

Install Kaspersky Endpoint Security for Mac Version 11.1.0.210

(This user guide is applicable to Mac OS X 10.13 – macOS 11.0 (Intel-based Mac))

Contents

A. Download Kaspersky Endpoint Security 11 for Mac	2
B. Install Kaspersky Endpoint Security 11 for Mac.....	3
C. Update Database	21
D. Upgrade from Previous Versions of Kaspersky Endpoint Security for Mac	22
E. Uninstall Kaspersky Endpoint Security for Mac	23

Attention:

1. Please uninstall 3rd-party antivirus software or Kaspersky Antivirus software before installation.
2. Please uninstall any Kaspersky Antivirus software before upgrading the major version of macOS. E.g. Upgrading operating system from macOS 10.x to macOS 11.x
3. Please read the Kaspersky [Hardware and Software Requirement](#) before installation. This software version supports Intel-based Mac only. Thus, this version does not support Apple CPU based Mac. Kaspersky plans to release a newer software version to support Apple CPU based Mac in 2021 Q3. Users of Apple CPU based Mac should consider using other Antivirus product in the meantime.

A. Download Kaspersky Endpoint Security 11 for Mac

1. You must have your OnePass password ready for download and registration.
2. **Your computer must connect to the campus network.** If you use your home computer, you must run [CUHK VPN](#) / [SSL VPN](#) over your subscribed ISP network to connect your computer to the campus network.
3. Your computer must meet the system requirement as specified at <https://support.kaspersky.com/kes11mac#requirements>
4. Go to the [download](#) page to download Kaspersky Endpoint Security for Mac Version 11.1.0.210:
 1. Programme File
 2. Activation Code
5. You will be redirected to License Agreement page. Read the agreement carefully and click "I AGREE" if you accept this agreement.
6. Fill in the registration form for verification.
7. Upon completion of the form, click "Submit form" to proceed verification.

B. Install Kaspersky Endpoint Security 11 for Mac

Before installation, you should first

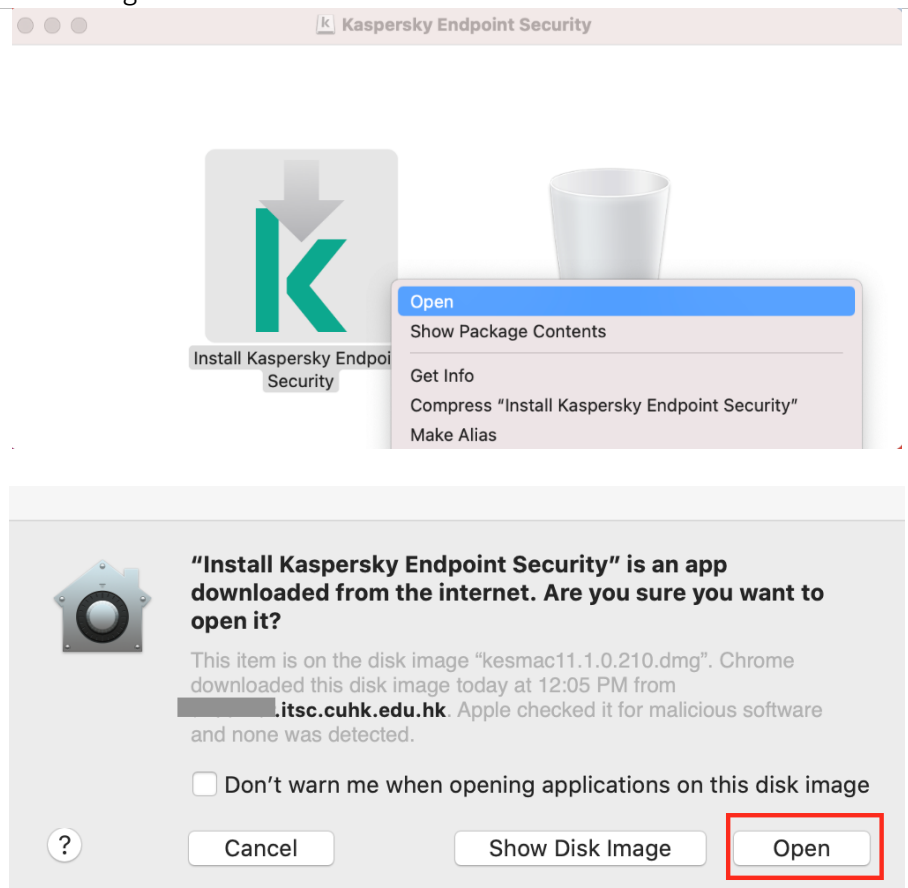
1. Back up your important files in other media like USB hard disk so that you can retrieve your data files in case of corruption during the installation. (Recommended)
2. Disconnect your current Campus Network or other Internet connection.
3. Uninstall your current version of Kaspersky or any other anti-virus software. Ref: [part E. Uninstall Kaspersky Endpoint Security for Mac](#)
4. Restart your computer (without any network connection) before installing Kaspersky Endpoint Security for Mac Version 11.1.0.210:

1. Double click the zip archive file to extract software installation package. Then double click the installer file "kesmac11.1.0.210.dmg" inside the extracted folder.

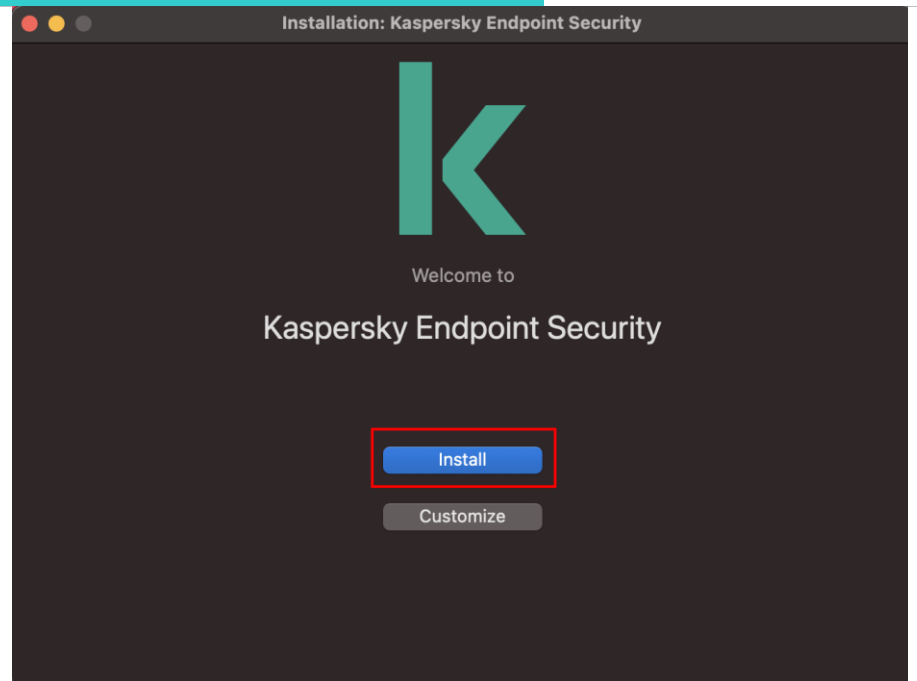
2. **Control-click** or **right click** the **Kaspersky Endpoint Security** icon.

Click **Open** to continue.

Please note that a pop up Window for next step may be shown behind the current Window.

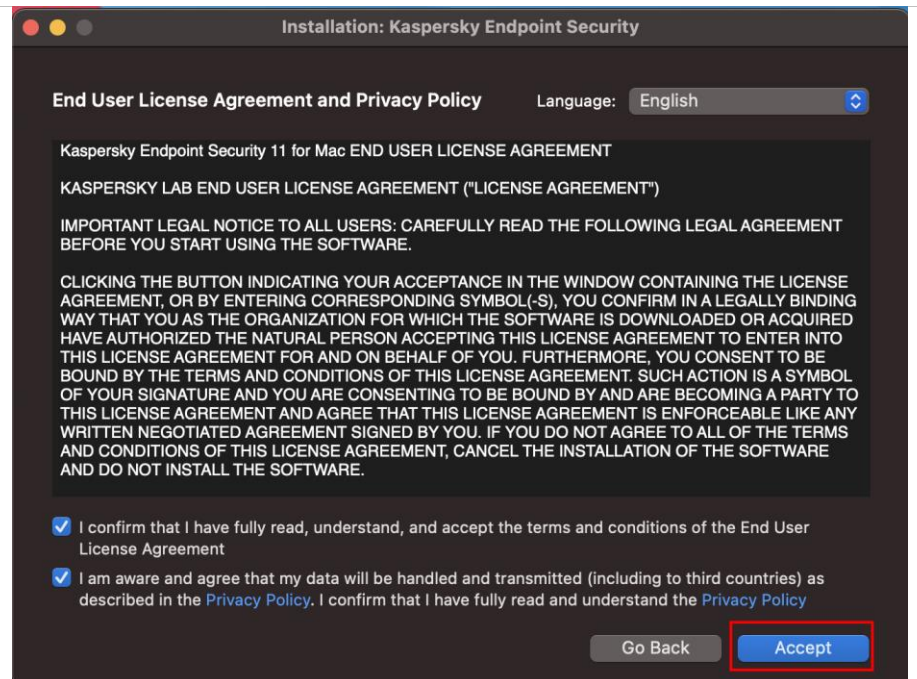


3. Click **Install** button.



4. Read the Software License Agreement.

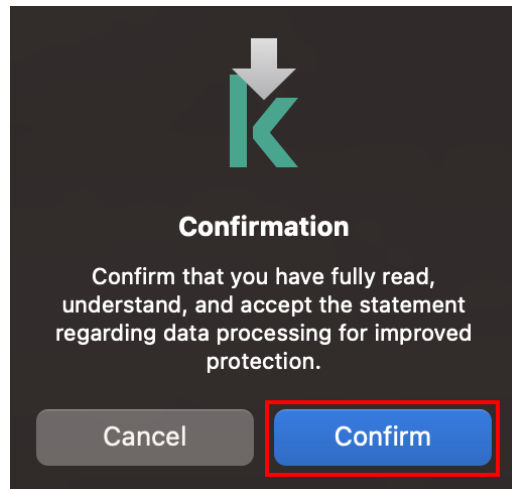
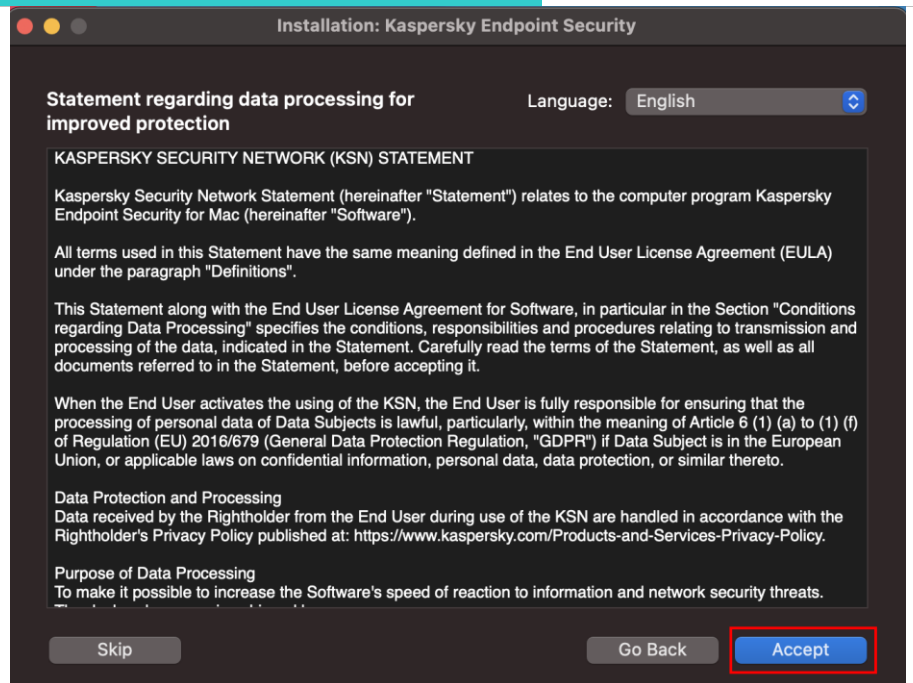
Check both boxes and click **Accept** to accept the Agreement.



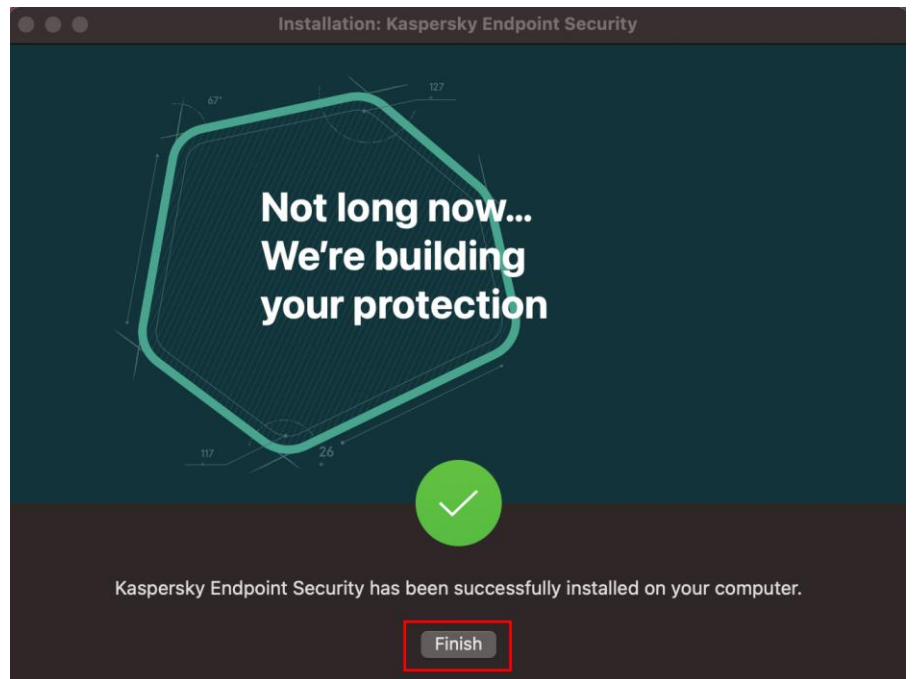
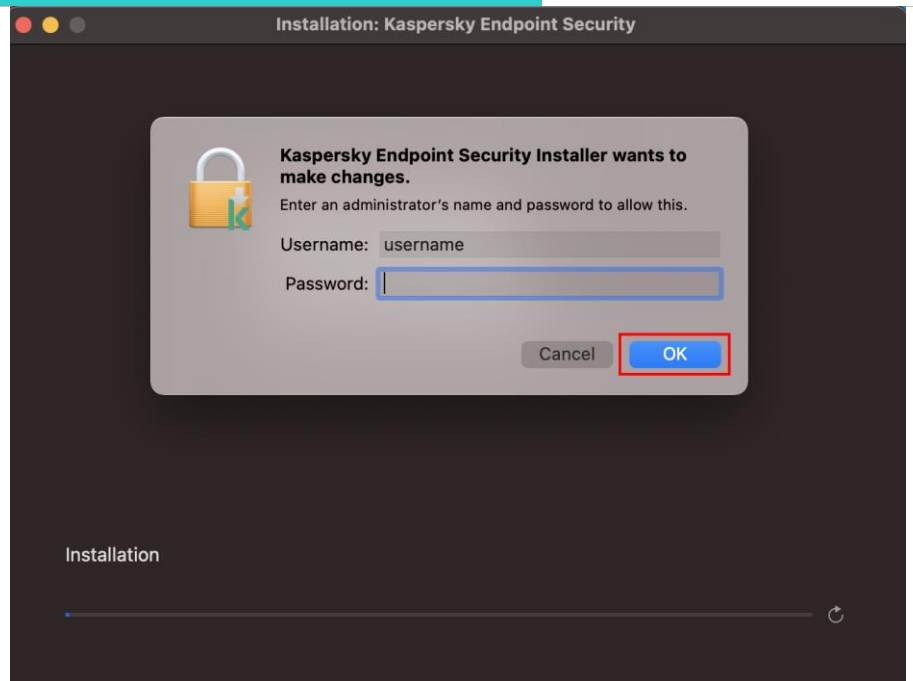
5. Read the Software KSN statement.

We suggest clicking **Accept** to continue.

In the pop up window, click **Confirm** to continue.

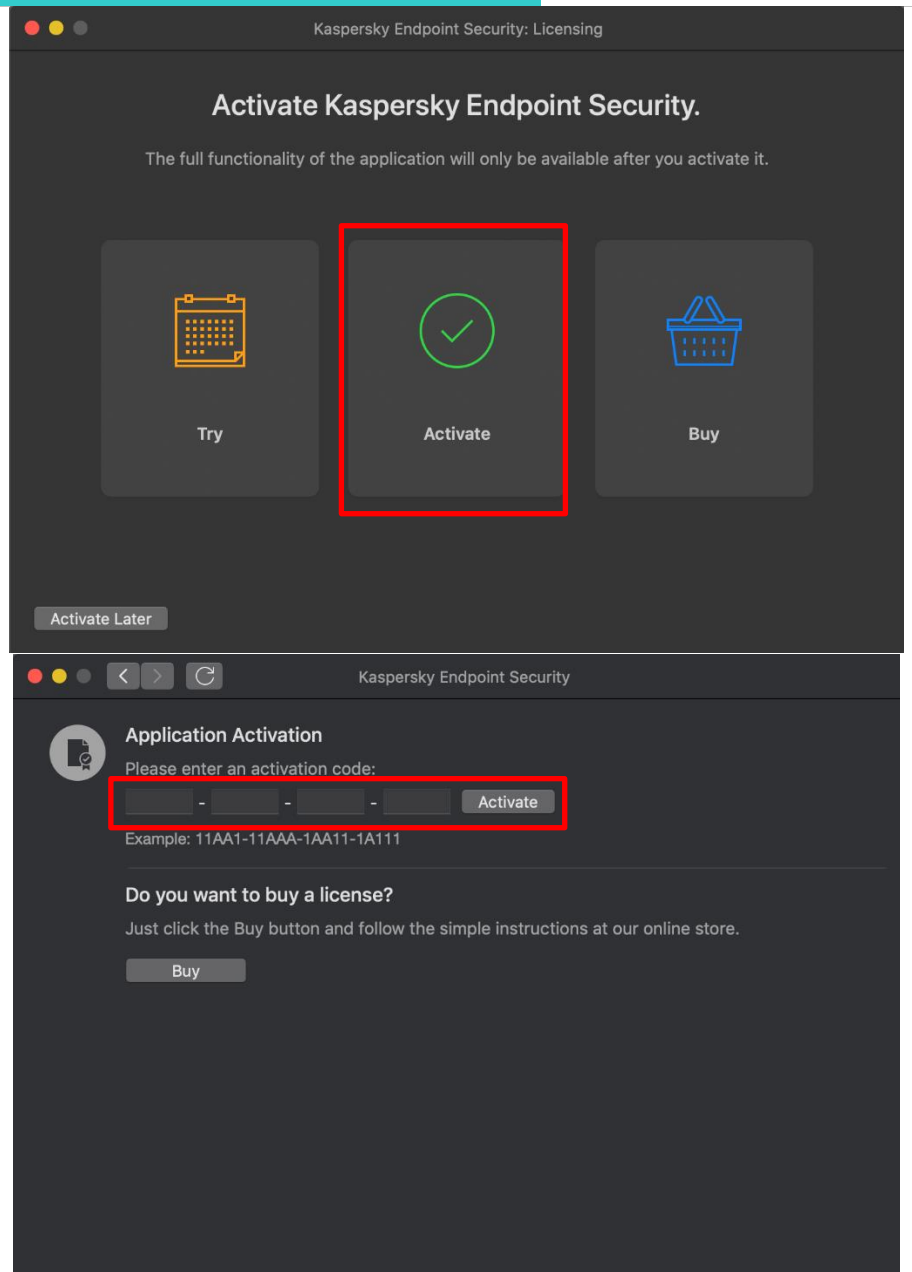


6. Enter your computer user password and click **OK > Finish** to continue

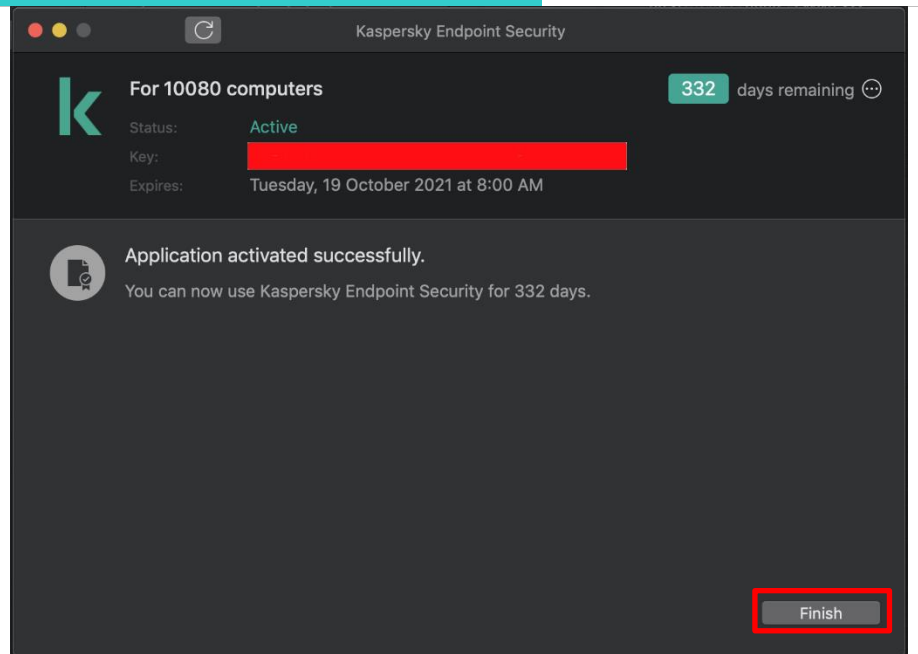


7. The **Kaspersky Endpoint Security** icon will be shown on Menu Bar after several seconds. A window will pop out to ask for activation. Please click **Activate**.

The activation code is available in our [download](#) page. After entering the activation code, click **Activate** and **Finish** button to continue.



After activation, you will see the key displayed. Click **Finish** to continue.



8. There would be a pop-up window, **Essential Protection**.

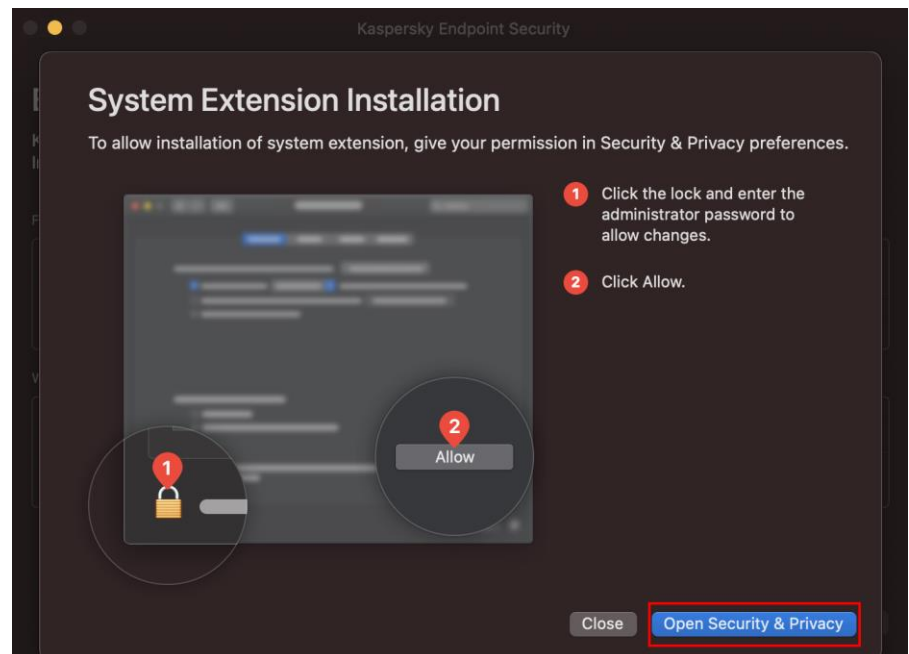
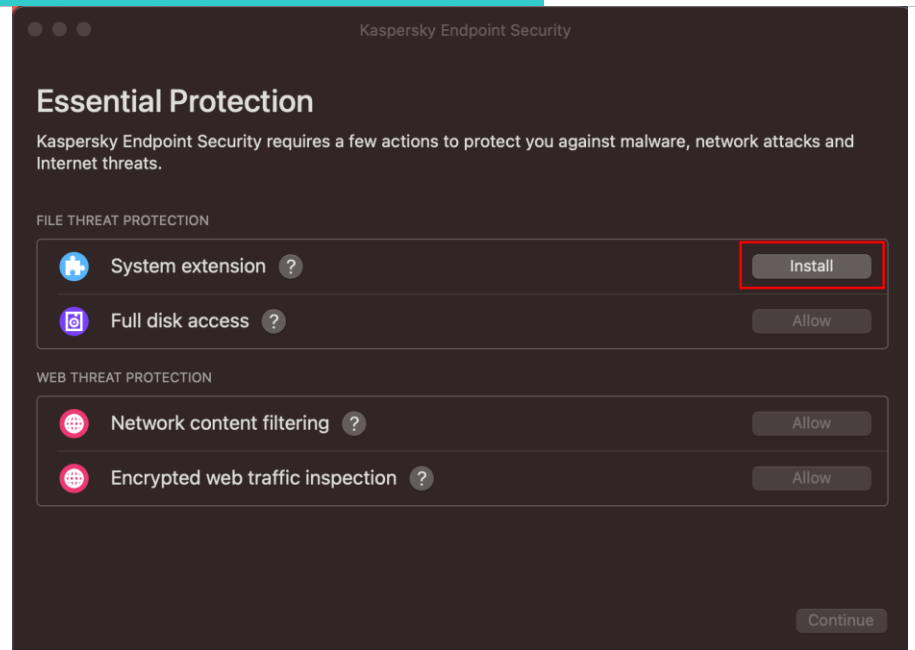
Please follow the instruction of the pop-up window to allow the associate permission to complete the setup. Screen might be different depending on macOS version.

Note: macOS 10.15 or below version will show the function name of “System extension” as “Kernel extension”. And also, the function of “Network content filtering” and “Encrypted web traffic inspection” are only available on macOS 11.0 or above version.

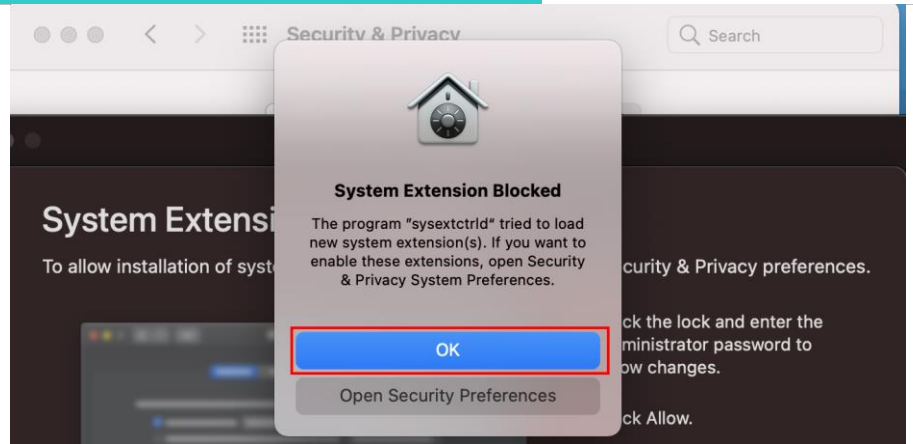
Details as below:

For **System extension** please click **Install**.

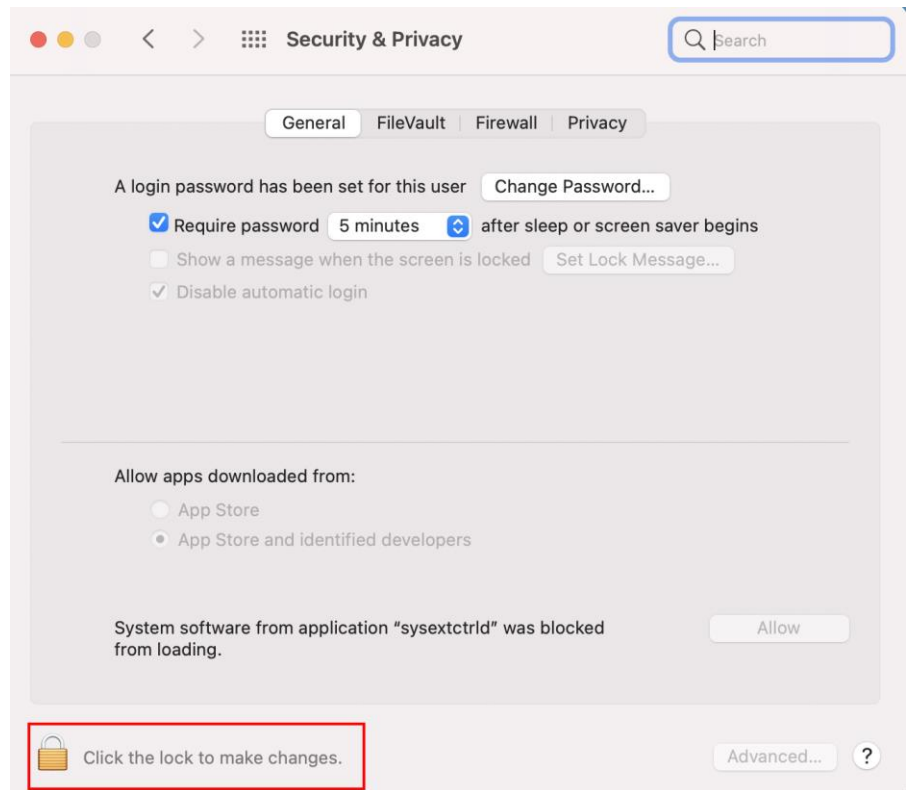
A **System Extension Installation** window will be prompted. Click **Open Security Preferences**.



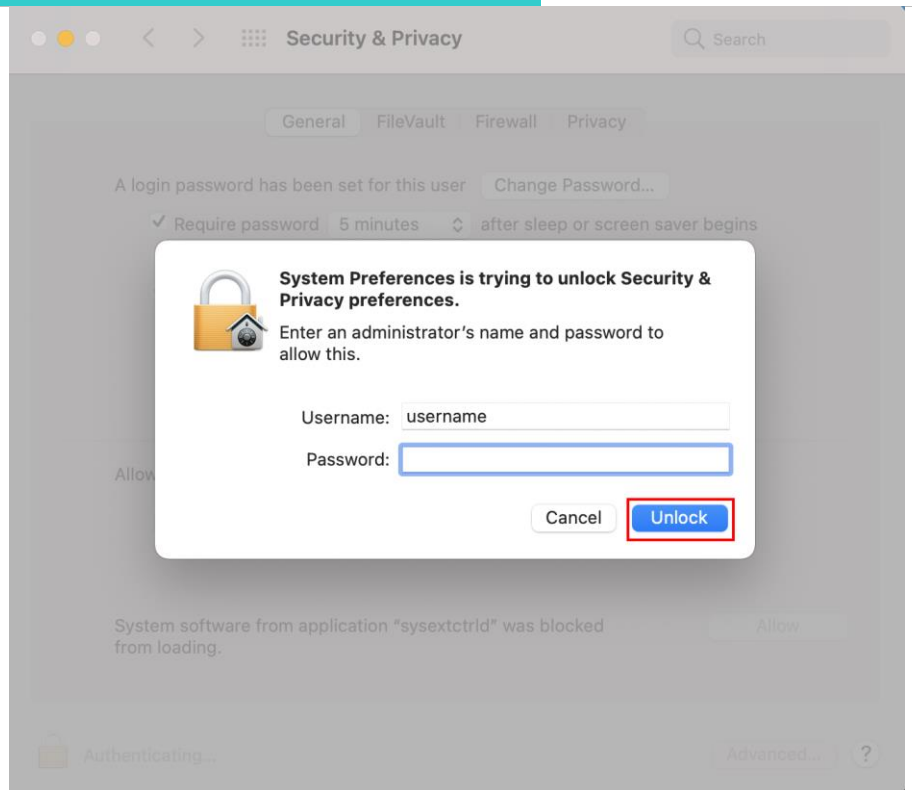
If it prompts an alert
System Extension Blocked,
click **OK** to continue.



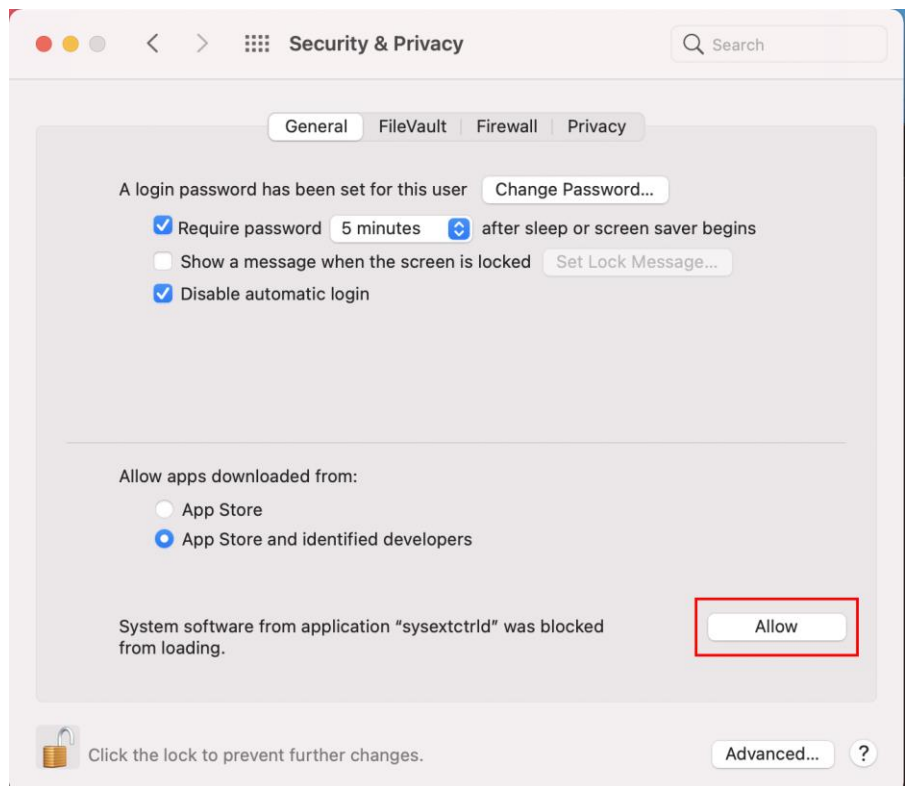
In the **Security & Privacy**
Windows prompted, click
"Click the lock to make
changes" at the bottom.



Input the Password of your computer and then click "Unlock".



Click **Allow** next to System software from application "sysextctrld"



Back in the Essential Protection window,

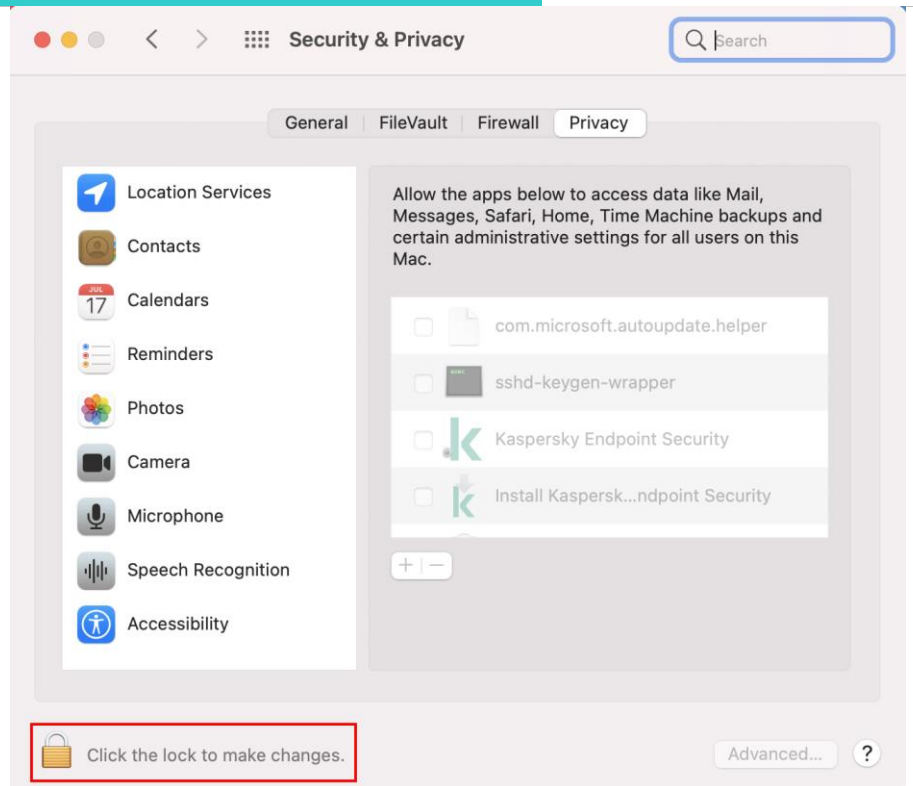
For **Full disk access**, click **Allow** to continue.

A **Full Disk Access** window will be prompted.

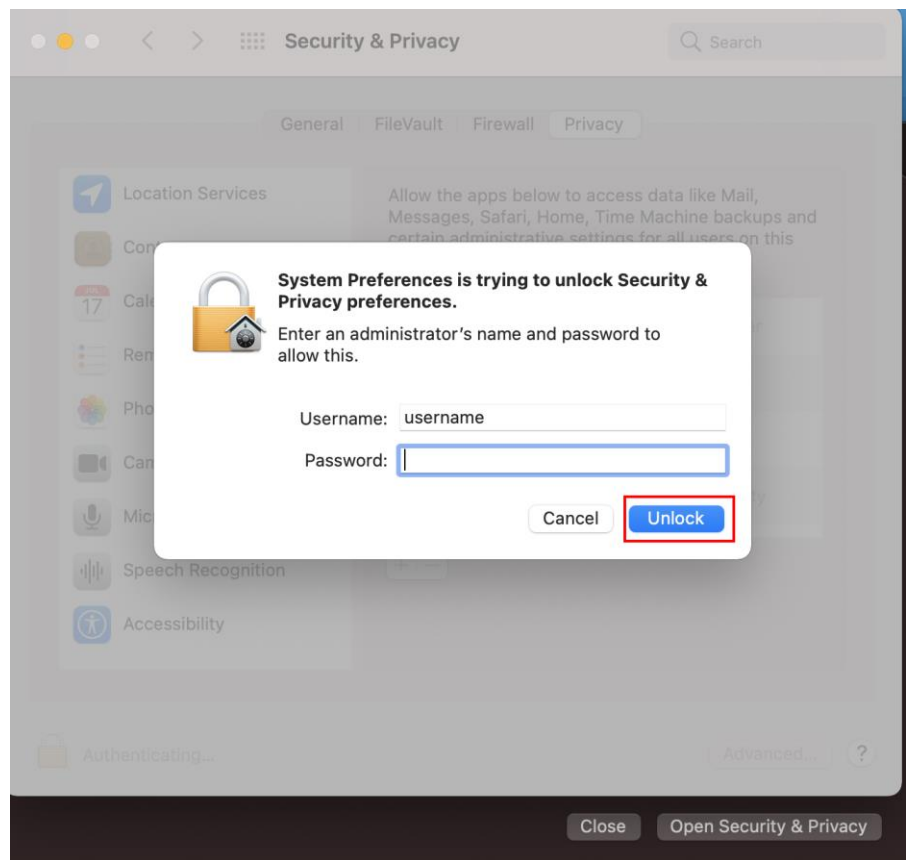
Click **Open Security & Privacy** to continue.



In the Security & Privacy prompted, click “Click the lock to make changes”.



Input the Password of your computer and click **Unlock**.

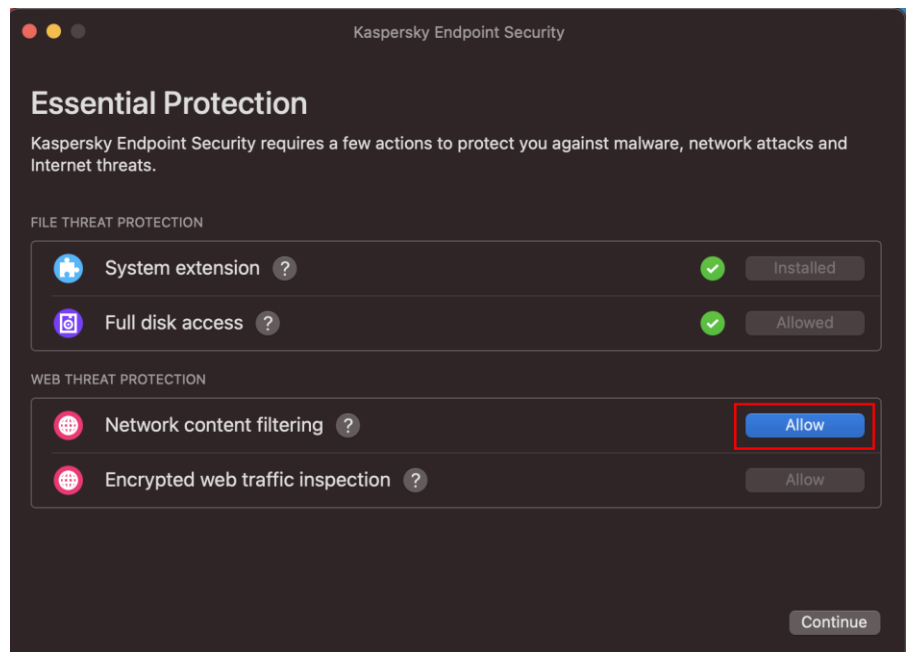


Check Kaspersky Endpoint Security and Kaspersky Endpoint Security

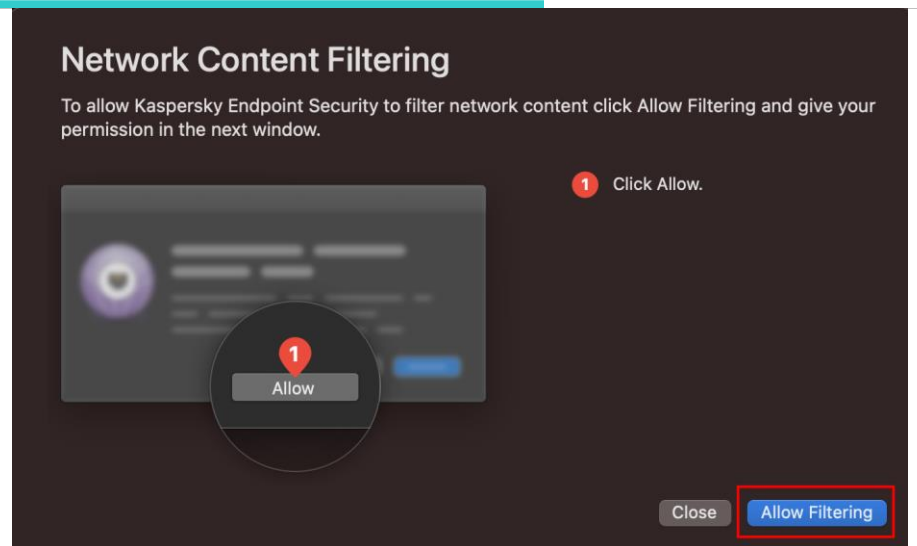
Back in the Essential Protection window,

For **Network content filtering**, click **Allow** to continue.

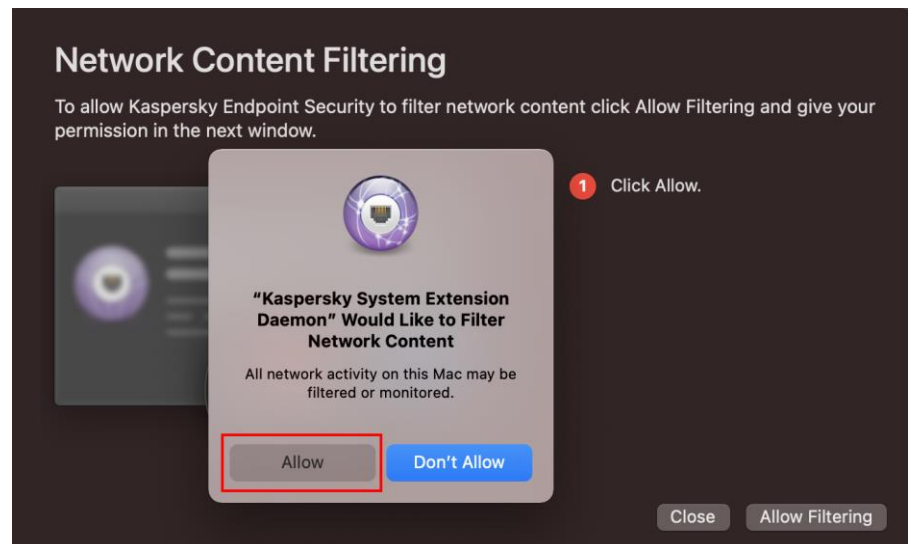
Note: the function of “Network content filtering” and “Encrypted web traffic inspection” are only available on macOS 11.0 or above version.



Click **Allow Filtering** to continue.



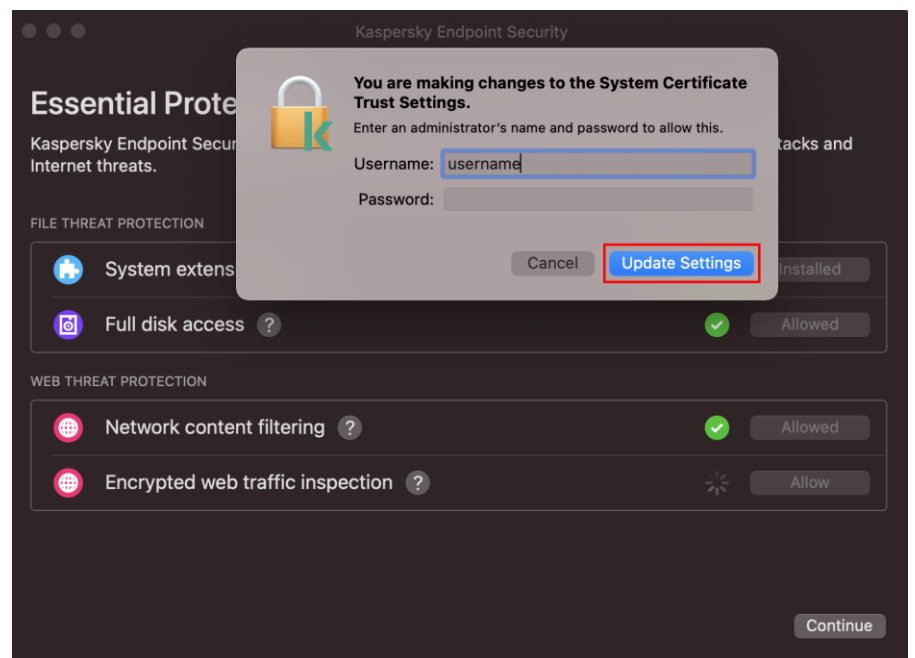
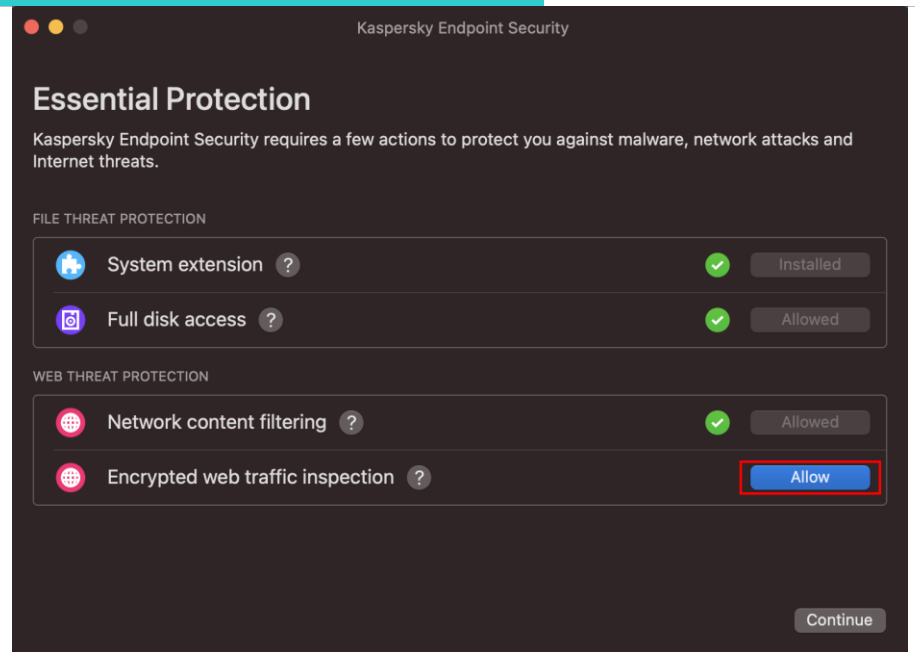
Select **Allow** to continue the setup.



Back in the Essential Protection window,

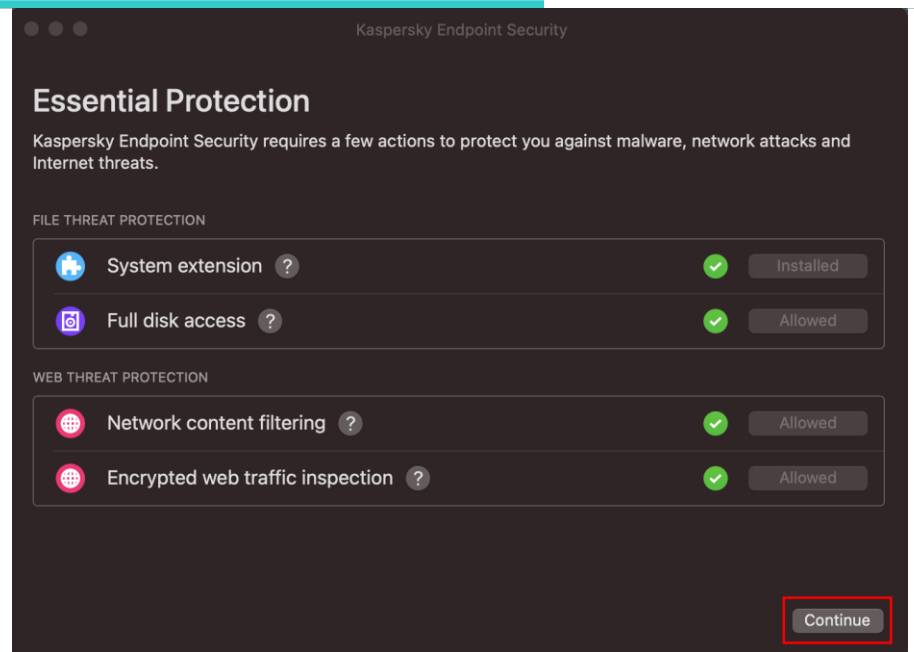
For **Encrypted web traffic inspection**, click **Allow** to continue.

Input the Password of your computer and click **Update Settings**.

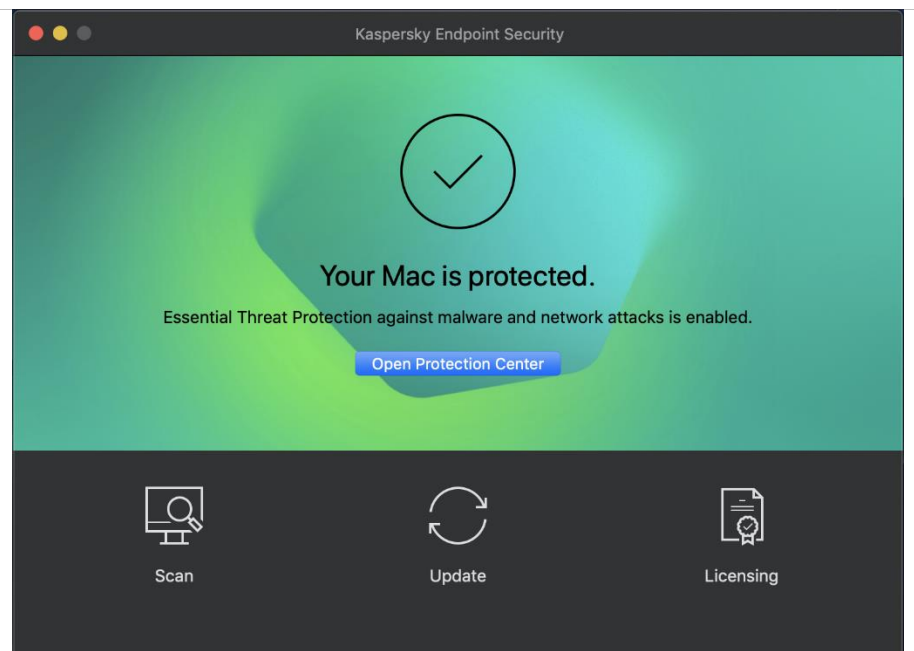


Back in the Essential Protection window,

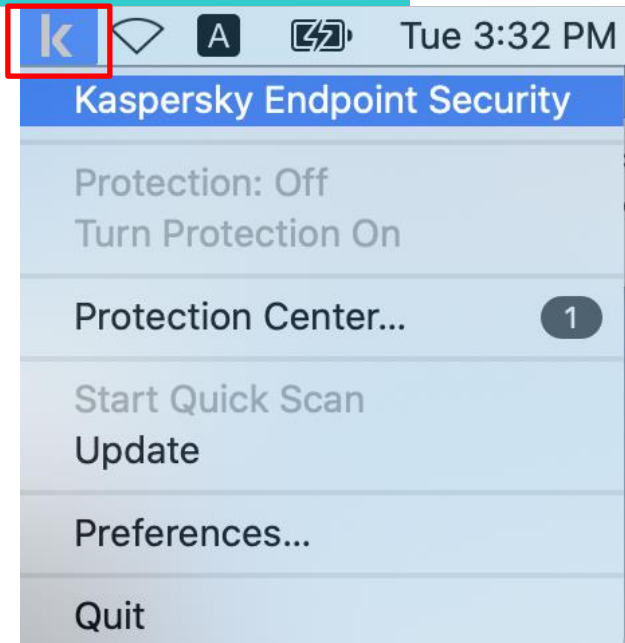
Click **Continue**



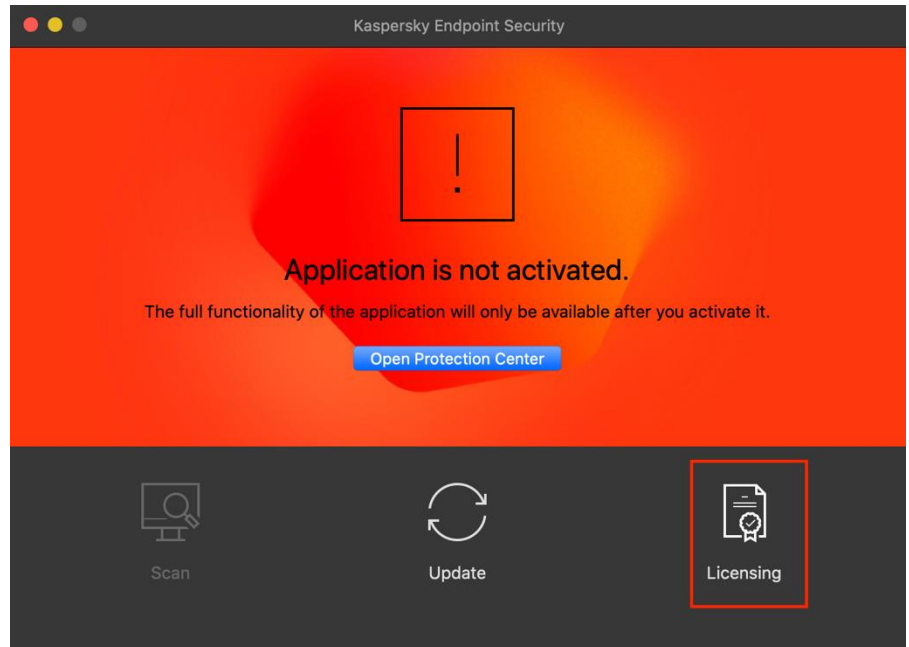
9. Please continue to set up the permission in step 10 below even when you see "Your Mac is protected".



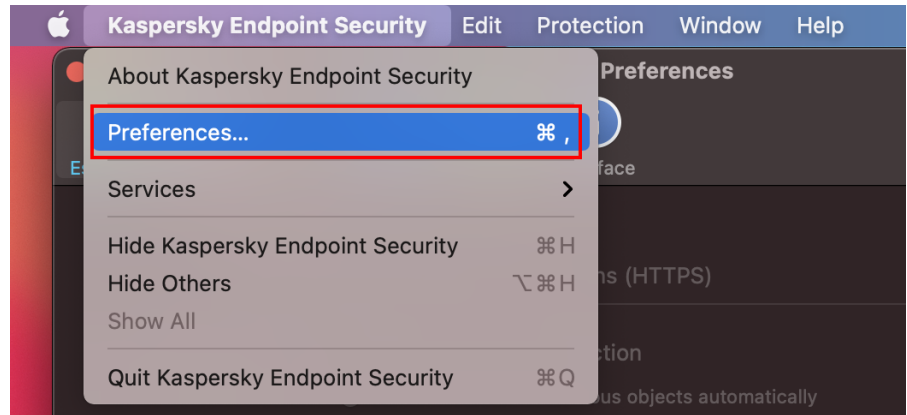
If you don't see the pop-up window in step 7, Please follow the steps below to complete the setup. You can click **k** from **Menu Bar** > **Kaspersky Endpoint Security**.



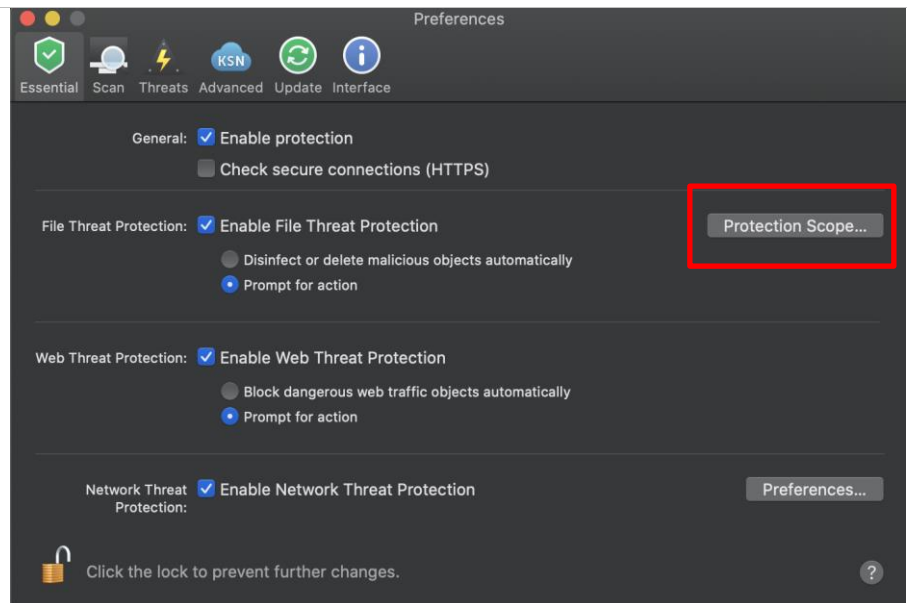
Click the **Licensing** icon to activate in point 7.



10. Under the menu of Kaspersky Endpoint Security, click Preferences.

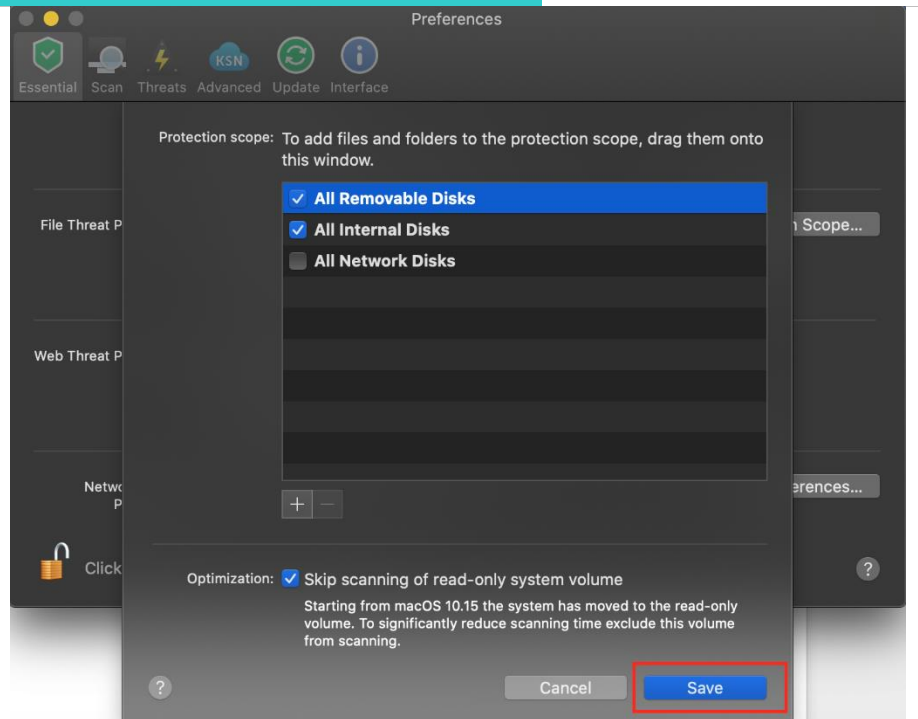


11. In the tab Essential, click Protection Scope,

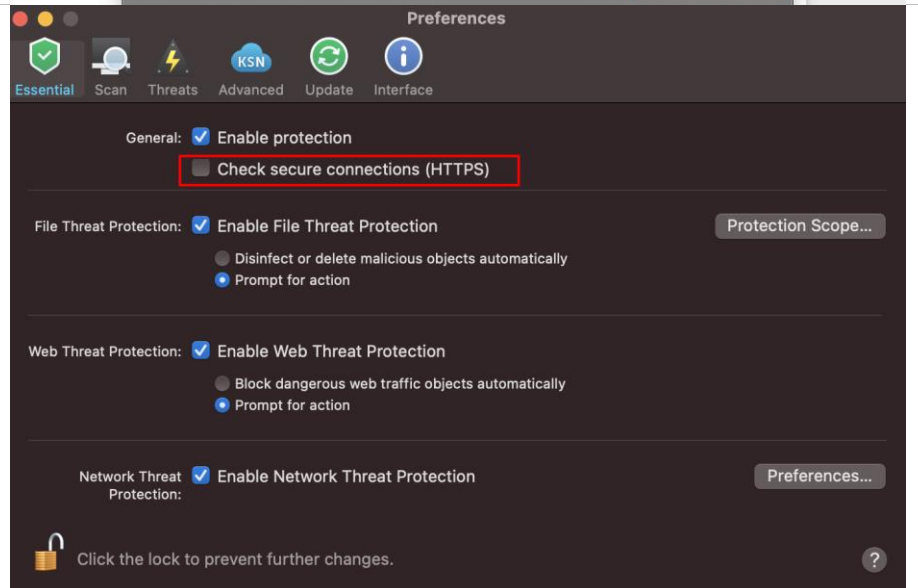


12. Uncheck All Network Drives. Click Save.

Note: Even **All Network Drives** is not in **Protection Scope**, Kaspersky Endpoint Security will still protect users from opening a known virus infected file in network drives.



13. If you will access some webpage that is signed by private certificate. Please Uncheck Check secure connections (HTTPS)

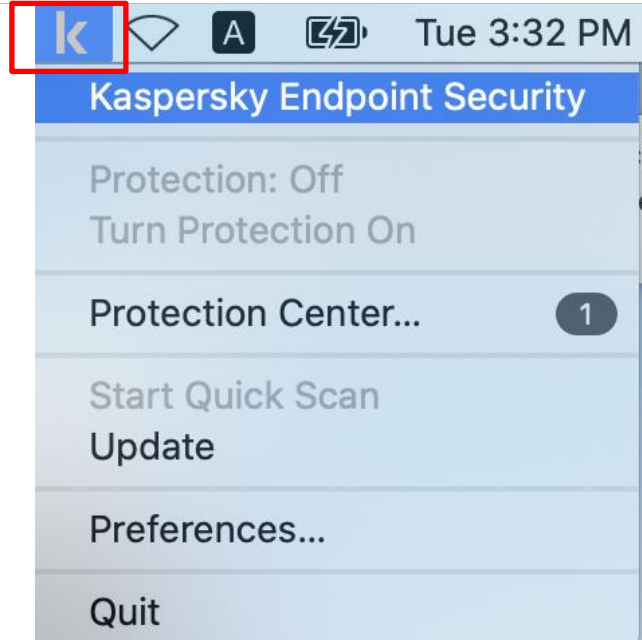


Finish installation.

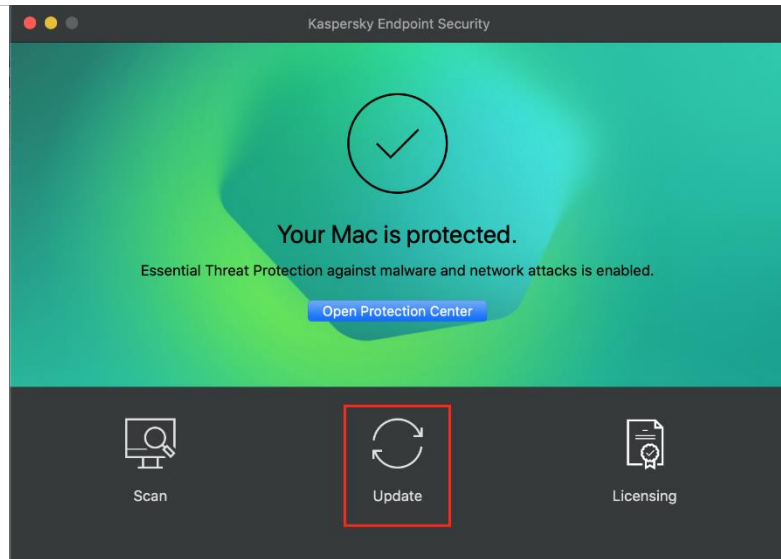
14. Restart computer.

C. Update Database

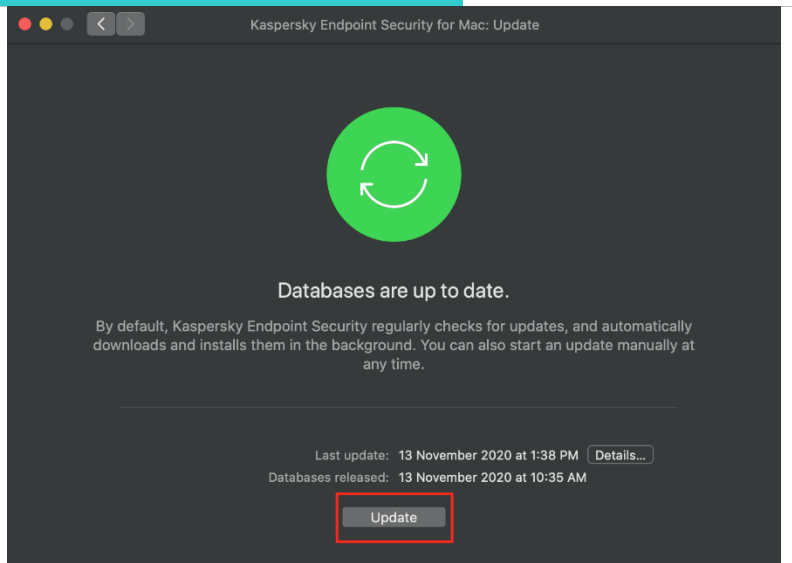
1. Click **k** from Menu Bar > Kaspersky Endpoint Security.



2. Click **Update** icon.



3. Click **Update** to finish the process.



D. Upgrade from Previous Versions of Kaspersky Endpoint Security for Mac

If you are using previous version of Kaspersky Endpoint Security for Mac. It requires the software installation package to **uninstall the older version of Kaspersky Endpoint Security for Mac** and then **install the new version software**. For steps of uninstallation, please refer to part E.

E. Uninstall Kaspersky Endpoint Security for Mac

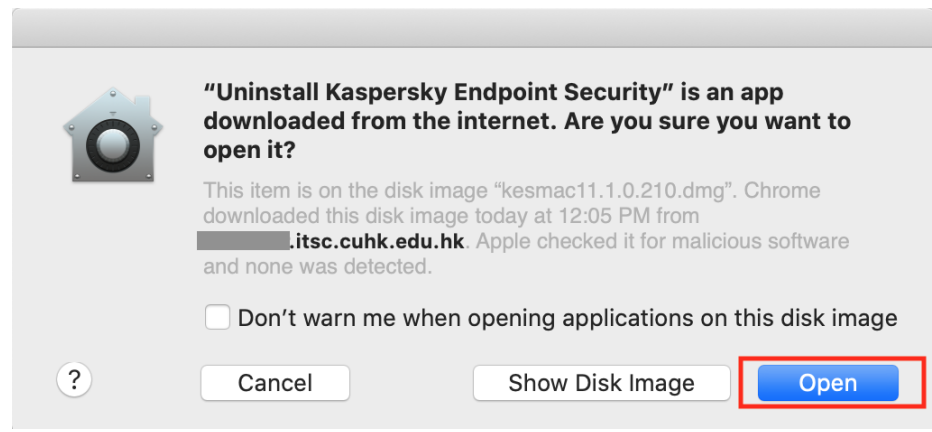
To uninstall the software, it requires the software installation package. If you have not downloaded the package, please refer to part A.

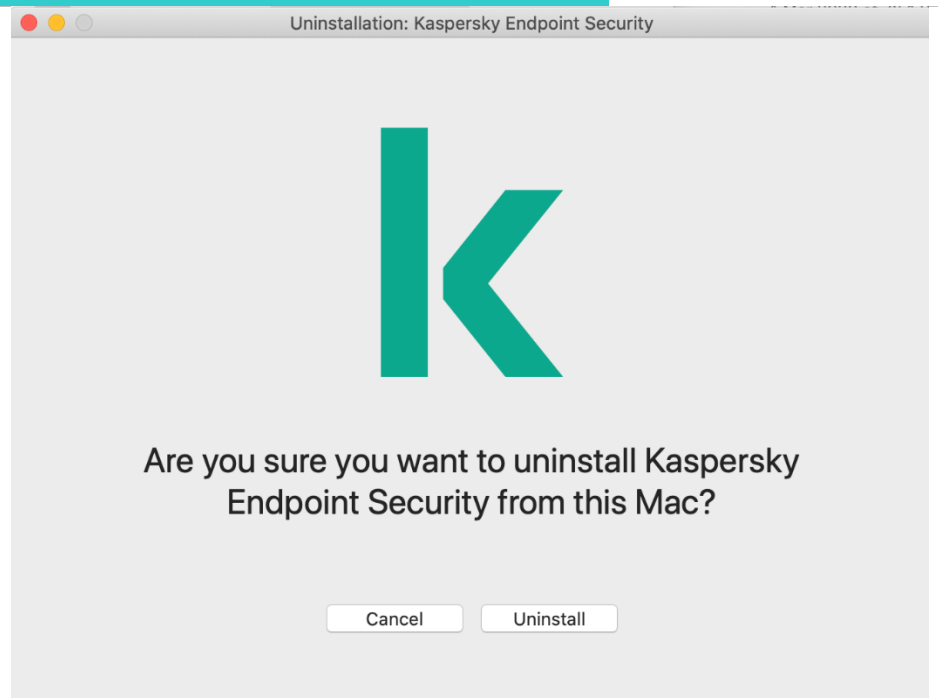
1. Double click installer file “kesmac11.1.0.210.dmg” of Kaspersky Endpoint Security 11 for Mac.

2. Control-click or right click the Uninstall Kaspersky Endpoint Security icon.

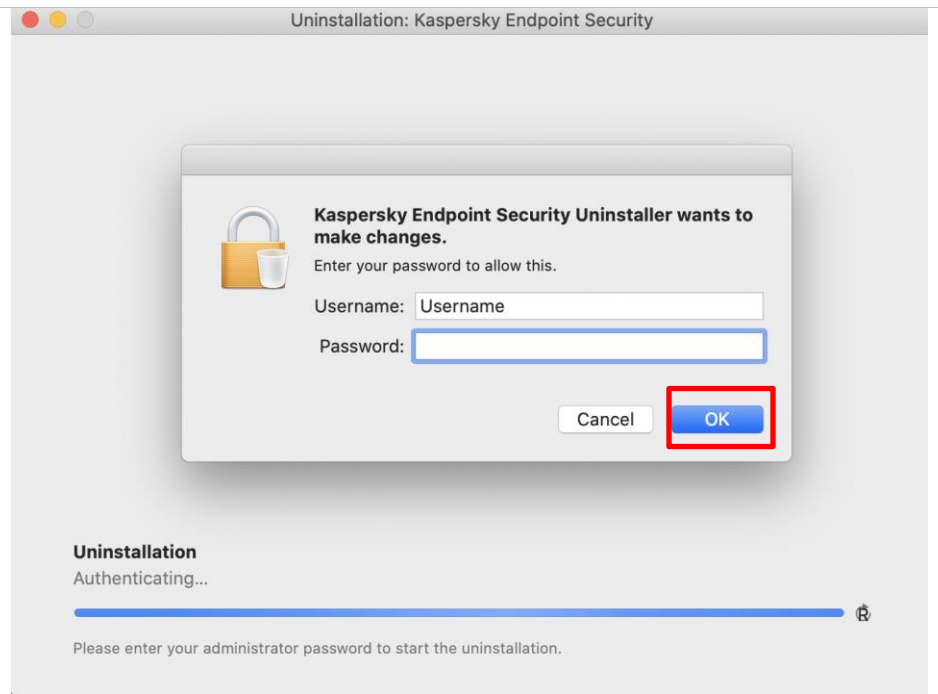
Press **Open** to continue and click **Open > Uninstall** when the uninstallation window is prompt.

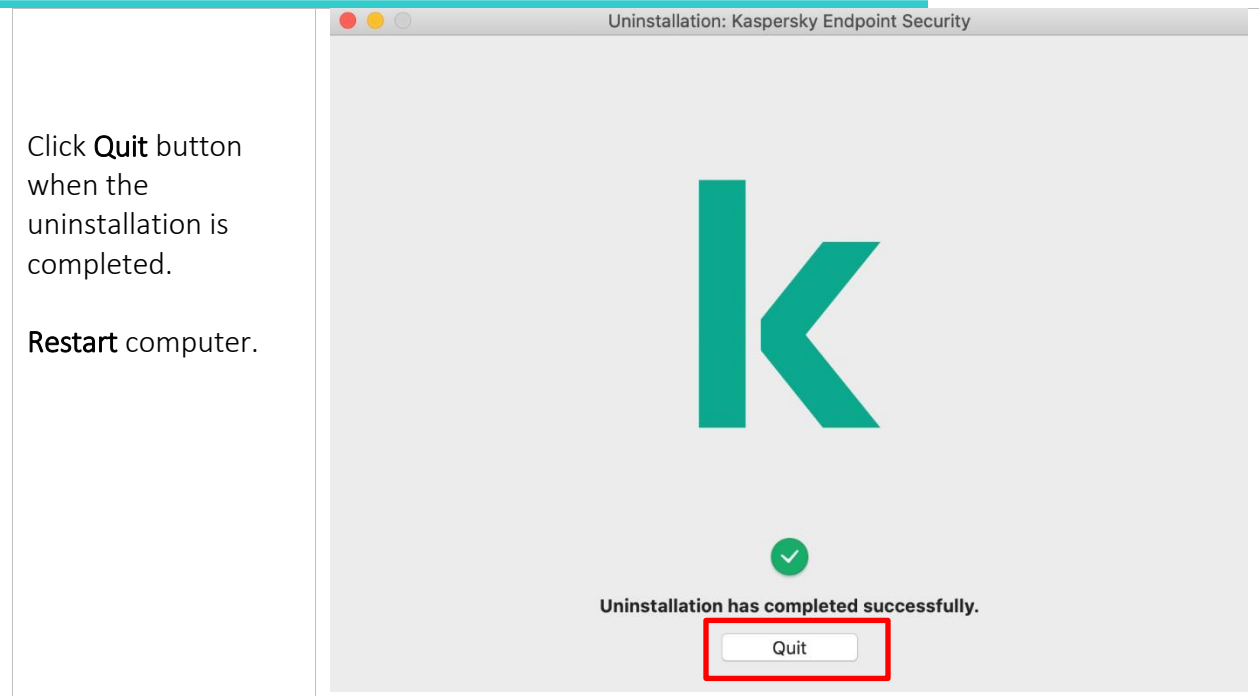
Please note that a pop-up Window for next step may be shown behind the current Window.





3. Enter your computer user password and click OK.





After the uninstallation of the older version of Kaspersky Endpoint Security for Mac, please **restart** the computer.

Prepared by: User Support Services, Information Technology Services Centre

Last Update: 1 Feb 2021

Copyright © 2021. All Rights Reserved. Information Technology Services Centre,

The Chinese University of Hong Kong