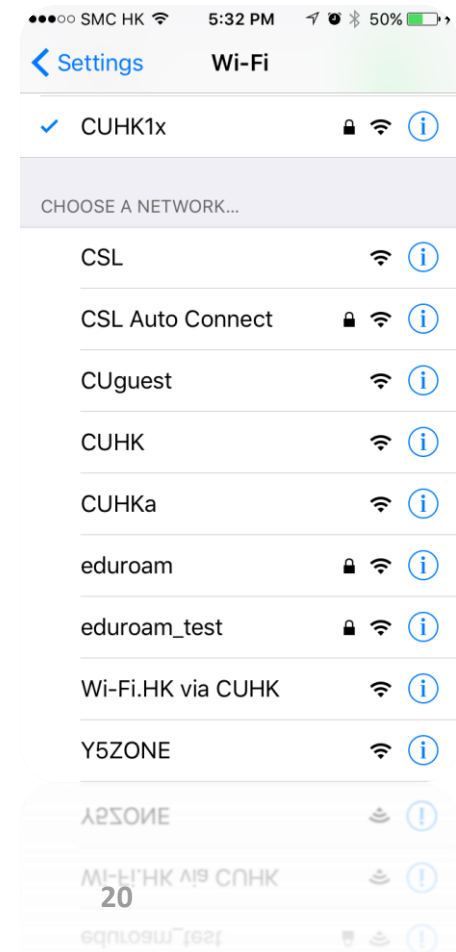
1. CUHK Wi-Fi Service @ CUHK
 - SSID / Network Name = CUHKa / CUHK / **CUHK1x**
2. Wi-Fi Hotspot Partnership Programme @ / out of CUHK
 - SSID / Network Name = **eduroam** / CSL / Y5ZONE
 - Account registration required



Registration for Wi-Fi Hotspot Partnership Programme:
<https://wifipartners.itsc.cuhk.edu.hk/myaccount.php>

Tips:

1. CUHK1x and Eduroam needs login once
2. CUHKa, CUHK will be terminated in 2018



Network @ Hostels

1. Wired Network - ResNet

Network cables can be purchased at the University Bookstore, Room 101, 1/F, Yasumoto International Academic Park

Plug in network cable



Open a web browser



Login the web portal with Computing ID + OnePass password

2. In room WiFi / Corridor WiFi



Virtual Private Network (VPN)

*** For a high level of data security and access to restricted CUHK sites, please run a **VPN** connection after successful login to ResNet or WiFi*



Details: <http://www.itsc.cuhk.edu.hk/en-gb/all-it/wifi-and-network/cuhk-vpn>

MANAGE STUDY @ CLOUD / ELEARNING

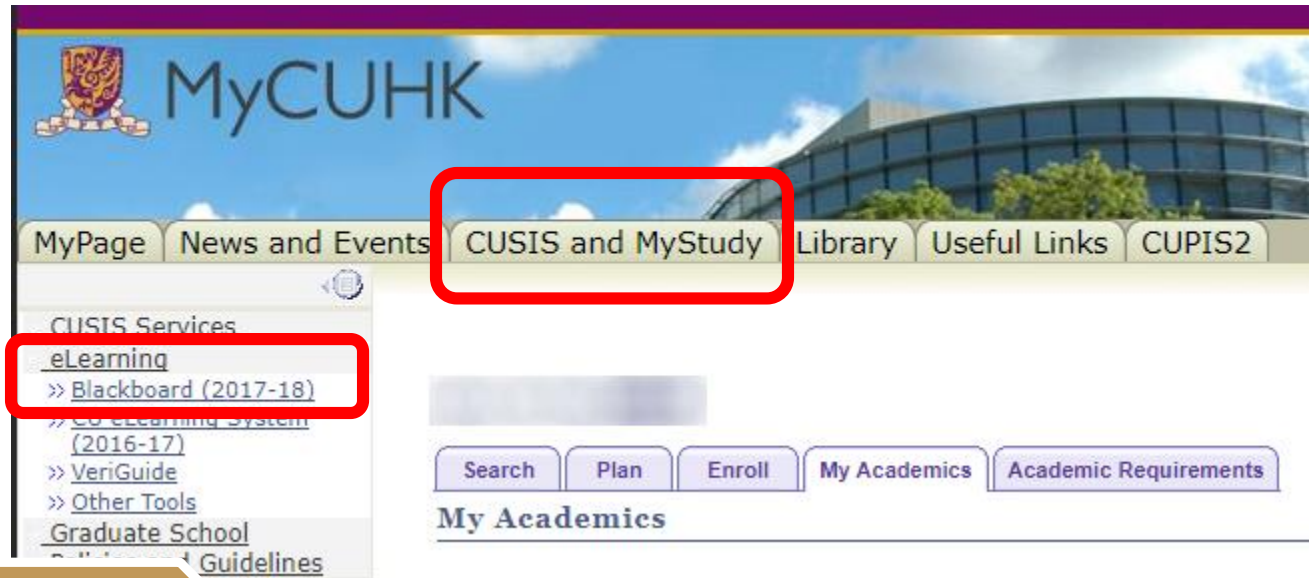
Access Class Info

eLearning, Blackboard

Free Office Application

Emails

Exchange Course Materials @ eLearning



Directly Go to Blackboard:
<http://blackboard.cuhk.edu.hk>

Blackboard @mobile



Download the app **Blackboard** at app store



Manage Emails / Files @ Office 365



CUHK Office 365 Portal:
<http://www.cuhk.edu.hk/o365>

Or, visit through [MyCUHK](#) > MyPage > CUHK Office 365 / @Link Student E-mail



Office 365 / @Link Email



CUHK Office 365 / @Link Student E-mail



Alias for @Link: My E-mail Alias and E-mail Address

CUHK LOGIN

For Office 365, @Link, LibrarySearch and more

Login with

Student: Student-ID@link.cuhk.edu.hk

Staff: alias@cuhk.edu.hk

Alumni: alumni-ID@link.cuhk.edu.hk

Password: OnePass Password

Sign in



Login Help



ITSC Service Desk



(CADS Reference Number: 233)

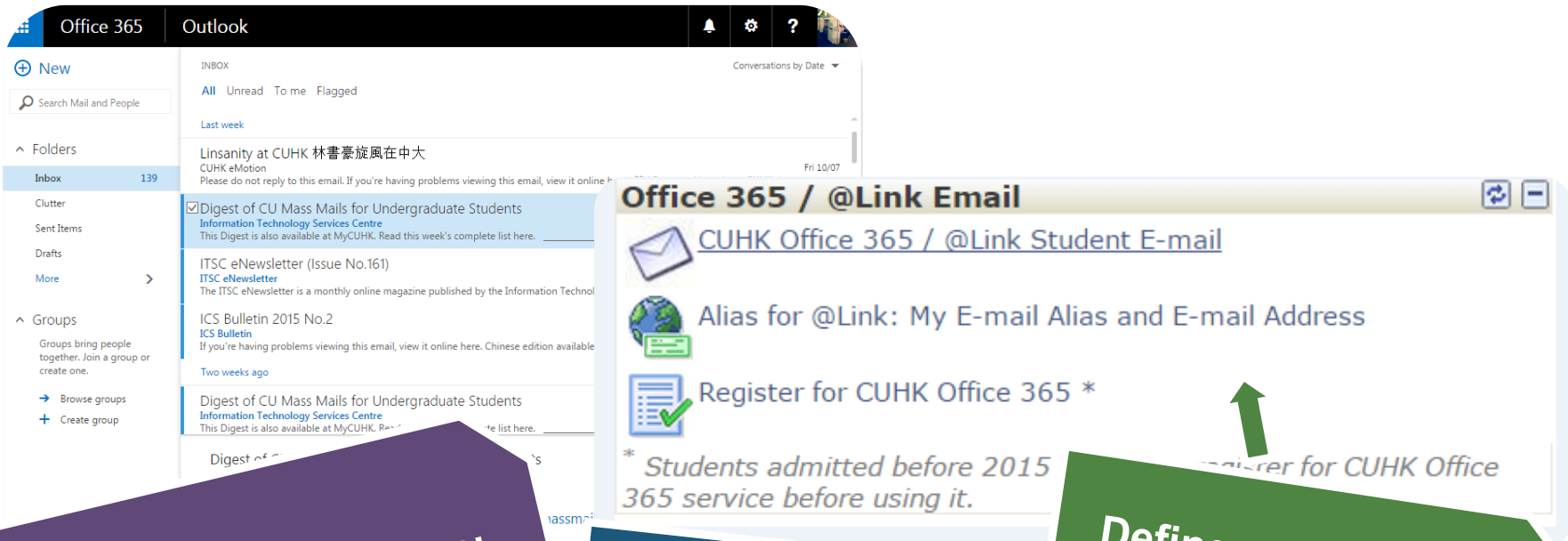


香港中文大學·資訊科技服務處
Information Technology Services Centre, CUHK

Email, Storage & Office @ Cloud



CUHK Office 365 – @Link Email



Default Email Address:
1234567890@link.cuhk.edu.hk

50 GB Mailbox

**Define your another
email address via
MyCUHK > MyPage**
my-name@link.cuhk.edu.hk

STAY TUNED WITH CUHK @MOBILE

Mobile Apps

CUHK Mobile

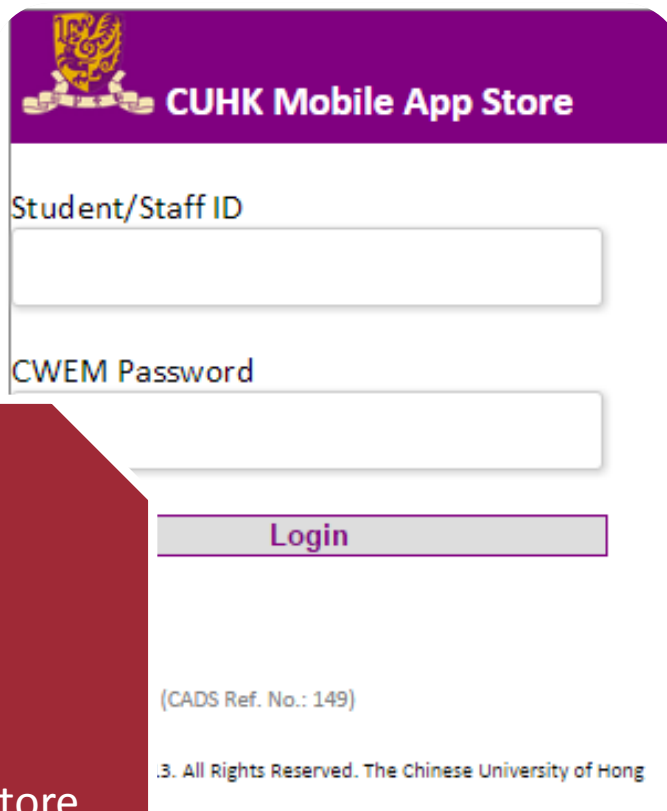


All Things in Hand @ CUHK Mobile

- Get hottest news & events
- Find your way in CUHK
- Check out shuttle bus schedule
- Get online library services
- Tips for new admission

Available @ Google Play & Apple App Store

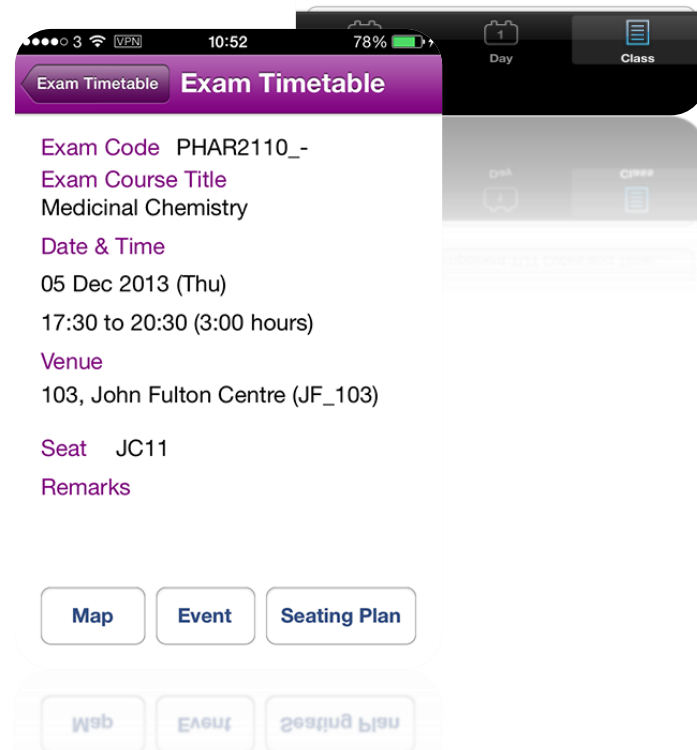
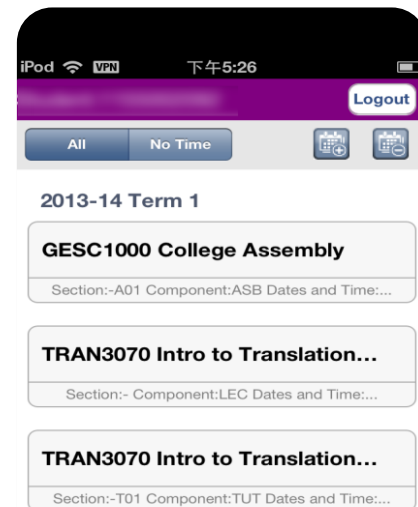
More Mobile Apps @CUHK



The image shows a login form for the CUHK Mobile App Store. At the top, there is a purple header with the CUHK logo and the text "CUHK Mobile App Store". Below the header, there are two input fields: "Student/Staff ID" and "CWEM Password". A purple "Login" button is positioned below the password field. At the bottom of the form, there is a small text line: "(CADS Ref. No.: 149)".



CUHK Mobile App Store
<https://campusapps.itsc.cuhk.edu.hk/store>



IT FACILITIES

Study and Discussion

Computers and Printers

User Areas & Learning Commons



User Areas, 1/F Pi Chiu Building
碧秋樓1樓用戶區



Learning Commons, 6/F
Wu Ho Man Yuen Building
學習共享空間: 伍何曼原
樓 6樓

Copying & Printing with Octopus Card

Black/White A4 Size Paper Copying and Printing



Add Value for Octopus Card

1. Near User Areas

- Medicine Canteen, Coffee Corner

2. Near Learning Commons

- VanGO Store, MTR Station, SHHO Canteen & Starbucks.



PROTECT YOURSELF FROM HACKERS

Be Alert to Phishing Emails / Websites

Free Anti-virus Software



Dear, XXX@cuhk.edu.hk

Apple ID Suspended

Re-verify Data Apple ID & Unlock Account

We noticed recently that your account made a purchase on a different device before.

And all data in your account has changed, starting from address, name, date of birth and others.
Therefore your account is temporarily suspended.

Please recover your account below :

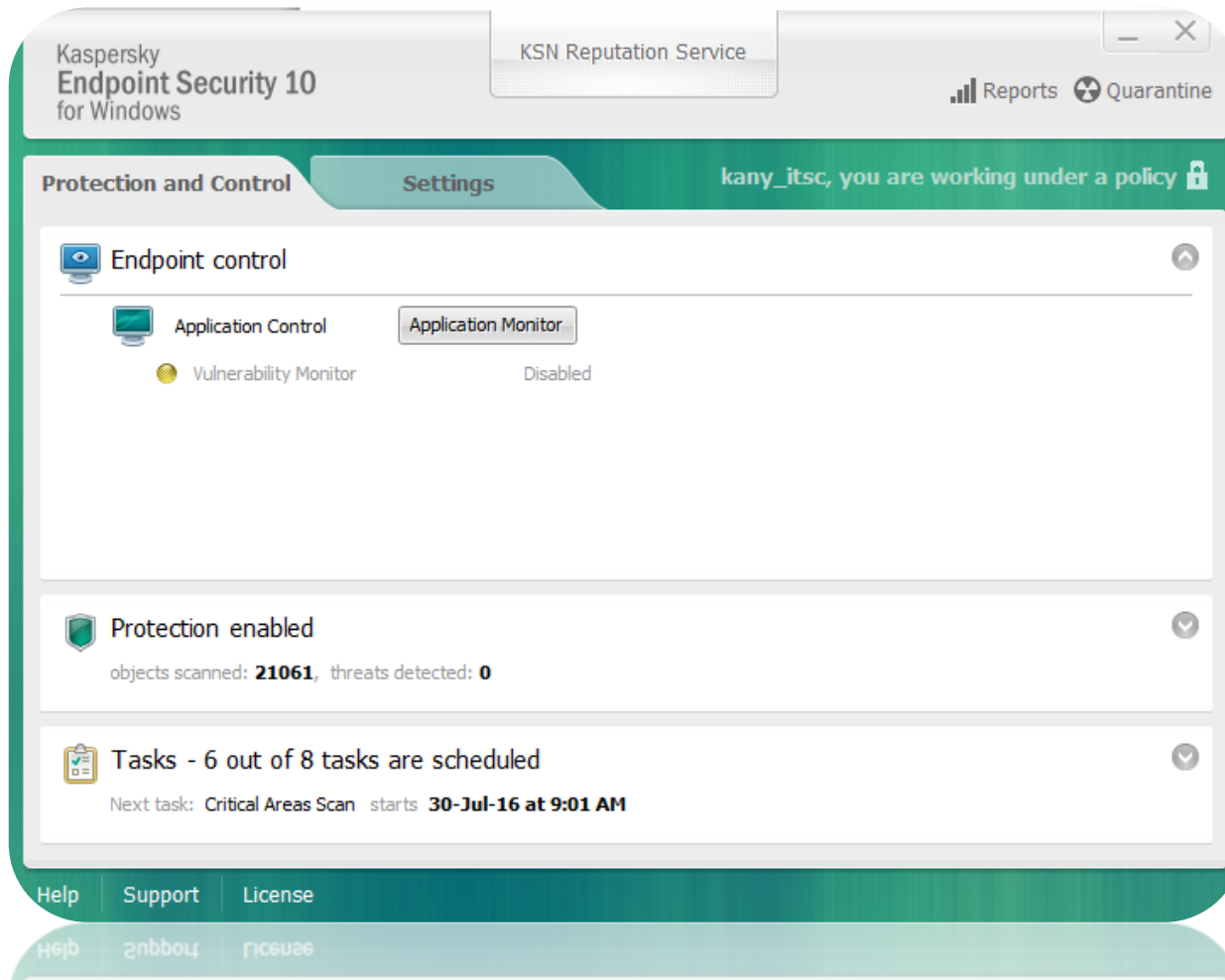
[Apple ID Unlock Account](#)

[Apple ID Summary](#) • [Apple ID Suspended](#)

Information regarding your personal information can be viewed at

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All rights reserved

- Phishing emails look real but include attachments with virus or fraud hyperlinks.
- Beware of the sender, attachments & hyperlinks!



- Keep your device OS version up-to date & install anti-virus software / app
- Install a free copy of Kaspersky anti-virus software at ITSC homepage!

More Tips to Safeguard Yourself

1. Do not share your Password with your friends / others
2. Don't download materials / files illegally
3. Don't visit anonymous websites

STAY TUNED WITH ITSC

Official ITSC Website

Facebook & eNewsletter

Need Help?

Official ITSC Website

The screenshot shows the ITSC website homepage. At the top left is the logo for **itSC** Information Technology Services Centre. To the right are navigation links: Home, Services, I want to, IT Notices, and Get Help. A search bar is also present. The main banner features the text **DON'T Get Phished !** and *Think before open links in emails*, accompanied by an illustration of a hand holding a phishing link over an email icon. A right-hand sidebar titled **Major Projects** lists: Improvement of OnePass System, Office 365 for Staff, and ResNet (Student Hostel Network) Upgrade, with a **View All** link.



@ ITSC Homepage
<http://www.itsc.cuhk.edu.hk>

Facebook & eNewsletter



@ ITSC eNewsletter:
<http://www.cuhk.edu.hk/itsc/digest>



Home About Photos Likes More +

Organisation

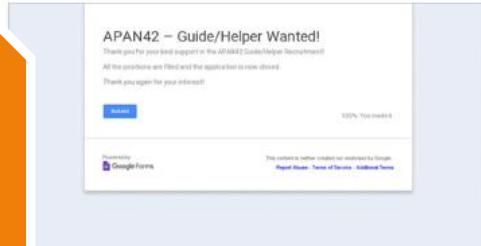
Search for posts on this Page

PEOPLE >

CUHK ITSC - Information Technology Services Centre
20 June · 🌐

現聘學生助理於今年 7 - 8月的國際會議Asia-Pacific Advanced Network (APAN) Meetings工作。
有興趣可到 <http://goo.gl/forms/fuL4s15ZG0dXI68g2> 了解詳情。

Student Helper WANTED this Jul & Aug for an International Event, Asia-Pacific Advanced Network (APAN) Meetings!
Check out more at <http://goo.gl/forms/fuL4s15ZG0dXI68g2>.



PAN42 - Guide/Helper Wanted!
you want to participate in an international event? Do you want to make friends h people from all around the world and from other Universities? Here comes ur chance! The Asia-Pacific Advanced Network (APAN) Meetings are held on

CS.GOOGLE.COM

like Comment Share



@ ITSC Facebook:
<http://www.facebook.com/itsc.cuhk>

ITSC eNewsletter

2016 Apr | Volume 167



Explore More on

CUHK Website & CUHK Mobile Win the Favourite!

Few Clicks to Manage Leave, Payroll and More through CUPIS!

Get US\$100up Credits for Cloud Technology Learning with Amazon Web Services Educate!

Termination of CUHK Hostname Service



What's Next? A Journey of CUHK OnePass
CUHK OnePass went live in Feb 2015, aiming at heightening security by introducing centralized authentication to all applications. Yet, this is a journey to go.
We are now on our way to enhance different parts of the service... [More](#)

What Will You Get from Office365?

Highlight for Staff: What Will You Get from Office365?
Mark down your diary! Under the current Campus License Agreement with Microsoft, Office 365 will be available for free to ALL CUHK staff starting from 12 May 2016. [More](#)



Need Help!?



ITSC Service Desk:
<http://www.cuhk.edu.hk/servicenow>

A screenshot of the ITSC Service Catalog website. The header includes the 'itsc' logo (Information Technology Services Centre) and navigation links for 'Knowledge' and 'Service Catalog'. The main content area features a large heading 'How can we help?' above a search bar containing the same text. Below the search bar are four service categories: 'Order Something' (Browse the catalog for services and items you need), 'Knowledge Base' (Browse and search for articles, rate or submit feedback), 'Get Help' (Contact support to make a request, or report a problem), and 'Request a Service' (Request a service or report a problem). The background of the website shows a person's hands typing on a laptop keyboard.

❖ **Hotline: 3943 8845**

❖ **Visit us at**

- **User Areas:**
1/F, Pi Ch'iu Building
- **Learning Commons:**
6/F, Wu Ho Man Yuen Building
- **CU Link Card Centre:**
Room 804, 8/F, Wu Ho Man Yuen Building

What's Coming?



Online Ordering
Available Now!



THE CHINESE UNIVERSITY OF HONG KONG

STUDENT NOTEBOOK OWNERSHIP PROGRAM 2017

For Students, Staff and Alumni

Online Ordering Available from: 21 Aug (12:00) - 31 Oct

24hrs. Online Ordering

<http://www.cuhk.edu.hk/price/special>

Roadshow & Order Submission

01
Roadshow

CUHK Main Campus 中大校園

Date : 4 - 20 September 2017

Time : 11:00 – 20:00 (Closed on Sunday)

Venue : Apple: Yale-in-China Hall, Staff Student Centre,
New Asia College 新亞書院梁雄姬樓;
Dell & Lenovo: LG, Benjamin Franklin Centre,
CUHK 中大范克廉樓地庫(玻璃房)

02
Roadshow

Prince of Wales Hospital 威爾斯親王醫院

Date : 6 - 7 September 2017

Time : 12:00 – 20:00

Venue : Hostel Common Room (G03),
Madam S.H. Ho Hostel for Medical Students, PWH
何善衡夫人醫科生宿舍學生休息室(G03)



Apple



Lenovo



Hotline: (852) 8202 0203
Mon-Fri: 10:30-19:00 / Sat: 10:30-14:00 / Other: (on Site & Public Holiday)

中大學生會

崇基學生會

新亞學生會

聯合學生會

逸夫學生會

康樂學生會

賽衡學生會

敬文學生會

伍宜孫學生會

和聲學生會

中大研究生會

商標組

資訊科技服務處



Apple



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香港中文大學
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THANK YOU !

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