## The Era of Social Computing

Irwin King

ATT Labs, Research &

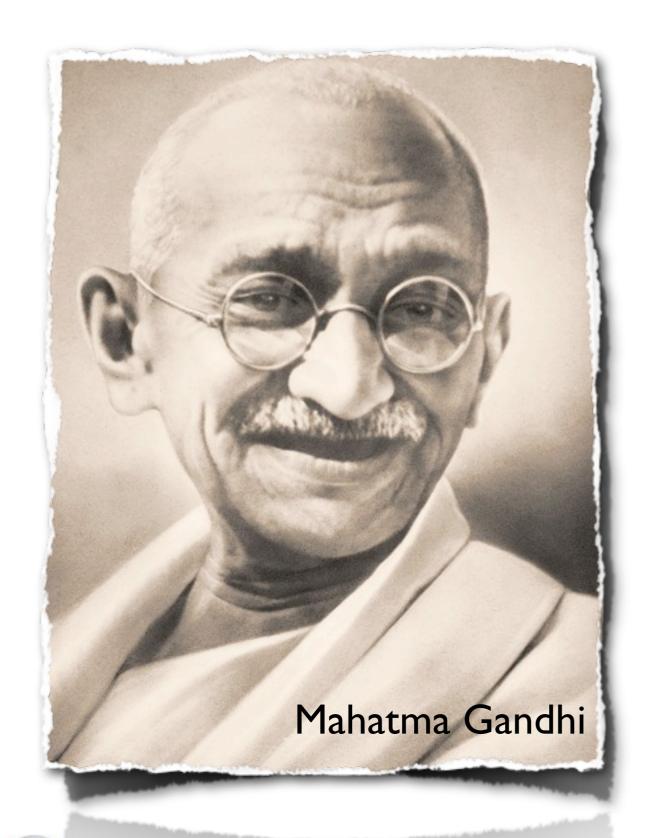
Department of Computer Science and Engineering
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<a href="mailto:king@cse.cuhk.edu.hk">king@cse.cuhk.edu.hk</a>
<a href="http://www.cse.cuhk.edu.hk/~king">http://www.cse.cuhk.edu.hk/~king</a>

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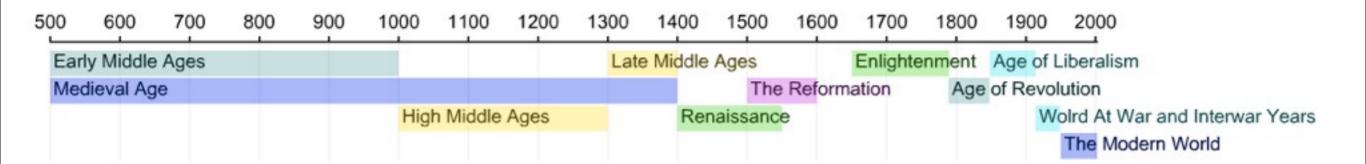
Interdependence is and ought to be as much the ideal of man as self-sufficiency.

Man is a social being.





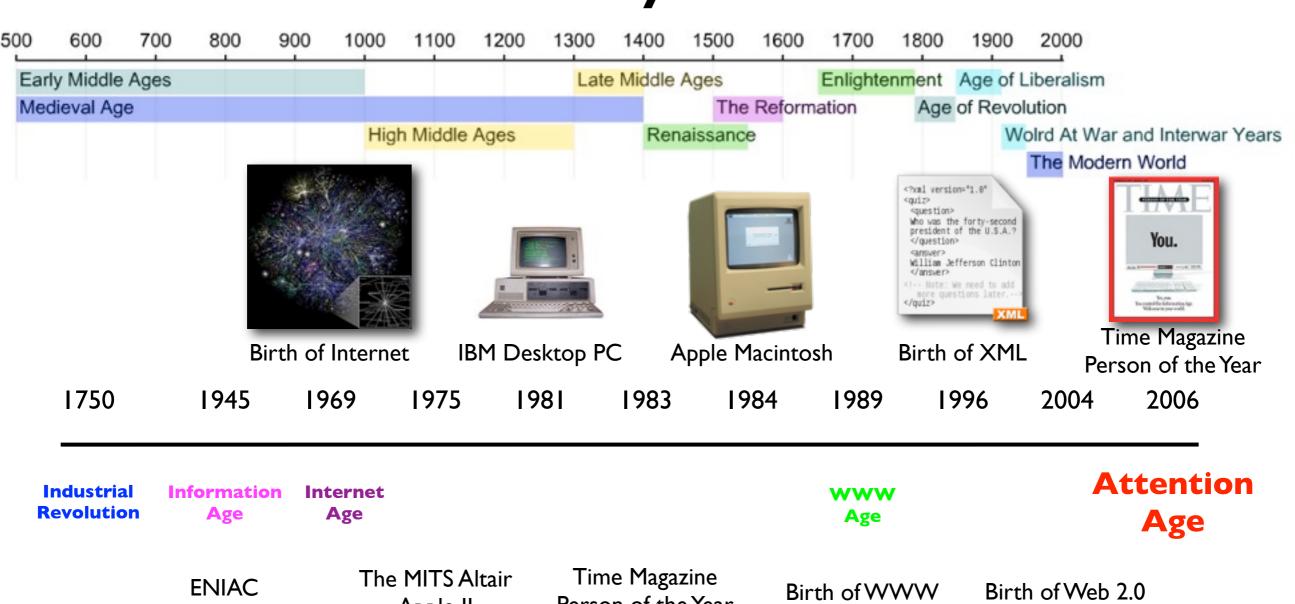
## A Brief History of the World







## A Brief History of the World





Apple II



Person of the Year









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### Billionaires' Shuffle









Facebook in 2004.02

2008

at 23 and \$1.5 billion later...

puting, Irwin King, Technologies and Application

(TAAI2010), November 18-20, 2010, Hsinchu, Taiwan



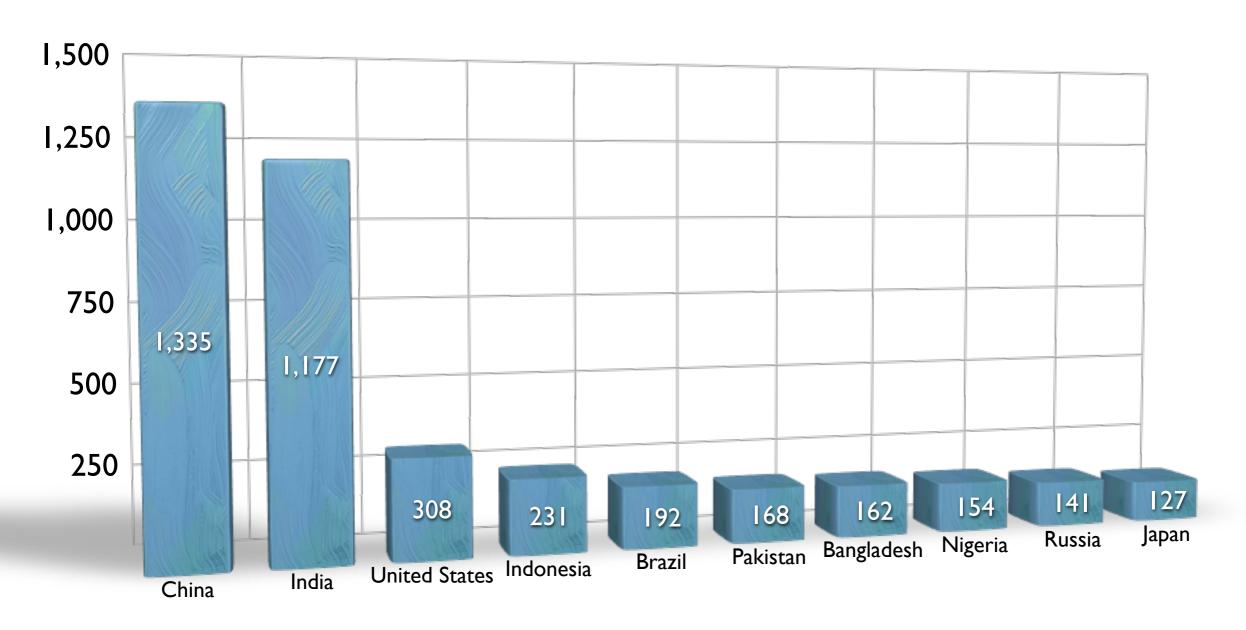




# Millions

## Top 10 Most Populated Countries

#### as of July 2009



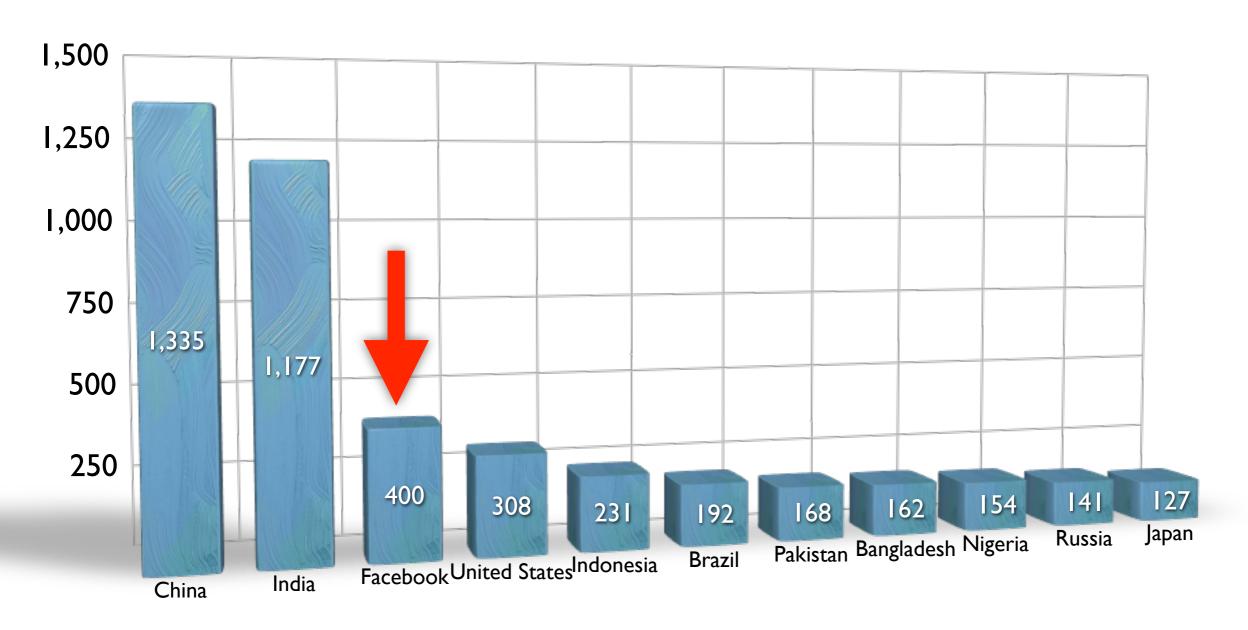




# Millions

## Top 10 Most Populated Countries

#### as of February 2010





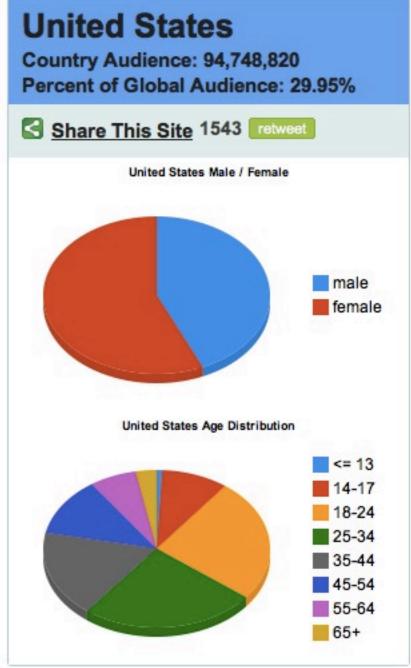


#### Facebook's Global Audience

Global Audience: 316,402,840

Data for 11/03/2009









#### Facebook's Growth Stats

#### Statistics

Company Figures More than 400 million active users

50% of our active users log on to Facebook in any given day

More than 35 million users update their status each day

More than 60 million status updates posted each day

More than 3 billion photos uploaded to the site each month

More than 5 billion pieces of content (web links, news stories, blog posts, notes, photo albums, etc.) shared each week

| 10 Largest Countries |                |            | 10 Fastest Growing Over Past Week |              |         |         |
|----------------------|----------------|------------|-----------------------------------|--------------|---------|---------|
| 1.                   | United States  | 94,748,820 | 1.                                | Poland       | 12.46 % | 137,900 |
| 2.                   | United Kingdom | 22,261,080 | 2.                                | Thailand     | 10.96 % | 161,300 |
| 3.                   | Turkey         | 14,215,880 | 3.                                | Portugal     | 9.81 %  | 80,040  |
| 4.                   | France         | 13,396,760 | 4.                                | South Africa | 9.25 %  | 189,080 |
| 5.                   | Canada         | 13,228,380 | 5.                                | Taiwan       | 7.82 %  | 367,400 |
| 6.                   | Italy          | 12,581,060 | 6.                                | Romania      | 7.65 %  | 28,060  |
| 7.                   | Indonesia      | 11,759,980 | 7.                                | Germany      | 7.54 %  | 350,240 |
| 8.                   | Spain          | 7,313,160  | 8.                                | Malaysia     | 7.43 %  | 236,840 |
| 9.                   | Australia      | 7,176,640  | 9.                                | Indonesia    | 6.84 %  | 752,640 |
| 10.                  | Philippines    | 6,991,040  | 10.                               | Iraq         | 6.72 %  | 6,380   |





### Global Internet Traffic

| Alexa as of<br>May 2009 | China     | USA             | Japan     | India           | Brazil             | Global          |
|-------------------------|-----------|-----------------|-----------|-----------------|--------------------|-----------------|
| ı                       | Baidu     | Google          | Yahoo.jp  | Google.in       | Google             | Google          |
| 2                       | QQ        | Yahoo           | FC2       | Google          | Orkut.br           | Yahoo           |
| 3                       | Sina      | Facebook        | Google.jp | Yahoo           | Windows<br>Live    | YouTube         |
| 4                       | Google.cn | YouTube         | YouTube   | Orkut.in        | Universo<br>Online | Facebook        |
| 5                       | Taobao    | Myspace         | Rakuten   | YouTube         | YouTube            | Windows<br>Live |
| 6                       | 163       | MSN             | Livedoor  | Blogger         | Globo              | MSN             |
| 7                       | Google    | Windows<br>Live | Ameblo.jp | Rediff          | MSN                | Wikipedia       |
| 8                       | Sohu      | Wikipedia       | mixi      | Facebook        | Google             | Blogger         |
| 9                       | Youku     | Craigslist      | Wikipedia | Wikipedia       | Yahoo              | Baidu           |
| 10                      | Yahoo     | EBay            | Google    | Windows<br>Live | Terra              | Myspace         |



gence

### Global Internet Traffic

|   | Alexa as of | China     | USA        | Japan     | India     | Brazil             | Global          |
|---|-------------|-----------|------------|-----------|-----------|--------------------|-----------------|
|   | J           | Baidu     | Google     | Yahoo.jp  | Google.in | Google.br          | Google          |
| l | 2           | QQ        | Facebook   | Google.jp | Google    | Google             | Facebook        |
|   | 3           | Taobao    | Yahoo!     | FC2       | Facebook  | Orkut.br           | YouTube         |
| I | 4           | Sina      | YouTube    | YouTube   | Yahoo!    | YouTube            | Yahoo           |
|   | 5           | Google HK | Amazon     | Ameblo.jp | YouTube   | Universo<br>Online | Windows<br>Live |
| j | 6           | 163       | Wikipedia  | Rakuten   | Blogger   | vvindows<br>Live   | Baidu           |
|   | 7           | Sohu      | Twitter    | Google    | Orkut.in  | Globo              | Wikipedia       |
|   | 8           | Google    | еВау       | Livedoor  | Wikipedia | Blogger            | Blogger         |
|   | 9           | Soso      | Craigslist | Wikipedia | Twitter   | Yahoo!             | Twitter         |
|   | 10          | Youku     | Blogger    | mixi      | Rediff    | Terra              | QQ              |



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## Topics in Social Computing

- Social Behavior Analysis and Modeling
- Social Media
- Social Network Theory and Models
- Link Analysis/Graph Mining/ Large Graph Algorithms
- Learning to Rank
- Recommender Systems/
   Collaborative Filtering

- QA/Sentiment Analysis/
   Opinion Mining
- Human Computation/ Crowdsourcing
- Risk, Trust, Security, and Privacy
- Monetization of Social Computing
- Software Tools and Applications
- and many, many more...





### Web 2.0

- Web as a medium vs. Web as a platform
- Read-Only Web vs. Read-and-Write Web
- Static vs. **Dynamic**
- Restrictive vs. **Freedom & Empowerment**
- Technology-centric vs. User-centric
- Limited vs. Rich User Experience
- Individualistic vs. Group/Collective Behavior AttentionTrust.org krugle
- Consumer vs. **Producer**
- Transactional vs. **Relational**
- Top-down vs. **Bottom-up**
- People-to-Machine vs. People-to-People
- Search & browse vs. Publish & Subscribe
- Closed application vs. Service-oriented
   Services
- Functionality vs. **Utility**



OSODOO & Pageflakes SETTES TOO SEVENTS NIPER ELSY... ((() REVVER.



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### The Brave New Words





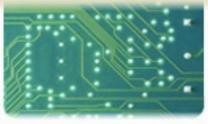


## Social Analytics/Informatics

Social Informatics











Contact : Slovenian : FDV

SOCIAL INFORMATICS

STUDY PROGRAMS

RESEARCH CENTRES

BIBLIOGRAPHY

#### Introduction

- Concept
- History

#### Relevant Fields

- Social Informatics
- Web Content Structure
- Survey Methodology
- Marketing Research
- Social Science Methods
- Applied Statistics
- Official Statistics
- Data Collection
- Library Science
- Information Society
- HC Interaction
- Information Systems
- Social ICT Applications
- Data Modeling & Simulations
- Media & Communication
- Science & Technology

The notion of social informatics relates to the interaction between society and ICT (information-communication technologies). In its broadest sense it covers:

- the social consequences of ICT at micro (e.g. social aspects of ICT applications at personal and organisational level) as well as at macro level (e.g. information society studies);
- 2. the application of ICT in the area of social sciences and social/public sector:
- the use of ICT as a tool for studying social phenomena (within social science methodology).

#### Graphical presentation is here>>

#### News

| 07.12.09 | Information | Society | Free | Virtual | Library |
|----------|-------------|---------|------|---------|---------|
|----------|-------------|---------|------|---------|---------|

02.12.09 Job offer: Professor in Social Informatics

01.12.09 Call for papers to "New technologies and data collection in social sciences"

Call for Papers "IASSIST 2010" 09.11.09

Job offer: Associate Professor Position -27.10.09

Department of Social Informatics

archive

#### Blogs

- Social Informatics by Michael Tyworth
- · Social Informatics a knol by Per Arne Godejord
- · Pixelcharmer Field Notes: Social Informatics
- Journal of Social Informatics Blog
- Social Informatic International Blog

> more

#### Associations

- The European Survey Research Association
- Council of American Survey Research Organizations (CASRO)
- Marketing Research Association
- International Communications





#### **Politics**

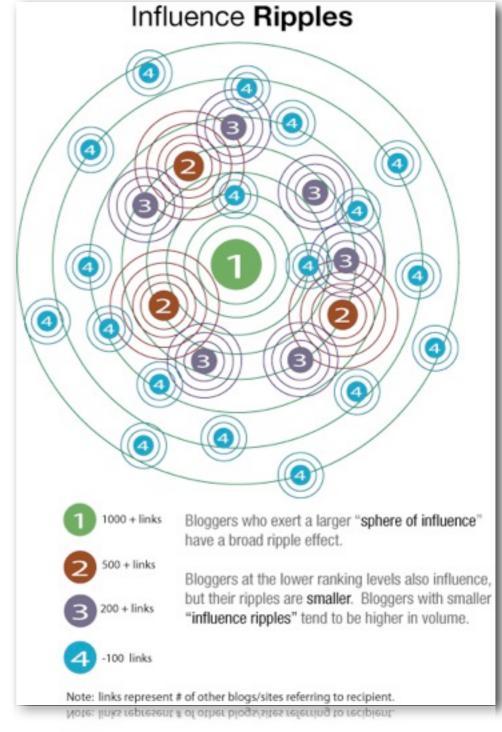






#### Commerce

- Social marketing
- Who are the brokers?
- Who can exert the most influence on buying/selling?
- How much should one advertise?

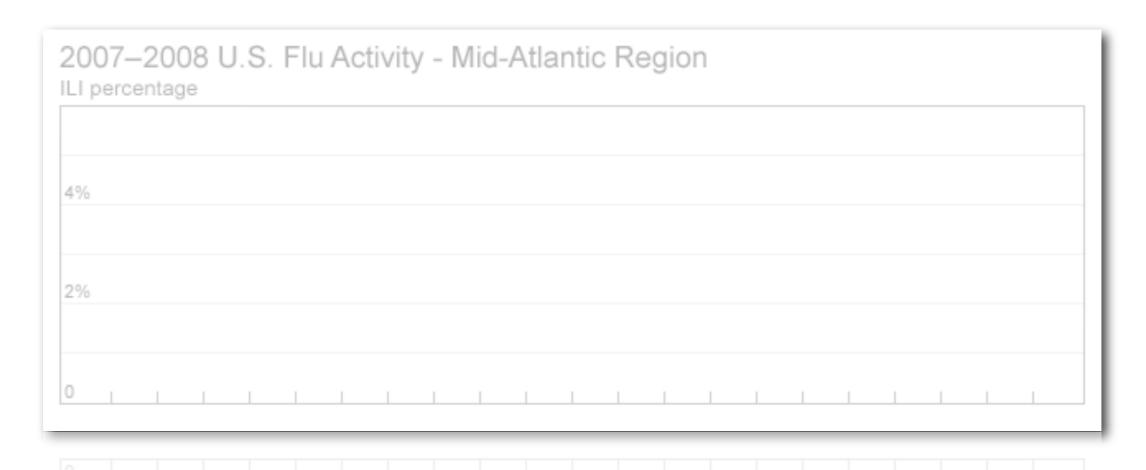






### Public Health

- People's behavior can be monitored
- What is on people's mind translates to search queries
- Google predicts flu trends...

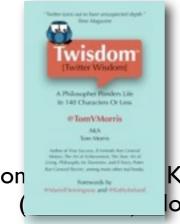






## Twitter Pop Culture

- Twisdom: Twitter Wisdom
  - A Philosopher Ponders Life in 140 Characters or Less
    - "I don't know the key to success, but the key to failure is trying to please everybody." Bill Cosby Do what you know in your soul is right!
    - It is a miserable state of mind to have few things to desire, and many things to fear. – Francis Bacon
- The Longest Poem In the World-the awesome twitter poem! 956,644 verses this morning and ~4,000 a day!



The Longest Poem in the World

when to the tree!

Fix the well pump and then look for a paying job. Not much out there.

Last song and then I'm starting my homework; I swear.

waiting for lunch and looking over some really moving photos.

I'M A PONT: i not butterflies and poop rainbowd

trying to balance week and lide 2/ interesting on a rainy day.

giving my asides a break and wearing walking shoes today.

Heldi and spencer are in the food trial together

at work and enjoying this weld ans weather! -]

The wheels on the bas go round and round...

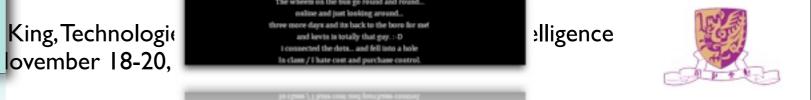
online and just looking around...

three more days and its back to the bors for me!

and kevin is totally that gay...D

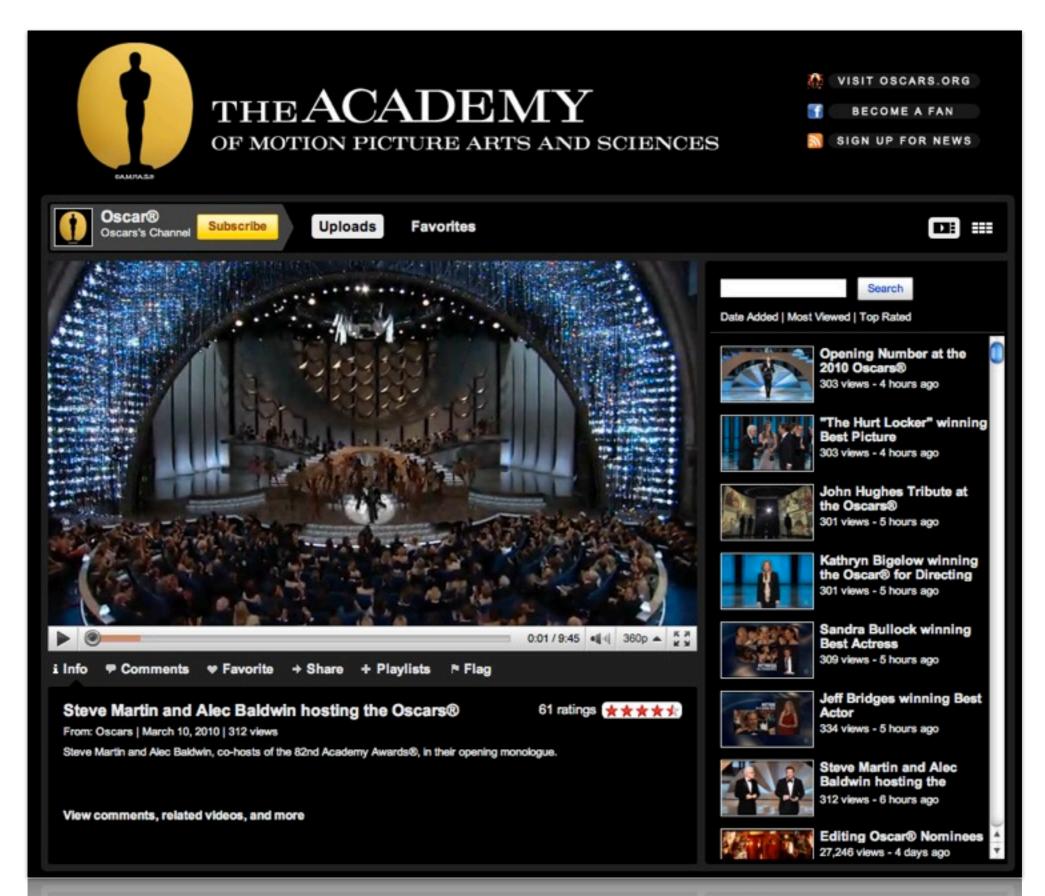
I connected the dots... and fell into a hole

In class / I hate cost and purchase control.





### The YouTube Generation







## The Age of FaceBook







## Social Networking Sites

 Example of Social Networking Sites: FaceBook, MySpace, Blogger, QQ, etc.



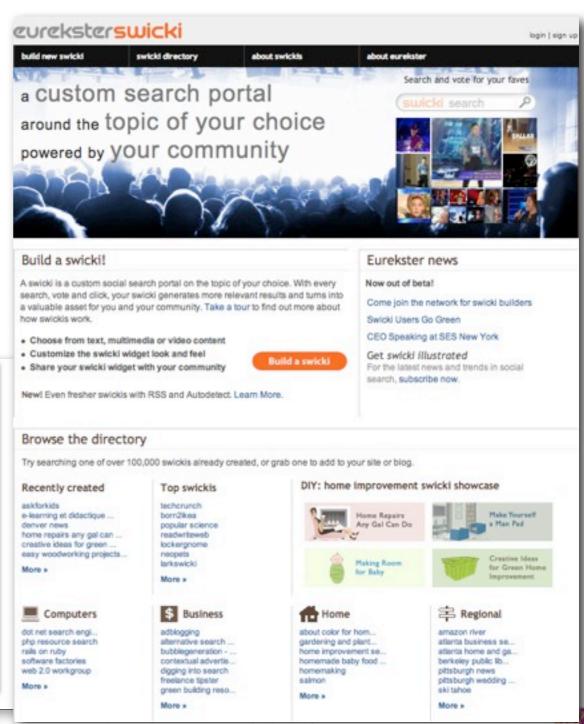


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#### Social Search

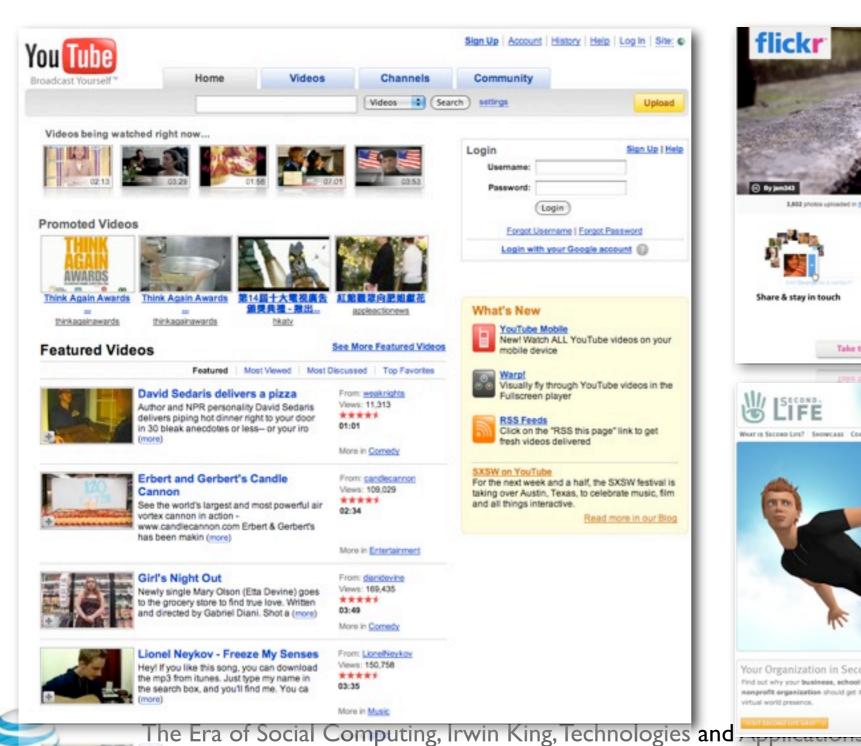
- Social Search Engine
- Leveraging your social networks for searching

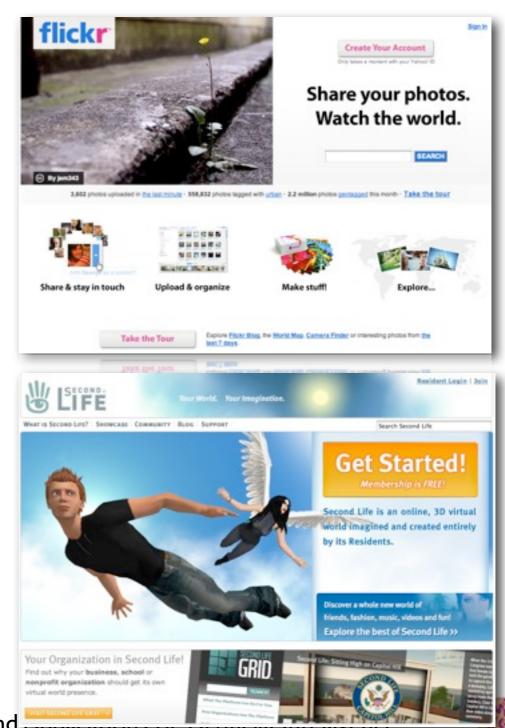




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### Social Media



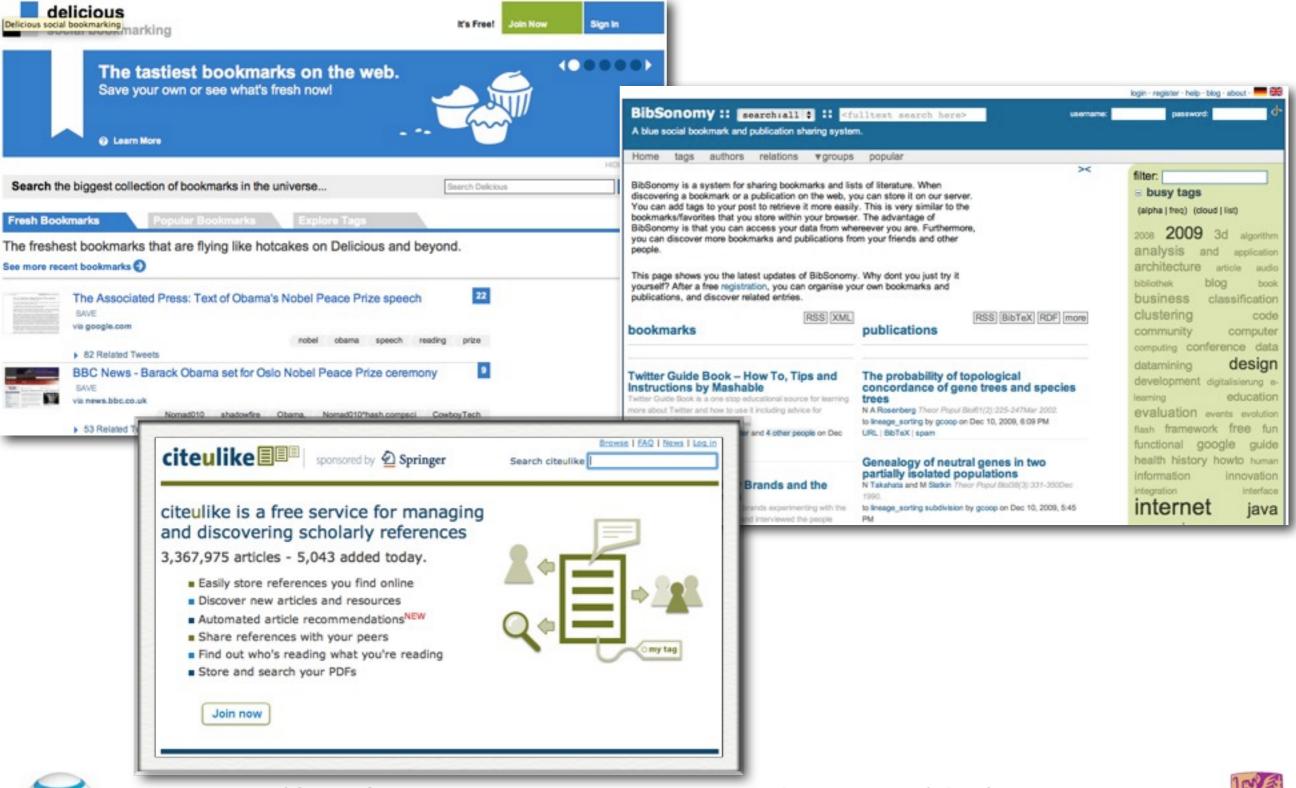


Hey! If you like this song, you can download the mp3 from itunes. Just type my name in the search box, and you'll find me. You ca (more)

(TAAI2010), November 18-20, 2010, Hsinchu, Taiwan

Find out why your business, school or nonprofit organization should get its own

## Social Bookmarking







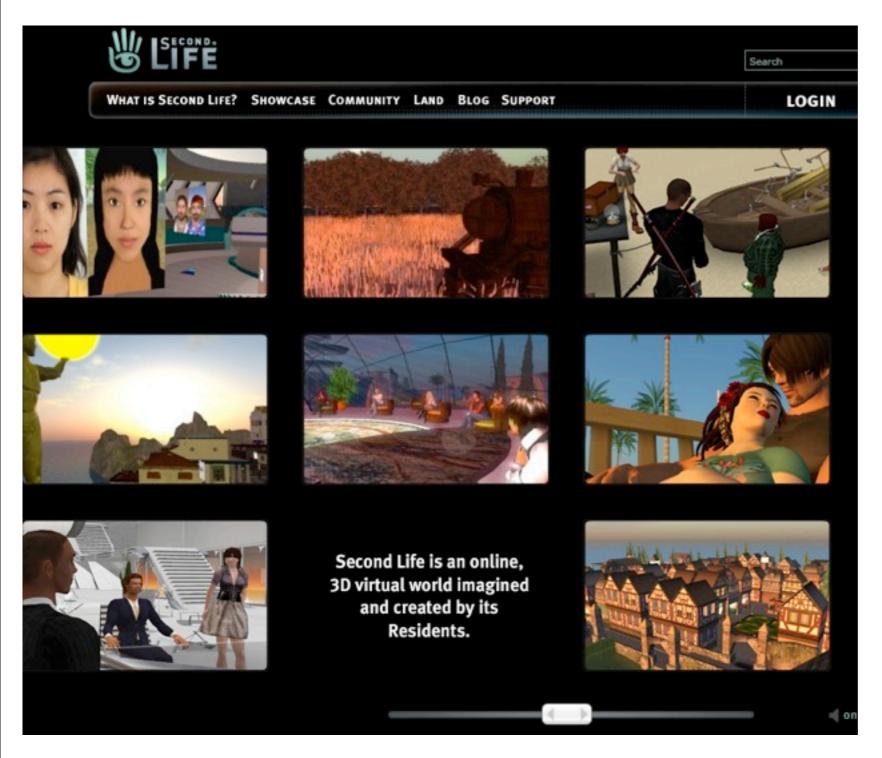
## Social News/Mash Up







#### On-line Games and Virtual Communities



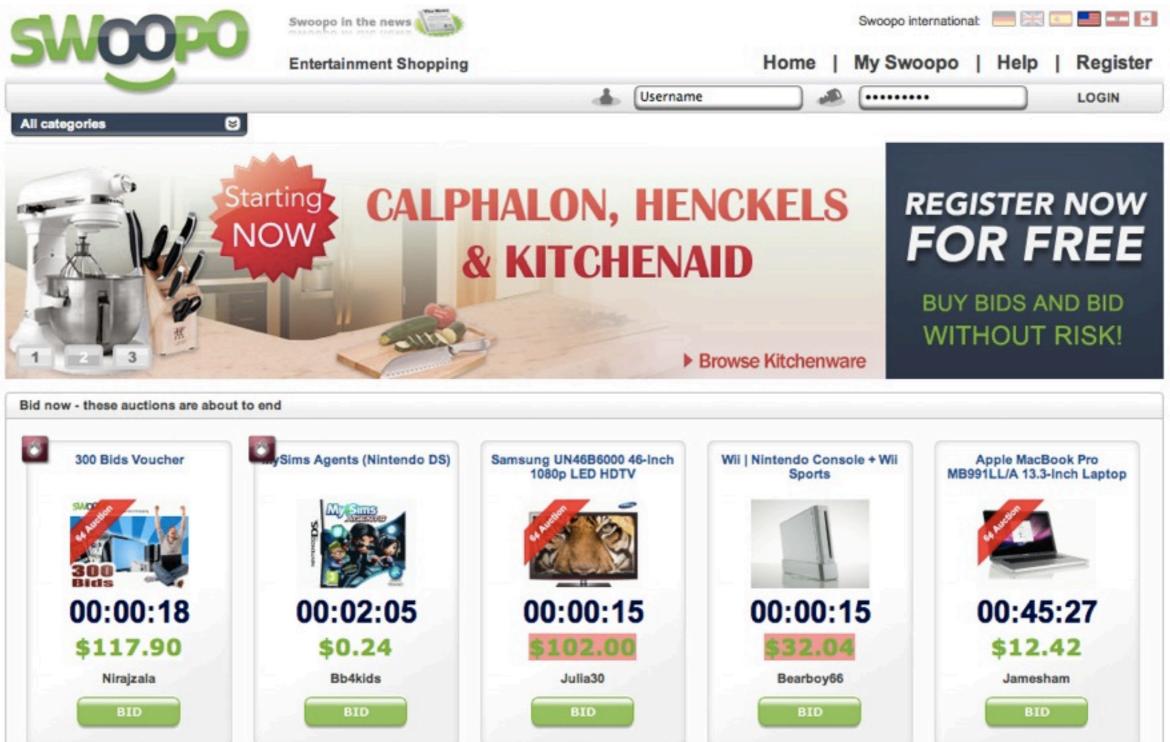








### Social Entertainment







### Social Recommendations

#### Genius Recommendations for Apps ===

There are tens of thousands of apps in the App Store, with more added every day. A new feature of iPod touch makes finding cool new apps even easier. It's Genius for apps, and it works just like Genius for your music. Tap the Genius icon and get recommendations for apps that you might like based on apps you and others have downloaded.







#### Genius Playlists

Say you're listening to a song you really like and want to hear other tracks that go great with it. The Genius feature finds other songs on your iPod touch that sound great with the one you were listening to and makes a Genius playlist for you. Listen to the playlist right away, save it for later, or even refresh it and give it another go. Count on Genius to create a mix you wouldn't have thought of yourself.



Now the Genius feature is even more powerful. Introducing Genius Mixes. All you do is sync iPod touch to iTunes, and Genius automatically searches your library to find songs that sound great together. Then it creates multiple mixes you'll love. These mixes are like channels programmed entirely with your music.

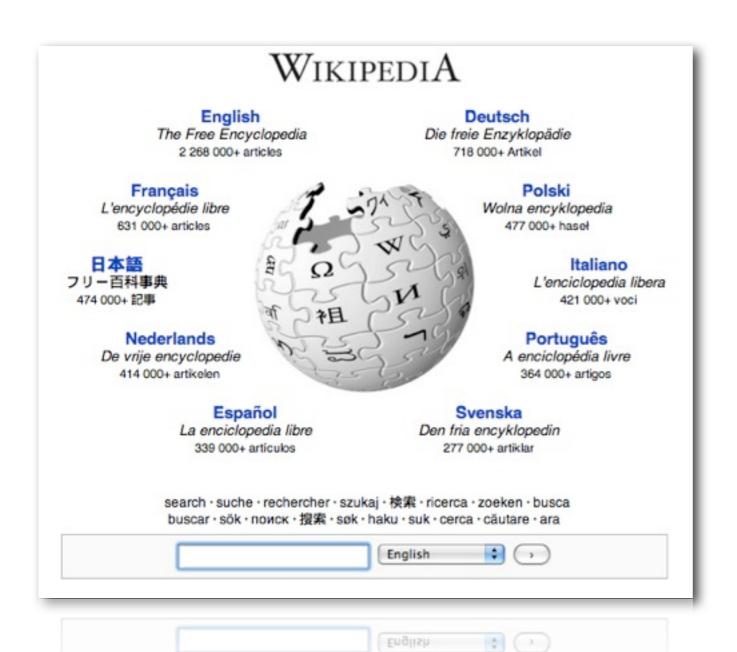








## Social Knowledge Sharing





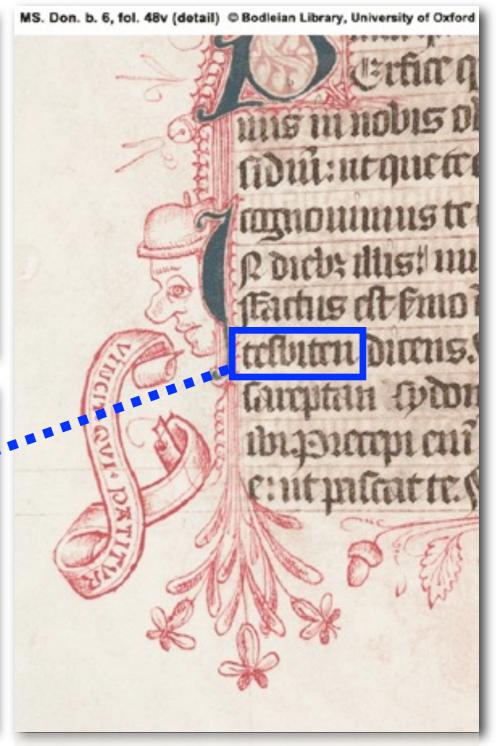






## Social/Human Computation

| Security Check: | Enter both words below, separated by a space. What's This?  Can't read this? Try another.  Try an audio captcha |
|-----------------|-----------------------------------------------------------------------------------------------------------------|
|                 | discharge Carolina                                                                                              |
|                 | Text in the box:                                                                                                |
|                 | ☐ I have read and agree to the Terms of Use and Privacy Policy                                                  |
|                 | Sign Up                                                                                                         |
|                 | Problems signing up? Check out our help pages                                                                   |
|                 | Problems signing up? Check out our neip pages                                                                   |
| Security Check: | Enter both words below, separated by a space. What's This?  Can't read this? Try another.  Try an audio captcha |
|                 | discharge tulutun                                                                                               |
|                 | Text in the box:                                                                                                |
|                 | ☐ I have read and agree to the Terms of Use and Privacy Policy                                                  |
|                 | Sign Up                                                                                                         |
|                 | Problems signing up? Check out our help pages                                                                   |







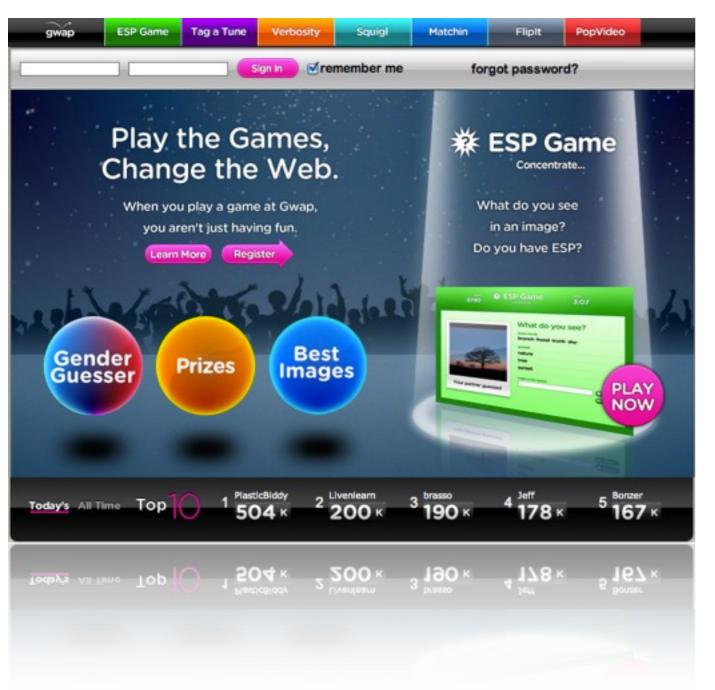


## Human Computation





## Games With A Purpose (GWAP)



- ESP
  - Image tagging
- Tag a Tune
  - Song tagging
- Verbosity
  - Database of common knowledge description
- Squigl
  - Image segmentation
- Matchin
  - Image search by aesthetic value
- FlipIt
  - Finding similar image pairs
- PopVideo
  - Video tagging





## Crowdsourcing



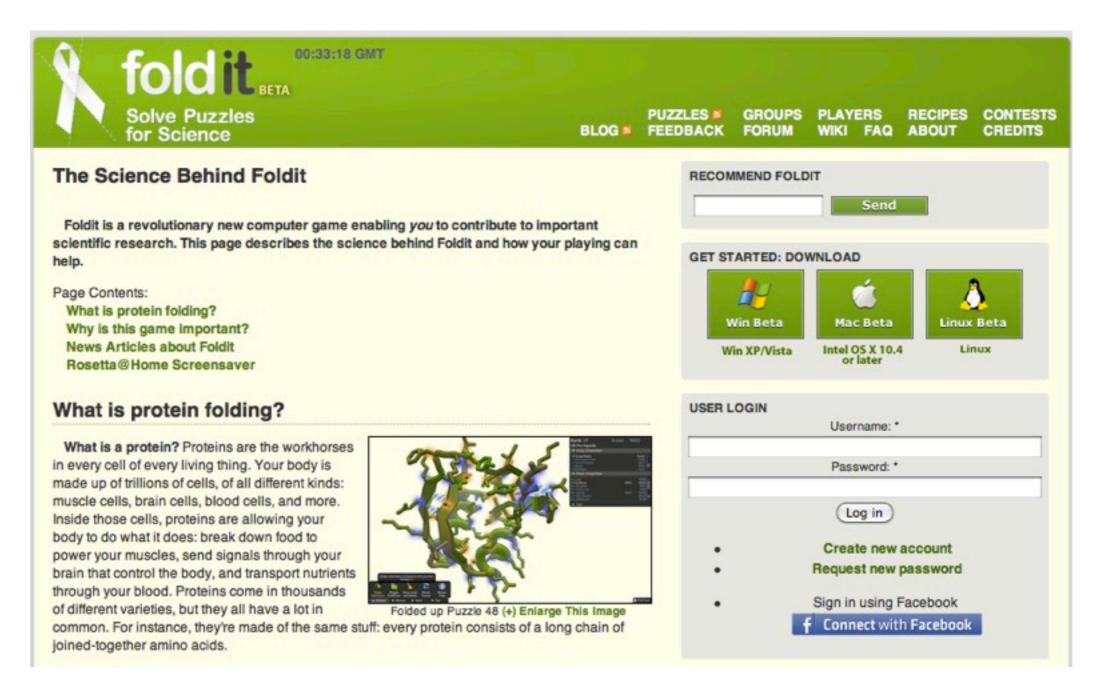








## Foldit: Protein Folding Game

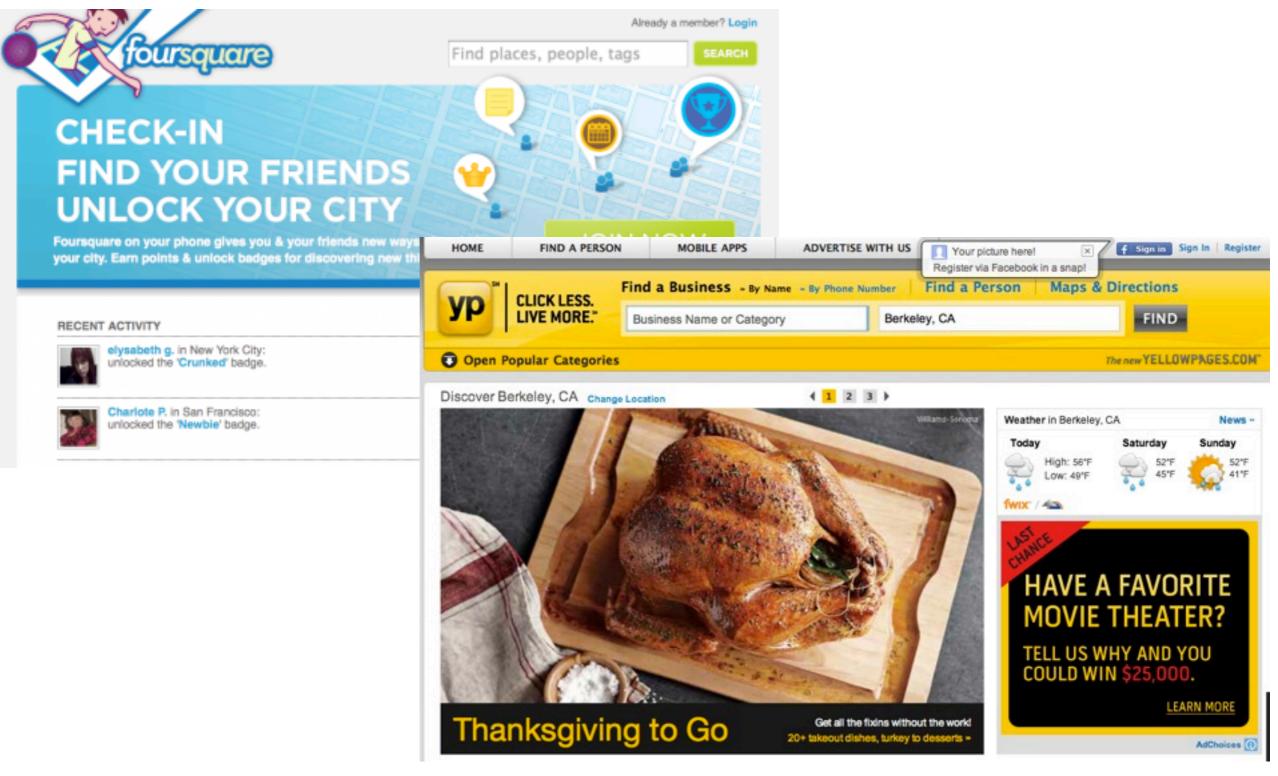








#### Social Location-based Services







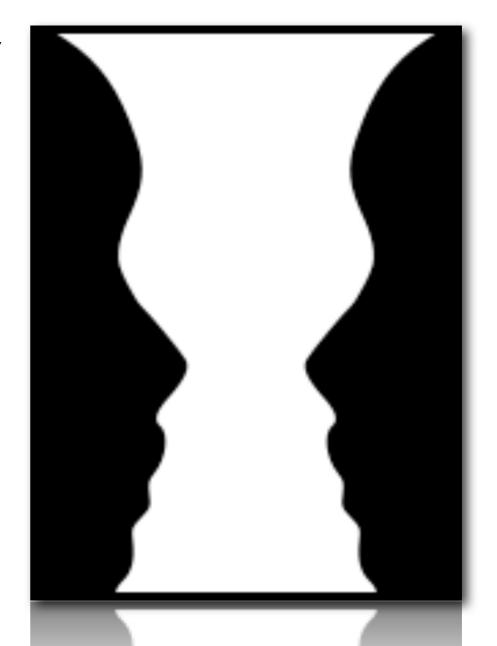
#### Web 2.0 Revolution

- Glocalization-think globally and act locally!
- Weblication-Web is the application!
- Three C's

Connectivity

Collaboration

Communities







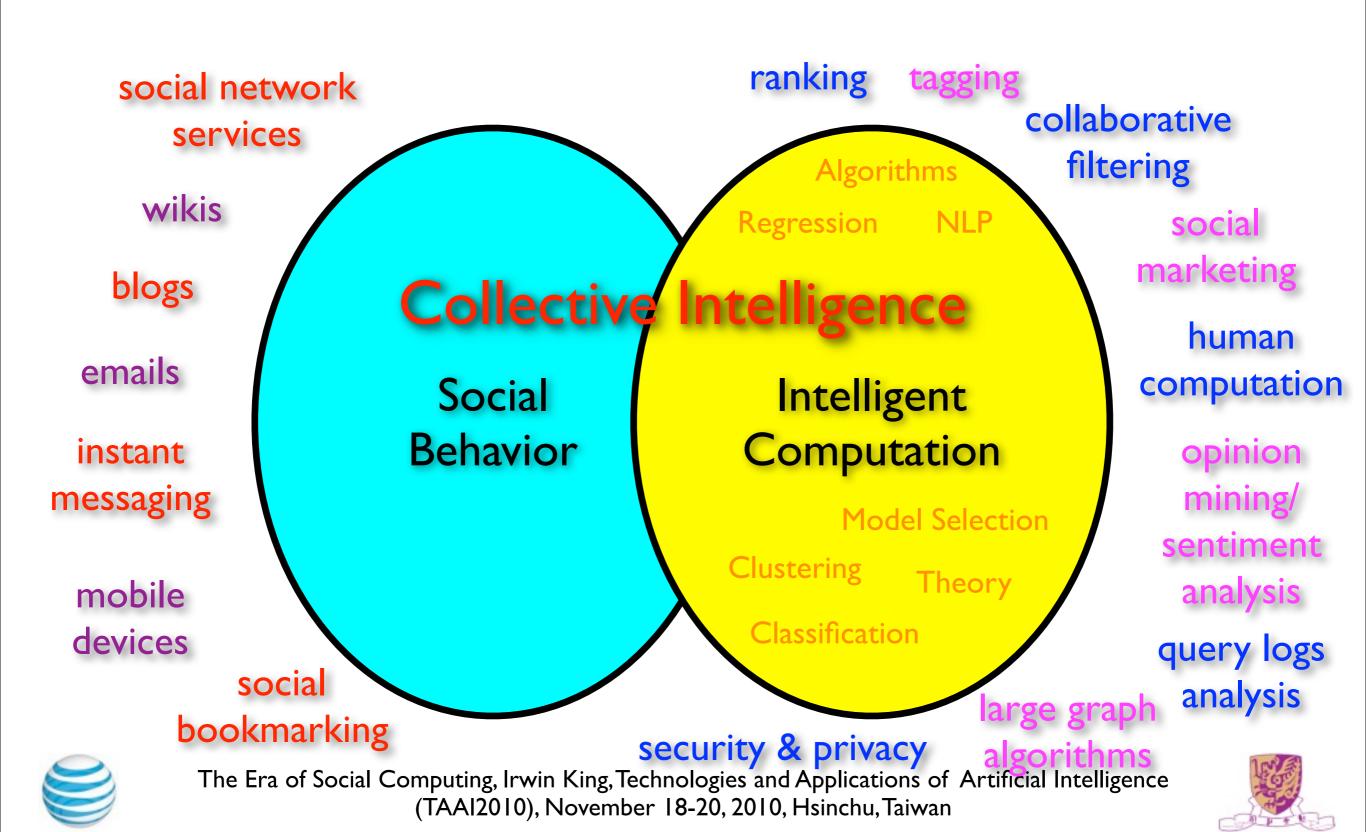
#### Social Relations

presence identity crew binary teams social role populations cardinal squad reputation organizations expertise integer trust cohorts markets ownership real communities accountability partners knowledge groups





### Social Computing

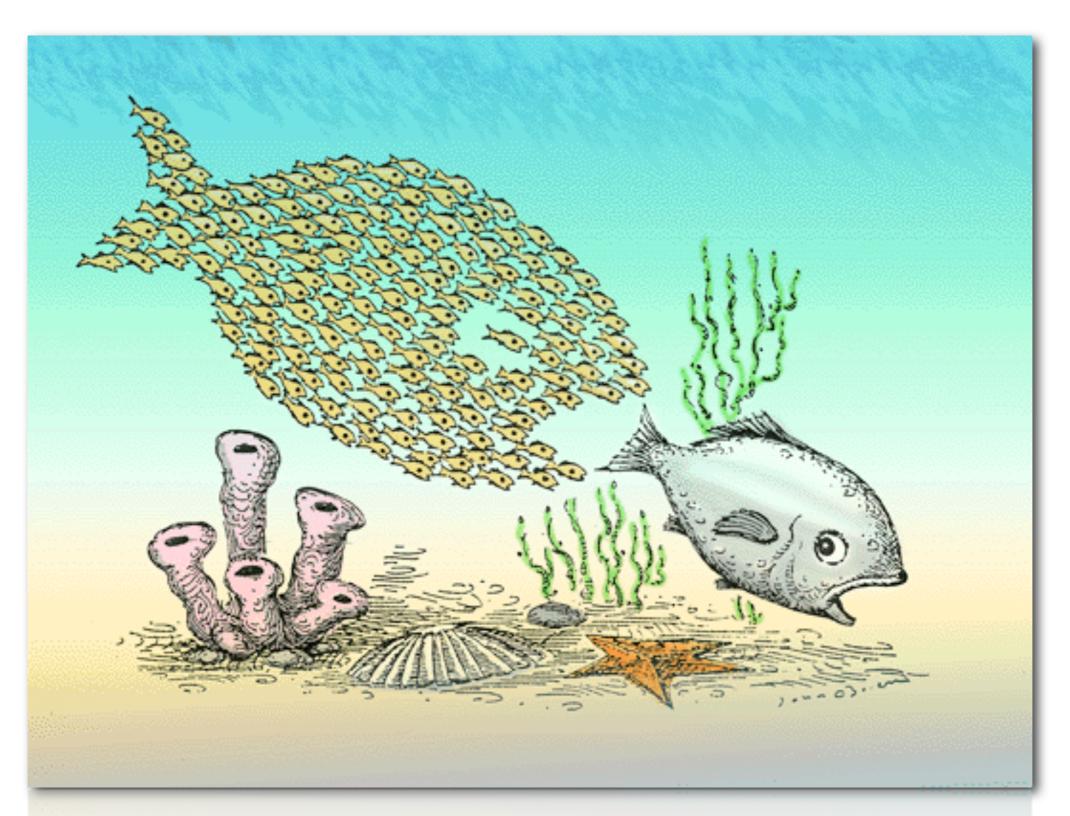


# Definition of Social Computing

- Any Computer-mediated communication and interaction
- In the weaker sense: supporting any sort of social behavior
  - blogs, email, instant messaging, wiki, social network services, social bookmarking
- In the stronger sense: supporting "computations" that are carried out by a group of people
  - collaborative filtering, online auctions, prediction markets, reputation systems, tagging, verification games











#### Some of Our Work

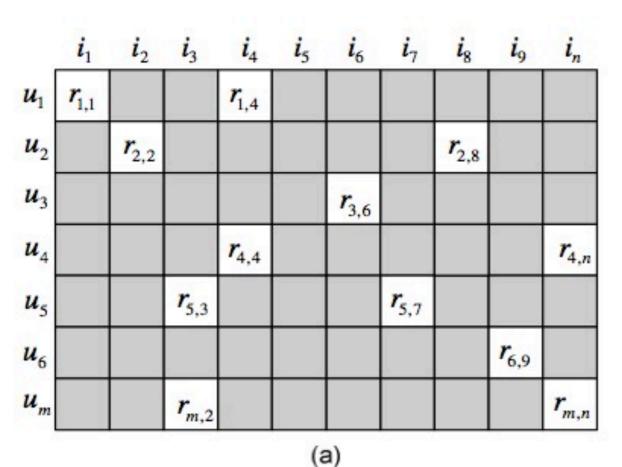
- Social Recommendations
- Human Computation
- Query Suggestion
- Expert Finding

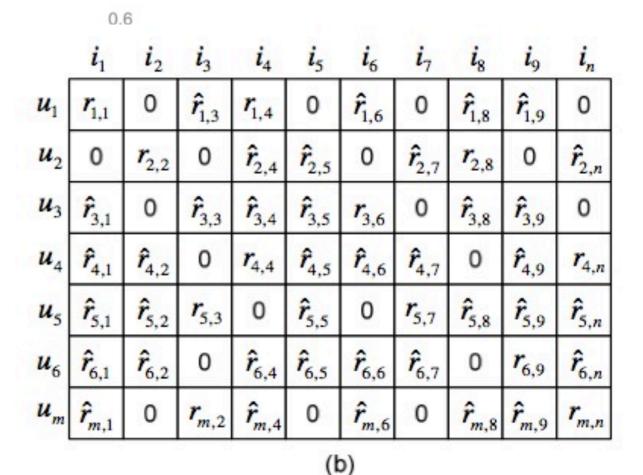


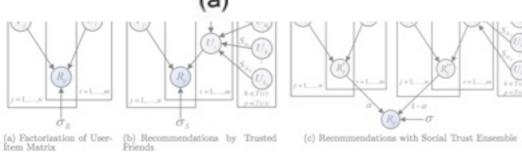


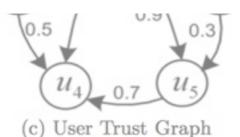
#### Social Recommendations

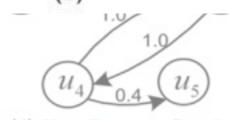
[Ma, SIGIR2007]











(d) User Distrust Graph



[Ma, RecSys2009]

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# Human Computation Systems

#### TABLE I

[Yuen, CSE2009]

CATEGORIZATION OF SOCIAL GAMES

| Game Structure      | Verification Method     | Game Mechanism                         |  |  |
|---------------------|-------------------------|----------------------------------------|--|--|
| Output-agreement    | Symmetric               | Collaborative or Hybrid                |  |  |
| Input-agreement     | Symmetric               | Collaborative or Hybrid                |  |  |
| Inversion-problem   | Asymmetric              | Collaborative or Competitive or Hybrid |  |  |
| Output-optimization | Symmetric or Asymmetric | Collaborative or Competitive or Hybrid |  |  |

TABLE II EXAMPLES OF SOCIAL GAMES

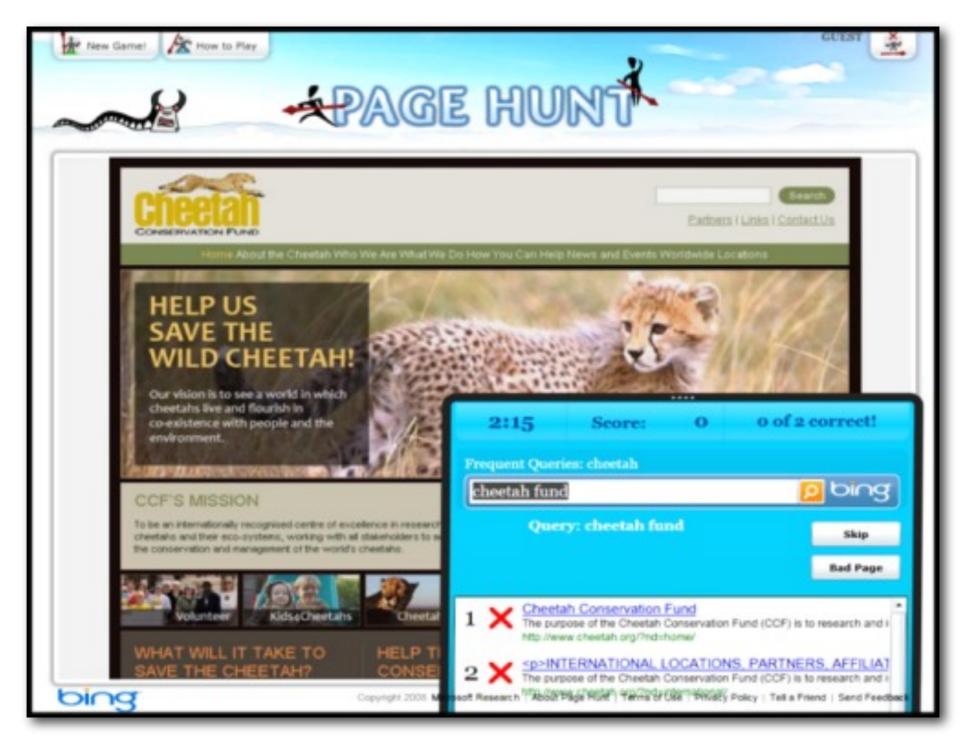
| Game Structure      | Verification Method | Game Mechanism | Player Requirement      |              | Examples                       |  |
|---------------------|---------------------|----------------|-------------------------|--------------|--------------------------------|--|
| Game Structure      | verification Method | Game Mechanism | Num of Player Game Play |              |                                |  |
| Output-agreement    | Symmetric           | Collaborative  | 2                       | Synchronous  | ESP, Matchi, Squigl, OntoGame  |  |
|                     |                     | Hybrid         | Multi-players           | Synchronous  | Common Consensus, Social Heroe |  |
|                     |                     | Hybrid         | Multi-players           | Asynchronous | Gopher Game                    |  |
| Input-agreement     | Symmetric           | Collaborative  | 2                       | Synchronous  | TagATune                       |  |
|                     |                     | Hybrid         | N/A                     | N/A          | N/A                            |  |
| Inversion-problem   | Asymmetric          | Collaborative  | 1 or 2                  | Synchronous  | Peekaboom, Verbosity           |  |
|                     |                     | Competitive    | 2                       | Asynchronous | Dogear, CyPRESS, CARS          |  |
|                     |                     | Hybrid         | 1 or Multi-players      | Synchronous  | Phetch                         |  |
| Output-optimization | Symmetric           | Collaborative  | 2                       | Synchronous  | Restaurant Game                |  |
|                     |                     | Competitive    | N/A                     | N/A          | N/A                            |  |
|                     |                     | Hybrid         | Multi-players           | Synchronous  | Diplomacy                      |  |
|                     | Asymmetric          | Collaborative  | N/A                     | N/A          | N/A                            |  |
|                     |                     | Competitive    | N/A                     | N/A          | N/A                            |  |
|                     |                     | Hybrid         | N/A                     | N/A          | N/A                            |  |





#### Improving Search Engines with Human Computation

[Ma et al., SIGIR'09, CIKM'09]

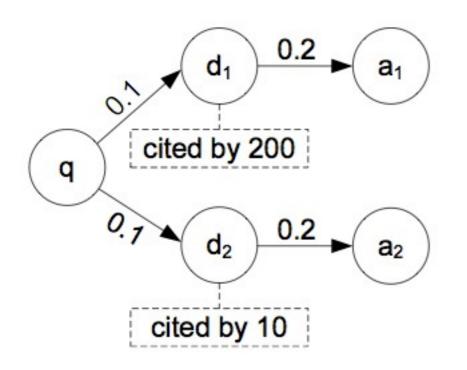






# Expert Finding Using DBLP

[Deng, ICDM2008]



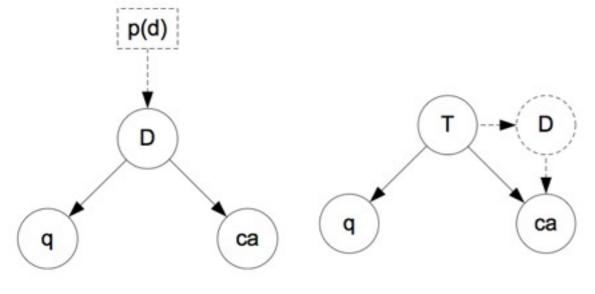
- Weighted Statistical Language Model
- Topic-based Model
- Hybrid Model

Table 2. Statistics of DBLP and the topic collection.

| Property          | #of entities |  |  |
|-------------------|--------------|--|--|
| DBLP:no_of_pub    | 953,774      |  |  |
| DBLP:no_of_author | 574,369      |  |  |
| Topic:no_of_topic | 2,498        |  |  |

Table 3. Benchmark dataset of 7 topics.

| Topic                       | #Expert |  |
|-----------------------------|---------|--|
| Information Extraction      | 20      |  |
| Intelligent Agents          | 29      |  |
| Machine Learning            | 42      |  |
| Natural Language Processing | 43      |  |
| Planning                    | 34      |  |
| Semantic Web                | 45      |  |
| Support Vector Machine      | 31      |  |



(b) Topic-based model



(a) Weighted model

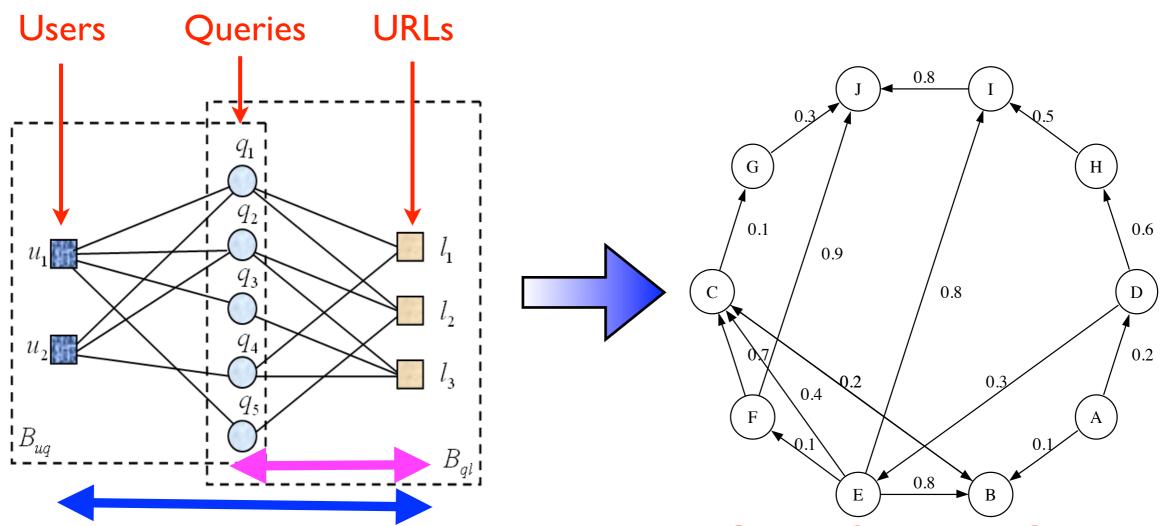


## Query Suggestion

[Ma, CIKM2008]

Table 1: Samples of search engine clickthrough data

| ID   | Query        | URL                                   | Rank | Time                |
|------|--------------|---------------------------------------|------|---------------------|
| 358  | facebook     | http://www.facebook.com               | 1    | 2008-01-01 07:17:12 |
| 358  | facebook     | http://en.wikipedia.org/wiki/Facebook | 3    | 2008-01-01 07:19:18 |
| 3968 | apple iphone | http://www.apple.com/iphone/          | 1    | 2008-01-01 07:20:36 |
|      |              | ***                                   |      |                     |





Bipartite Graphs
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# Query Suggestions

Table 2: Examples of LSQS Query Suggestion Results (k = 50)

|                   | Suggestions            |                           |                            |                         |                          |  |
|-------------------|------------------------|---------------------------|----------------------------|-------------------------|--------------------------|--|
| Testing Queries   |                        |                           |                            | $\alpha = 1000$         |                          |  |
|                   | Top 1                  | Top 2                     | Top 3                      | Top 4                   | Top 5                    |  |
| michael jordan    | michael jordan shoes   | michael jordan bio        | pictures of michael jordan | nba playoff             | nba standings            |  |
| travel            | travel insurance       | abc travel                | travel companions          | hotel tickets           | lowest air fare          |  |
| java              | sun java               | java script               | java search                | sun microsystems inc    | virtual machine          |  |
| global services   | )                      | global technical services | )                          | temporary agency        | manpower professional    |  |
| walt disney land  | world of disney        | disney world orlando      | disney world theme park    | )                       | disneyland in california |  |
| intel             | intel vs amd           | amd vs intel              | pentium d                  | pentium                 | centrino                 |  |
| job hunt          | jobs in maryland       | monster job               | jobs in mississippi        | work from home online   | monster board            |  |
| photography       | photography classes    | portrait photography      | wedding photography        | adobe elements          | canon lens               |  |
| internet explorer | ms internet explorer   | internet explorer repair  | internet explorer upgrade  | microsoft com           | security update          |  |
| fitness           | fitness magazine       | lifestyles family fitness |                            | womens health magazine  | ū                        |  |
| m schumacher      | schumacher             | red bull racing           | formula one racing         | ferrari cars            | formula one              |  |
| solar system      | solar system project   | solar system facts        | solar system planets       | planet jupiter          | mars facts               |  |
| sunglasses        | replica sunglasses     | cheap sunglasses          | discount sunglasses        | safilo                  | marhon                   |  |
| search engine     | audio search engine    | best search engine        | search engine optimization | song lyrics search      | search by google         |  |
| disease           | grovers disease        | liver disease             | morgellons disease         | colic in babies         | oklahoma vital records   |  |
| pizzahut          | pizza hut menu         | pizza coupons             | -                          | papa johns pizza coupon | papa johns               |  |
| health care       | health care proxy      | universal health care     | free health care           | great west healthcare   | uhc                      |  |
|                   | global flower delivery |                           | flowers online             | send flowers            | virtual flower           |  |
| wedding           | wedding guide          | wedding reception ideas   | ))                         | unity candle            | centerpiece ideas        |  |
| astronomy         | astronomy magazine     | astronomy pic of the day  | star charts                | space pictures          | $\operatorname{comet}$   |  |





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## On-Going Research

#### **Machine Learning**

- Smooth Optimization for Effective Multiple Kernel Learning (AAAI'10)
- Online Learning for Multi-Task Feature Selection (CIKM'10)
- Simple and Efficient Multiple Kernel Learning By Group Lasso (ICML'10)
- Online Learning for Group Lasso (ICML'10)
- Heavy-Tailed Symmetric Stochastic Neighbor Embedding (NIPS'09)
- Adaptive Regularization for Transductive Support Vector Machine (NIPS'09)
- Direct Zero-norm Optimization for Feature Selection (ICDM'08)
- Semi-supervised Learning from General Unlabeled Data (ICDM'08)
- Learning with Consistency between Inductive Functions and Kernels (NIPS'08)
- An Extended Level Method for Efficient Multiple Kernel Learning (NIPS'08)
- Semi-supervised Text Categorization by Active Search (CIKM'08)
- Transductive Support Vector Machine (NIPS'07)
- Global and local learning (ICML'04, JMLR'04)

The Era of Social Computing, Irwin King, Technologies and Applications of Artificial Intelligence (TAAl2010), November 18-20, 2010, Hsinchu, Taiwan





# On-Going Research

#### Web Intelligence/Information Retrieval

- Routing Questions to Appropriate Answerers in Community Question Answering Services (CIKM'10)
- Diversifying Query Suggestion Results (AAAI'10)
- A Generalized Co-HITS Algorithm and Its Application to Bipartite Graphs (KDD'09)
- Entropy-biased Models for Query Representation on the Click Graph (SIGIR'09)
- Effective Latent Space Graph-based Re-ranking Model with Global Consistency (WSDM'09)
- Formal Models for Expert Finding on DBLP Bibliography Data (ICDM'08)
- Learning Latent Semantic Relations from Query Logs for Query Suggestion (CIKM'08)
- RATE: a Review of Reviewers in a Manuscript Review Process (WI'08)
- MatchSim: link-based web page similarity measurements (Wl'07)
- Diffusion rank: Ranking web pages based on heat diffusion equations (SIGIR'07)
- Web text classification (WWW'07)





## On-Going Research

#### **Recommender Systems/Collaborative Filtering**

- Recommender Systems with Social Regularization (WSDM'11)
- CMAP: Effective Fusion of Quality and Relevance for Multi-criteria Recommendation (WSDM'11)
- UserRec: A User Recommendation Framework in Social Tagging Systems (AAAI'10)
- Learning to Recommend with Social Trust Ensemble (SIGIR'09)
- Semi-Nonnegative Matrix Factorization with Global Statistical Consistency in Collaborative Filtering (CIKM'09)
- Recommender system: accurate recommendation based on sparse matrix (SIGIR'07)
- SoRec: Social Recommendation Using Probabilistic Matrix Factorization (CIKM'08)

#### **Human Computation**

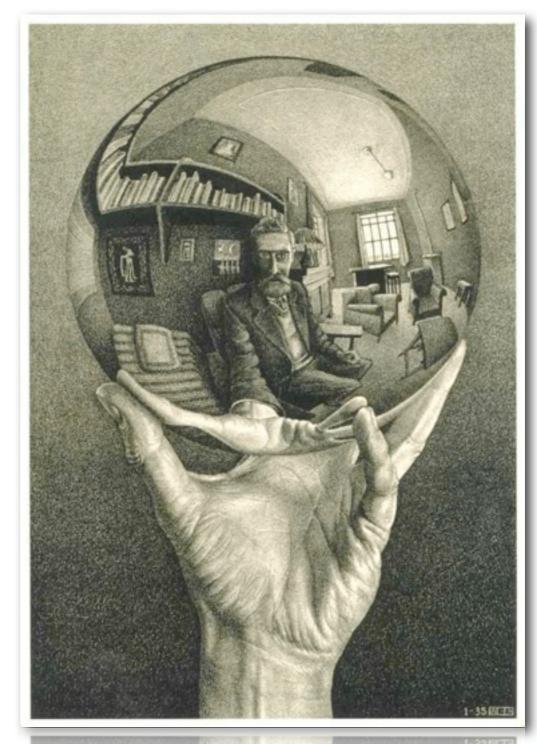
- Collection of User Judgments on Spoken Dialog System with Crowdsourcing (SLT'10)
- A Survey of Human Computation Systems (SCA'09)
- Mathematical Modeling of Social Games (SIAG'09)
- An Analytical Study of Puzzle Selection Strategies for the ESP Game (WI'08)
- An Analytical Approach to Optimizing The Utility of ESP Games (WI'08)





### Emerging Issues

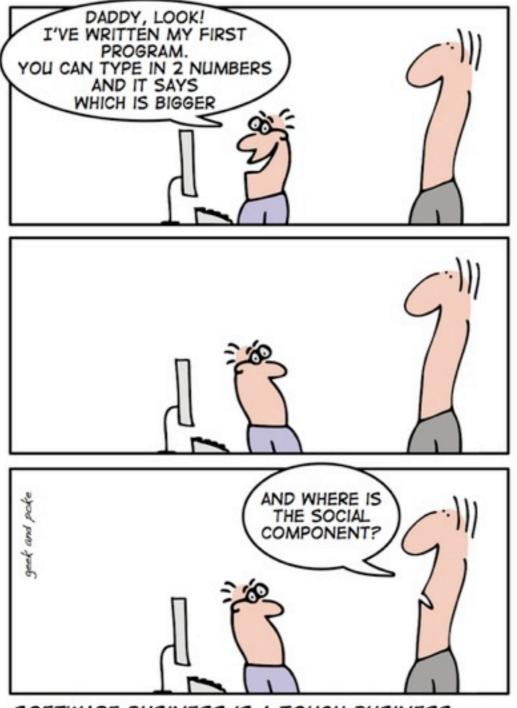
- Theory and models
- Search, mining, and ranking of existing information, e.g., spatial (relations) and temporal (time) domains
- Dealing with partial and incomplete information, e.g., collaborative filtering, ranking, tagging, etc.
- Scalability and algorithmic issues
- Security, privacy, trust, and risk issues
- Monetization of social interactions
- Service-based software platforms and development tools





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## Are You Social Computing Ready?







#### WSDM2011







# **WeriGuide**

- Similarity text detection system
- Developed at CUHK
- Promote and uphold academic honesty, integrity, and quality
- Support English, Traditional and Simplified Chinese
- Handle .doc, .txt, .pdf, .html, etc. file formats
- Generate detailed originality report including readability







# Q&A



